Wholesale Customer Bulletin



| Date of Bulletin: | May 2, 2025 |
|-------------------|--|
| Notice #: | CCBFTR02320 |
| Audience: | Carrier, IXC, Wireless |
| Subject: | New Ordering Requirements for Frontier Wavelength, EIA, and E-Path Services When Connecting to a Data Center in Frontier's Footprint |
| Date Effective: | May 9, 2025 |

Effective May 9, 2025, Frontier will implement new ordering requirements for all **new** requests for Wavelength, EIA, or E-Path Services (i.e., requests that are submitted to Frontier on or after May 9, 2025), where such Services will be used to connect to a data center in Frontier's Footprint. These new ordering requirements are detailed in the Process References listed below.

Process References:

- · EIA COMBO Ethernet Internet Access;
- · E-Path Stand Alone ENNI ACT D, N;
- · E-Path Stand Alone Point to Point UNI & EVC ACT N, C, R;
- · Frontier Wavelength ACT N, REQTYP ED; and
- Frontier Wavelength ACT N, REQTYP SD.

Key among the new ordering requirements is that customers, on and after May 9, 2025, must populate the "Project Field" with the phrase "DATA CENTER" when submitting their orders. Frontier's systems will automatically recognize those orders and then generate a Letter of Authorization (LOA), which Frontier will send via email to the Initiator of the ASR.

Benefits of implementing these new ordering requirements include the following:

- · Eliminates unnecessary manual back-and-forth after circuit completion;
- · Enables carrier to order cross-connects sooner from the data center owner; and
- · Streamlines order submission and LOA creation.

For questions regarding this notice, please contact Carrier.Notifications@ftr.com.