



Date of Bulletin:	April 5, 2024
Notice #:	CCBFTR02208
Audience:	IXC, Wireless, ILEC, CLEC, Reseller, ISP
Subject:	Area Code Overlay for the South Carolina 864 NPA
Date Effective:	Mandatory 10-Digit Dialing Begins 07/19/2024

As previously [communicated](#), the Public Service Commission of South Carolina approved the addition of the new 821 area code to the geographic region served by the 864 area code.

Beginning July 19, 2024:

10-digit signaling is required for all calls terminating in all Frontier Communications end offices, access tandems, and intraLATA tandems in the existing 864 NPA. Failure to comply with the required 10-digit signaling will result in call failures.

A [sample customer letter](#) has been developed to assist with communicating permissive and mandatory dialing time frames to end user customers. Please adjust the contact information accordingly.

The 864/821 overlay will not affect existing local calling areas or rates. No existing 864 NPA numbers will be changed and all existing 864 NPA numbers will retain the existing NPA.

If you have questions regarding the information provided in this notice, please contact your Frontier Account Manager or call the number showing on your bill. You can also visit the Public Service Commission of South Carolina website at:

<https://psc.sc.gov/consumer-info/public-information-notice>.