CUSTOPAK RESALE
F13 NC

Custopak Station Line Codes		Description	S&E Code
Custopak Access Line	1EM%	Custopak Measured Access Line	CTALM

CUSTOPAK LINE FEATURES

All features are included in Custopak line.

An individual code for each inherent feature is not required on the LSR, nor is one returned on a CSR.

LSR Remarks can give direction not to provision a certain feature, if desired. Assume dial 9 cannot be removed.

Description	S&E Code
Custopak Basic Feature Package	CTBSP
Assume Dial 9	
Call Transfer - All Calls	
Call Hold	
Consultation Hold	
Intercom	
Touch Tone	
Distinctive Ringing (inside/outside ring)	
Three-Way Calling	

Custopak Selectable Features	Description	S&E Code
Each Custopak selectable feature is ordered by individual feature code.	No Toll/Operator Call	CTCR1
	Call Forward-No/Answer	CTCFN
	Call Forward-Busy	CX0FI
	Call Forward-All Call	CXCF0
	Call Forward-Busy/No-Answer	CFBF0
	Call Waiting/Cancel Call Waiting	CTCW0
	Dial Call Waiting-Originating	CXC0W
	Call Pick-Up Group	CXCPK
	Hunting - Multiline	CTHT0
	Speed Calling (6 Or 8)	CTSP0

Custopak Optional Features	Description	S&E Code
Custopak Optional features are available at an additional monthly recurring charge. Each feature is ordered by individual feature code.	Busy Redial *66	CTBRD
	Call Block *60	CXCB
	Call Park	CTCPK
	Call Park Directed	CTCPD
	Call Return *69	CTACR
	Caller ID-Name and Number	CTCNP
	Executive Busy Override	CXBO
	Special (Selective Call Forwarding)	CTSCF
	VIP Alert	CTVIP
	Voice Msg - Basic Package	MBASC

CENTRANET RESALE
F13 NC

Basic Product Ordering

Type of Service: Centranet	**TOS 1EMN, 1EM-** (Measured)
Tariff: NC, NCC	See Exchange and Access Line Matrix for Tariff Codes at: https://wholesale.frontier.com/wholesale/local-services

LINE: One station line S&E code for each TNS is required
> North Carolina tariff requires a 3 line minimum for a Centranet Resale business group
> Accounts that fall below the 3 line minium due to line disconnection are regraded into business POTS lines.

NARs: One NARs S&E codes is required for each Network Access Register "path"
> The Network Access Register provides a talking path outside the Centrex business group.
> The quantity of NARS determines how many calls can be connected to outside lines at the same time.
> The quantity of NARs cannot exceed the quantity of stations (lines)

FEATURES and PACKAGES
Inherent features
> A Centranet Business Group has inherent features built into its structure. These features are included in Feature Package 1000.
> An S&E code is not applicable for Basic features, nor is an S&E code returned on a CSR.
> To remove an inherent Basic Feature add direction to remove it in the LSR Remarks.
> Centranet is provisioned as a Dial "9" service.

Choose a package level
> One Feature Package S&E Code for each TNS is required
  - The Feature Package level code is returned on a CSR.
  - The feature package level is determined by the highest package category.
  - The same package is ordered for the entire group (ex.2000 on all lines)
  - ***Example***: if a feature is in the 2000 feature package category, then the package level on all TNs within the Centranet group is 2000.

Selectable Features
> Individual features within each package are ordered using the unique ordering S&E code. This type of feature is returned on a CSR.
> Complete the FEATUREDETAIL section, when necessary

Hunting
> Hunting is derived from the HGI form.
  -A hunting S&E code is allowed, but not required in a feature field. A hunting S&E code is returned on a CSR.

CENTRANET OPTIONAL FEATURES
 > Optional feature may be a chargeable item
 > One S&E code for each feature

CLASS FEATURE PACKAGE
 > Features include Call Block, VIP Alert, Special Call Forwarding, Special Call Acceptance.
 > All features are activated
 > Feature package is a chargable item.

VOICE MESSAGING OPTIONS
 > One S&E code for voice mail, per line
 > Extention/Expanded capacity options are in addition to the mailbox

CUSTOM CONFIGURATIONS
 > Refer to tariff and the Resale Ordering Code Matrix for advanced Centranet features not displayed on this product sheet.

CENTRANET STATION LINE CODES

CENTRANET LINE RATE	M-t-M	1 Year	3 Year	5 Year
Centranet Station Line Code (per line)	CTALM	CTALM	CTALM	CTALM

NETWORK ACCESS REGISTER (Order quantity of talking paths outside CTX group)

NETWORK ACCESS REGISTER		Tariff	Rate Group	Qty 1 - 10	Qty 11+
NAR Access (per line) Research Triangle Durham Exchange		NC	n/a	CNRT1	CNRT2
NAR Access (per line) NC Tariff		NC	n/a	CFNA1	CFNA2
NAR Access (per line) NCC Tariff Rate Group 1	See Rate Group list	NCC	1	CFN11	CFN21
NAR Access (per line) NCC Tariff Rate Group 2	See Rate Group list	NCC	2	CFN12	CFN22
NAR Access (per line) NCC Tariff Rate Group 3	See Rate Group list	NCC	3	CFN13	CFN23
NAR Access (per line) NCC Tariff Rate Group 4	See Rate Group list	NCC	4	CFN14	CFN24

RATE GROUP LIST (NCC Tariff)

Rate Group 1: Fontana, Robbinsville

Rate Group 2: Bakersville, Bryson City, Burnsville, Guntertown, Hot Springs, Mars Hill, Marshall, Micaville

Rate Group 3: Cashiers, Cherokee, Cullowhee, Franklin, Garden City, Glenwood-Providence, Hayesville, Highlands, Marion, Murphy, Old Fort, Sevier, Suit, Sylva

Rate Group 4: Weaverville

CENTRANET FEATURE PACKAGES

CENTRANET FEATURE PACKAGES		1000 Package	2000 Package	3000 Package
Month to Month	M-t-M	CT1KP	CT2KP	CT3KP
1 Year Term	1 year	CT1KP	CT2KP	CT3KP
3 Year Term	3 year	CT1KP	CT2KP	CT3KP
5 Year Term	5 year	CT1KP	CT2KP	CT3KP
CX Call Hold	Basic feature	X	X	X
CX Call Transfer	Basic feature	X	X	X
CX Three Way Calling	Basic feature	X	X	X
CX Distinctive Ring (signifies Internal vs external origination)	Basic feature	X	X	X
CX Speed Dial 6-8	Basic feature	X	X	X
CX Station Dialing (abbreviated internal dialing)	Basic feature	X	X	X
CX Call Waiting Originating	CTCWO	X	X	X
CX Call Waiting Terminating	on request	X	X	X
CX Call Forward Fxd All	on request	X	X	X
CX Call Forward Fxd No Answer	CTFFN	X	X	X
CX Call Forward Fxd Busy	CTFFB	X	X	X
CX Call Forward Fxd Grp All	on request	X	X	X
CX Call Forward Fxd Grp Busy	CTFGB	X	X	X
CX Call Forward Variable All	CNCFW	X	X	X
CX Call Forward Busy/No Answer	CTFFA	X	X	X
CX Call Forward Group No Answer	CTFGN	X	X	X
CX Call Pickup Directed	CTPUD	X	X	X
CX Call Pickup Extended	CTPUE	X	X	X
CX Hunt Circular	CTHC0	N/A	X	X
Speed Call 30 Group	on request	N/A	X	X
Speed Call 30 Individual	on request	N/A	N/A	X
Off Hook Queuing	on request	N/A	N/A	X
Remote Access to Features	on request	N/A	N/A	X
Ringback Queuing	on request	N/A	N/A	X
Executive Busy Override	on request	N/A	N/A	X

CENTRANET OPTIONAL FEATURES	S&E Code
CX Caller ID	CTCID
CX Anonymous Call Block	ANCRB
CX Selective Call Blocking	SCRB
CX Complete Blocking	CIBPB
CT Call Park	CTCPK
CX Call Park Directed	CTCPD
CX Call Trace	CNCT
CX Special Call Fowarding	CTSCF
CX Priority Call	PCB
CX Preferential Hunting	CNPNH
CX Music on Hold	CXMUS

CLASS Feature Package	S&E Code
Features: Call Block, VIP Alert, Special Call Forwarding, Special Call Acceptance *Note the memo and NT Form, when ordered*	CTCFT

VOICE MESSAGING	M-t-M
Voice Message Mailbox	OVMBX
Voice Message Mailbox Announcement Only 3 min	OVAO3
Voice Message Mailbox Announcement Only 5 min	OVAO5
Audible Message Waiting Tone	VMSDT

Date of Change	Product Tab	Description
3/20/2019		Initial posting
7/9/2021	All	Update format and embedded link
11/12/2021	Custopak	Changed basic VMX code from OVBMM to MBASC.

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