



<b>Date of Bulletin:</b>	May 15, 2024
<b>Notice #:</b>	CCBFTR02215
<b>Audience:</b>	IXC, Wireless, ILEC, CLEC, Reseller, ISP
<b>Subject:</b>	Area Code Overlay for the California 559 NPA
<b>Date Effective:</b>	Permissive 11-Digit Dialing Begins 08/26/2024 Mandatory 11-Digit Dialing Begins 02/26/2025

To ensure a continuing supply of telephone numbers, the California Public Utilities Commission has approved the addition of the new 357 area code to the geographic area served by the 559 area code. This process is known as an area code overlay.

An area code overlay allows a new area code to be assigned over the same geographic area as an existing area code, which means any customer requesting additional or new service (e.g., landline, wireless, etc.) could have a different area code for the new number. The overlay results in the need for 11-digit (1 + area code + telephone number) dialing for all local calls.

### **Beginning August 26, 2024:**

Permissive 11-digit dialing in the 559 NPA will begin on August 26, 2024. During the permissive dialing period, subscribers may dial local calls within the overlay area on either a 7-digit or 11-digit basis but will be encouraged to dial 11-digits. After the permissive period ends, all calls must be dialed using 11-digits.

### **Prior to February 26, 2025:**

All telecommunications service providers (CLECs, IXCs, Wireless Carriers, and ILECs) must complete the conversion of their networks to send 11-digit signaling of the called-to party for all calls terminating in all Frontier Communications end offices, access tandems and intraLATA tandems in the existing 559 NPA.

Service providers presently utilizing a MF E-911 interconnection in the 559 NPA are strongly advised to convert to SS7. Otherwise, additional Multi Frequency Centralized Automatic Message Accounting (MF CAMA) trunks must be established for the new 357 NPA. Failure to convert to SS7 or establish new MF CAMA trunks in the new 357 NPA by February 26, 2025, may result in E-911 call completion failures.

### **Beginning February 26, 2025:**

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11-digit signaling is required for all calls terminating in all Frontier Communications end offices, access tandems, and intraLATA tandems in the existing 559 NPA. Failure to comply with the required 11-digit signaling will result in call failures.

A sample customer letter has been developed in both [English](#) and [Spanish](#) to assist with communicating permissive and mandatory dialing time frames to end user customers. Please adjust the contact information accordingly.

The 559/357 overlay will not affect existing local calling areas or rates. No existing 559 NPA numbers will be changed and all existing 559 NPA numbers will retain the existing NPA.

If you have questions regarding the information provided in this notice, please contact your Frontier Account Manager or call the number showing on your bill. You can also visit the California Public Utilities Commission website at [www.cpuc.ca.gov/industries-and-topics/internet-and-phone/area-codes-and-numbering/559-area-code](http://www.cpuc.ca.gov/industries-and-topics/internet-and-phone/area-codes-and-numbering/559-area-code).