



DLR Request Instructions

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Frontier Wholesale
Rochester, NY

Jurisdiction: All
Effective Date: 02/06/2017
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DLR Request Instructions

The original Design Layout Record (DLR) is sent mechanically to e-bonded customers and accessed via Virtual Front Office (VFO) for customers who are not e-bonded with Frontier. If a subsequent copy of the Circuit DLR is required for pending or in service circuits, contact the ASR Ordering Center. A DLR is not available for disconnected circuits or if the Access Service Request (ASR) has been cancelled on pending circuits. Frontier has 48 hours to return the expected data.

Please contact the following number:

Frontier Access Center Contacts ASR ORDERING CENTER (ICSC)

Order processing for ICSC Codes RT01, OT01 or CS35
888-444-2267 - Option 1 (All Products)

Order processing for All Other ICSC Codes (Excluding RT01, OT01 or CS35)

888-444-2267 - Option 2 (See Product Options Below)
Special Access – Option 1
Switched Access – Option 2
Ethernet & Optical – Option 3

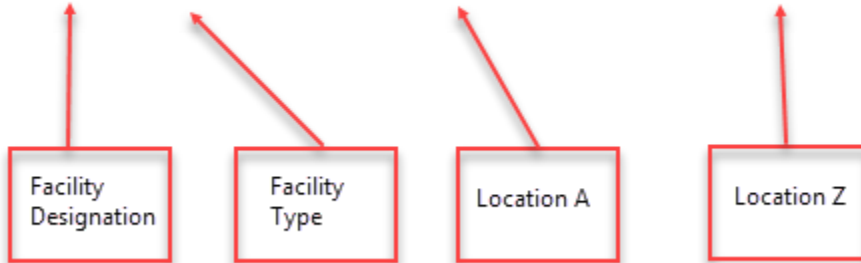


Access Service Circuit ID Type Options for Requesting a DLR Record

There are four (4) Circuit ID Type Options for requesting DLR record for Access Services. Please have this information available when requesting the DLR record.

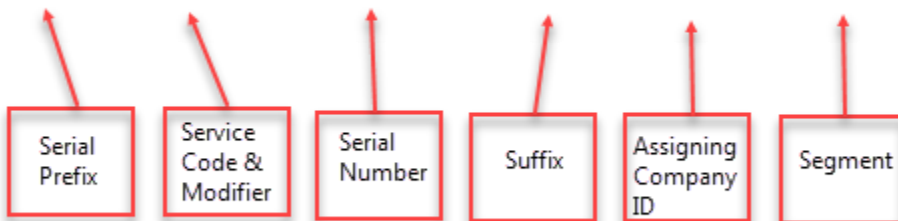
➤ Facility Circuit ID

2119 / T1 / DRHMNCTLK01 / DRHMNCTLW01



➤ Serial Circuit ID

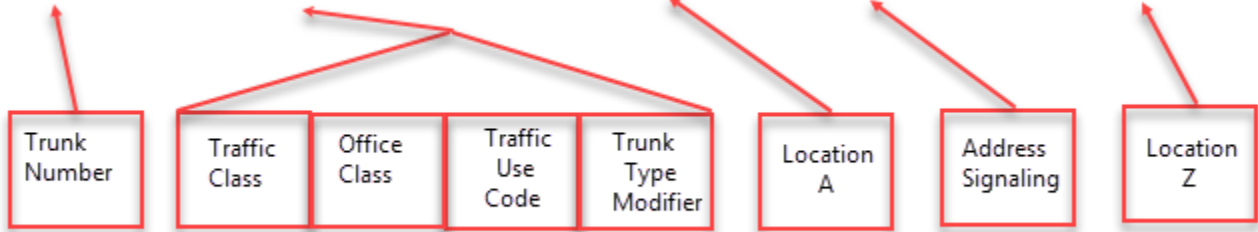
30 / HCGS / 245677 / 123 / GTEN / 001





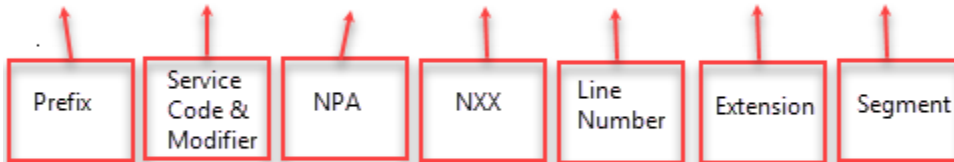
➤ Message Circuit ID

1001 / DF-5EFCCLKE / BVTNORXBX9X / 77 / LAGRORXBOT1



➤ Telephone Circuit ID

59 / WDRS / 401 / 555 / 0964 / 259 / 1





Change Log

Date	Page Number	Change
2/8/2017		New Document
5/17/2017	1 through 4	Revised document and added Access Contact Center Numbers

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