



<b>Date of Bulletin:</b>	May 12, 2025
<b>Notice #:</b>	CCBFTR02322
<b>Audience:</b>	IXC, Wireless, ILEC, CLEC, Reseller, ISP
<b>Subject:</b>	Area Code Overlay for the Alabama 334 NPA
<b>Date Effective:</b>	Permissive 10-Digit Dialing Begins 07/23/2025 Mandatory 10-Digit Dialing Begins 01/23/2026

To ensure a continuing supply of telephone numbers, the Alabama Public Service Commission has approved the addition of the new 483 area code to the geographic area served by the 334 area code. This process is known as an area code overlay.

An area code overlay allows a new area code to be assigned over the same geographic area as an existing area code, which means any customer requesting additional or new service (e.g., landline, wireless, etc.) could have a different area code for the new number. The overlay results in the need for 10-digit (area code + telephone number) dialing for all local calls.

### **Beginning July 23, 2025:**

Permissive 10-digit dialing in the 334 NPA will begin on July 23, 2025. During the permissive dialing period, subscribers may dial local calls within the overlay area on either a 7-digit or 10-digit basis but will be encouraged to dial 10-digits. After the permissive period ends, all calls must be dialed using 10-digits.

### **Prior to January 23, 2026:**

All telecommunications service providers (CLECs, IXCs, Wireless Carriers, and ILECs) must complete the conversion of their networks to send 10-digit signaling of the called-to party for all calls terminating in all Frontier Communications end offices, access tandems and intraLATA tandems in the existing 334 NPA.

Service providers presently utilizing a MF E-911 interconnection in the 334 NPA are strongly advised to convert to SS7. Otherwise, additional Multi Frequency Centralized Automatic Message Accounting (MF CAMA) trunks must be established for the new 483 NPA. Failure to convert to SS7 or establish new MF CAMA trunks in the new 483 NPA by January 23, 2026, may result in E-911 call completion failures.



### **Beginning January 23, 2026:**

10-digit signaling is required for all calls terminating in all Frontier Communications end offices, access tandems, and intraLATA tandems in the existing 334 NPA. Failure to comply with the required 10-digit signaling will result in call failures.

A [sample](#) customer letter has been developed in both to assist with communicating permissive and mandatory dialing time frames to end user customers. Please adjust the contact information accordingly.

The 334/483 overlay will not affect existing local calling areas or rates. No existing 334 NPA numbers will be changed and all existing 334 NPA numbers will retain the existing NPA.