



# Manual Loop Qual Pre-Order

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Frontier Wholesale

Jurisdiction: All

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# Manual Loop Qual Pre-Order Process

## Purpose

The purpose of this document is to establish the guidelines for Wholesale Customers to submit Pre-Order transactions for Manual Loop Qualifications in Frontier Virtual Front Office (VFO). This process is used to submit Pre-Order inquiries and receive Pre-Order responses from Frontier for Manual Loop Qualifications.

## Description

Manual Loop Qualifications are submitted for the following Pre-Order transactions:

- J – Loop Make-Up
- K – xDSL Loop Qualification Extended
- P – Loop Qualification Extended.

Manual Loop Qualification transactions require manual intervention by Frontier personnel. As a result an immediate response with loop qualification details is not available.

A response providing the loop qualification details is returned within 48 hours of a Wholesale Customer's inquiry.

When a valid Manual Loop Qualification inquiry is submitted the Wholesale Customer receives the following immediate response from Frontier VFO:

**“Manual Processing Required – response will be provided within 48 hours”**

Frontier will provide the Manual Loop Qualification response with loop qualification details via email within 48 hours of the request.

The process to submit a Pre-Order inquiry for Manual Loop Qualification transactions is modified with new custom fields on Frontier VFO inquiry screens.



# Manual Loop Qual Pre-Order Process

## Pre-Order Inquiry Custom Fields

Wholesale Customers are required to populate custom fields in Frontier VFO when submitting a Pre-Order inquiry for Manual Loop Qualification.

The new Frontier VFO custom fields are as follows:

- **INIT\_NAME**
- **INIT\_TELNO**
- **INIT\_EMAIL**
- **48-Hour Response Required (Y).**

### INIT\_NAME Field

The **INIT\_NAME** field is a required entry for Pre-Order transactions types J, K and P. This field is populated with the Wholesale Customer initiator's name.

### INIT\_TELNO Field

The **INIT\_TELNO** field is a required entry for Pre-Order transactions types J, K and P. This field is populated with the Wholesale Customer initiator's telephone number.

### INIT\_EMAIL Field

The **INIT\_EMAIL** field is a required entry for Pre-Order transactions types J, K and P. This field is populated with the Wholesale Customer initiator's email address.

Responses to Manual Loop Qualification inquiries are returned to the email address provided.



# Manual Loop Qual Pre-Order Process

## 48-Hour Response Required (Y)

The **48-Hour Response Required (Y)** field is a required entry for Pre-Order transactions types J, K and P.

This field requires an entry of Y when a Manual Loop Qualification inquiry is submitted. The following error message is returned when not populated with Y:

**“HOUR RESPONSE REQUIRED FIELD IS REQUIRED FOR THIS TXTYP”**

## Manual Loop Make-Up Inquiry Screen

The following screen is used to request a Manual Loop Make-Up Pre-Order inquiry.

The screenshot shows a web browser window titled "J - Loop Make Up". The browser address bar shows "http://vfdlec.frontier.com:8001 - VFO - Pre Order - J - Loop Make Up - Microsoft Internet Explorer". The page has two tabs: "INQUIRY" (selected) and "RESULTS". The form contains the following fields and controls:

- TXNUM: 268
- DTSENT: [Yellowed out]
- INIT\_NAME: [Empty]
- INIT\_TELNUM: [Empty]
- INIT\_EMAIL: [Empty]
- TXTP: J
- TACT: --Select--
- CC: Y
- 48-Hour Response Required(Y): --Select--
- LOCATION [Optional | Conditional]**
  - ROUTE: [Empty]
  - BOX: [Empty]
  - AFT: --Select--
  - SANO: [Empty]
  - SASF: [Empty]
  - SASD: --Select--
  - SASN: [Empty]
  - SATH: [Empty]
  - SASS: --Select--
  - LD1: --Select--
  - LV1: [Empty]
  - LD2: --Select--
  - LV2: [Empty]
  - LD3: --Select--
  - LV3: [Empty]
  - CITY: [Empty]
  - STATE: --Select--
  - ZIP: [Empty]

At the bottom of the form are three buttons: "Submit without Validate", "Submit", and "Close".



# Manual Loop Qual Pre-Order Process

## Manual Loop Make-Up Response

The following information is returned via the email response.

XML	
<b>HEADER</b>	
INTERFACEID	LSRPO_MANUAL_RESPONSE_08
<b>TRANSMISSIONDETAILS</b>	
VERRIDEATTRIB	joel.noble@synchronoss.com
<b>RESPONSE</b>	
<b>PREORDERINQUIRYRESPONSE</b>	
CCNA	REMV
TXNUM	1751
MSGID	Available for TXTYP = J
DTSENT	Available for TXTYP = J
TXTYP	J
CC	4095
<b>LOCATION</b>	
APT	B
SAN0	Available for TXTYP = J
SASF	Available for TXTYP = J
SASD	E
SASN	Available for TXTYP = J
SATH	Available for TXTYP = J
SASS	E
LD1	BLDG
LV1	Available for TXTYP = J
LD2	FL
LV2	Available for TXTYP = J
LD3	APT
LV3	Available for TXTYP = J
CITY	Available for TXTYP = J
STATE	WV
ZIP	Available for TXTYP = J
ROUTE	Available for TXTYP = J
BOX	Available for TXTYP = J

*Response continued on next page.*



# Manual Loop Qual Pre-Order Process

**Note:** Fields populated with **Available for TXTYP = J** indicate data may be returned if applicable to the inquiry submitted.

<b>TERMINATIONDATA</b>	
LST	Available for TXTYP = J
<b>LOOPDATA</b>	
RTIND	Y
LPAC	Available for TXTYP = J
LSA	Available for TXTYP = J
<b>LOADCOILDATA</b>	
LCT	Available for TXTYP = J
LCL	Available for TXTYP = J
LCLJOM	Available for TXTYP = J
<b>LOOPMAKEUPSTATUS-DATA</b>	
LMUST	A
<b>BRIDGETAP-DATA</b>	
BTL	Available for TXTYP = J
BTLN	Available for TXTYP = J
PSPRES	Y
DLCTYPE	Available for TXTYP = J
DSSCP	Y
<b>F1LOOPLENGTHBYGAUGE</b>	
F1SEGGLG	Available for TXTYP = J
<b>F2LOOPLENGTHBYGAUGE</b>	
F2SEGGLG	Available for TXTYP = J
<b>F3LOOPLENGTHBYGAUGE</b>	
F3SEGGLG	Available for TXTYP = J
<b>F4LOOPLENGTHBYGAUGE</b>	
F4SEGGLG	Available for TXTYP = J
<b>LOCATIONDATA</b>	
LC	Available for TXTYP = J
LC11	C
LCA1	Available for TXTYP = J
LC12	C
LCA2	Available for TXTYP = J

LC13	C
LCA3	Available for TXTYP = J
LC14	C
LCA4	Available for TXTYP = J
LLT	A
<b>F1DISTURBERTYPESAMEBINDER</b>	
F1DTSAME	Available for TXTYP = J
<b>F1DISTURBERTYPEADJBINDER</b>	
F1DTADJ	N
LCQ	Available for TXTYP = J
<b>F2DISTURBERTYPESAMEBINDER</b>	
F2DTSAME	Available for TXTYP = J
<b>F2DISTURBERTYPEADJBINDER</b>	
F2DTADJ	N
F1LPCP	C
F2LPCP	C
F3LPCP	C
F4LPCP	N
<b>F3DISTURBERTYPEADJBINDER</b>	
F3DTADJ	N
<b>F3DISTURBERTYPESAMEBINDER</b>	
F3DTSAME	Available for TXTYP = J
<b>F4DISTURBERTYPESAMEBINDER</b>	
F4DTSAME	Available for TXTYP = J
<b>F4DISTURBERTYPEADJBINDER</b>	
F4DTADJ	N
VILD	Available for TXTYP = J
RSUEND	Y
WCN	Available for TXTYP = J
<b>RESPONSESTATUS</b>	
<b>RESPONSECODES</b>	
PRESPC	Available for TXTYP = J
PRESPD	Available for TXTYP = J



# Manual Loop Qual Pre-Order Process

## Manual xDSL Loop Qualification Extended Inquiry Screen

The following screen is used to request a Manual xDSL Loop Qualification Extended inquiry.

**K - xDSL Loop Qualification Ext**

**INQUIRY** | **RESULTS**

TXNUM: 271 | DTSENT: | INIT\_NAME: | INIT\_TELNUM: |

INIT\_EMAIL: |

TXTYP: H | TXACT: --Select-- | CC: | RESID: | 48-Hour Response Required(Y): --Select--

**LOCATION [Optional | Conditional]**

ROUTE: | BOX: | AFT: --Select-- | SANO: | SASF: | SASD: --Select--

SASN: |

SATH: | SASS: --Select--

LD1: --Select-- | LV1: | LD2: --Select-- | LV2: | LD3: --Select-- | LV3: |

CITY: | STATE: --Select-- | ZIP: |

Submit without Validate | Submit | Close



# Manual Loop Qual Pre-Order Process

## Manual xDSL Loop Qualification Extended Response

The following information is returned via the email response.

XML	
<b>HEADER</b>	
INTERFACID	LSRPO_MANUAL_RESPONSE_OB
<b>TRANSMISSIONDETAILS</b>	
OVERRIDEATTRIB	joel.noble@synchronoss.com
<b>RESPONSE</b>	
<b>PREORDERINQUIRYRESPONSE</b>	
CCNA	REMV
TXNUM	1751
DTSENT	Available for TXTYP = K
TXTYP	K
CC	4095
RESID	Available for TXTYP = K
<b>LOCATION</b>	
AFT	B
SANO	Available for TXTYP = K
LST	Available for TXTYP = K
SASF	Available for TXTYP = K
SASD	E
SASN	Available for TXTYP = K
SATH	Available for TXTYP = K
SASS	E
LD1	BLDG
LV1	Available for TXTYP = K
LD2	FL
LV2	Available for TXTYP = K
LD3	APT
LV3	Available for TXTYP = K
CITY	Available for TXTYP = K
STATE	WV
ZIP	Available for TXTYP = K
ROUTE	Available for TXTYP = K
BOX	Available for TXTYP = K
FE	A
LSTFR	Available for TXTYP = K
<b>MULTILINETEXT</b>	
MSG	Available for TXTYP = K
<b>MLTDATA</b>	
MLT	Available for TXTYP = K
<b>TERMINATIONDATA</b>	
<b>EXCHANGEAREADetail</b>	
WCN	Available for TXTYP = K
<b>LOOPDATA</b>	
RSNOTQUAL	Available for TXTYP = K
LOOPSTAT	A
INTMSG	Available for TXTYP = K
UPDT	Available for TXTYP = K
ADDRWITHINWCID	Available for TXTYP = K
PVCINDCODE	Available for TXTYP = K
LL	Available for TXTYP = K
WIRECTRAREAFACSID	Available for TXTYP = K
RTJND	Y
LPAC	Available for TXTYP = K
<b>LOCATIONDATA</b>	
LC	Available for TXTYP = K
<b>RESPONSESTATUS</b>	
<b>RESPONSECODES</b>	
PRESPEC	Available for TXTYP = K
PRESPD	Available for TXTYP = K

**Note:** Fields populated with **Available for TXTYP = K** indicate data may be returned if applicable to the inquiry submitted.





# Manual Loop Qual Pre-Order Process

## Manual Loop Qualification Extended Inquiry Screen

The following screen is used to request a Manual Loop Qualification Extended inquiry.

**P - Loop Qualification Extended**

**INQUIRY**    **RESULTS**

TXNUM: 272    DTSENT:    INIT\_NAME:    INIT\_TELNUM:    INIT\_EMAIL:

TXTYP: P    TXACT: --Select--    CC:    MS: --Select--    RESID:    48-Hour Response Required(): --Select--

**LOCATION [Optional | Conditional]**

ROUTE:    BOX:    AFT: --Select--    SANO:    SASF:    SASD: --Select--

SASN:

SATH:    SASS: --Select--

LD1: --Select--    LV1:    LD2: --Select--    LV2:    LD3: --Select--    LV3:

CITY:    STATE: --Select--    ZIP:

Submit without Validate    Submit    Close



# Manual Loop Qual Pre-Order Process

## Manual Loop Qualification Extended Response

The following information is returned via the email response.

<b>XML</b>	
<b>HEADER</b>	
INTERFACID	LSRPO_MANUAL_RESPONSE_OB
<b>TRANSMISSIONDETAILS</b>	
OVERRIDEATTRIB	joel.noble@synchronoss.com
<b>RESPONSE</b>	
<b>PREORDERINQUIRYRESPONSE</b>	
CCNA	REMV
TXNUM	1751
TXTYP	P
CC	4095
RESID	Available for TXTYP = P
<b>LOCATION</b>	
STATE	WV
<b>MULTILINETEXT</b>	
<b>MLTDATA</b>	
MLT	Available for TXTYP = P
<b>LOOPDATA</b>	
LOOPSTAT	A
INTMSG	Available for TXTYP = P
<b>RESPONSESTATUS</b>	
<b>RESPONSECODES</b>	
PRESPC	Available for TXTYP = P
PRESPD	Available for TXTYP = P

**Note:** Fields populated with **Available for TXTYP = P** indicate data may be returned if applicable to the inquiry submitted.



# Manual Loop Qual Pre-Order Process

## Change Log

Date	Page Number	Change

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