



| | |
|--------------------------|---|
| Date of Bulletin: | August 28, 2023 |
| Notice #: | CCBFTR02146 |
| Audience: | Carrier Customers Doing Business in Florida |
| Subject: | Hurricane Idalia Preparedness |
| Date Effective: | Immediately |

As Hurricane Idalia approaches the western coast of Florida, our teams are preparing accordingly. Preparations include:

- ✓ Placement of flood gates
- ✓ Equipping fleet vehicles with extra fuel, fluids and lighting;
- ✓ Double-checking all safety equipment, back-up power supplies, generators and materials used by field technicians;
- ✓ Placing emergency network supplies throughout company facilities; and
- ✓ Taking inventory of supplies needed for network restoration in the event of severe weather.

As of 4:00 p.m. Eastern Time today, no major impacts have occurred to our network, however, Hurricane Idalia is expected to make landfall Wednesday August 30, 2023. Frontier will continue to evaluate the status of our network and our facilities. Additional notifications will be provided if impacts to our network occur.

If you have questions regarding the information provided in this notice, please email Carrier.Notifications@ftr.com.