
Date of Bulletin:	March, 16, 2026
Notice #:	CCBFTR02390
Audience:	Carrier Customers Doing Business in Michigan and Wisconsin
Subject:	Force Majeure Declared due to Heavy Snow and High Winds
Date Effective:	March 16, 2026

We are providing notification that due to heavy snow fall, high winds and the associated impacts; Force Majeure is being declared for our service areas in Michigan and Wisconsin.

Our construction and installation teams in the severely impacted areas are focused on recovery and restoral efforts. The safety of our teams working in the impacted areas is a priority. Resources are being shifted to assist with our recovery.

Access, Local, and ISP customers operating in Michigan and Wisconsin should expect longer-than-usual Service Order intervals and delayed Firm Order Commitments. Expedites cannot and will not be honored in affected areas except in Medical Emergencies, Hazardous Conditions, or Telecom Service Priority (TSP). Acceptable expedites will be worked on a case-by-case basis.

We anticipate a higher-than-normal volume of trouble reports in the affected areas. Customers should validate that power is on and equipment is operational before opening repair tickets. Carrier customers with access to the Virtual Front Office Trouble Administration (VFO-TA) module are encouraged to use VFO-TA if possible. Please visit our website for more information at [Trouble Administration \(frontier.com\)](https://www.frontier.com/trouble-administration)

If you have questions regarding the information provided in this notice, please email Carrier.Notifications@ftr.com.