



## Frequently Asked Questions

### West Virginia Broadband Technologies Opportunities **Program (“BTOP”)** Interconnection

#### **1) Who do I contact to find more information?**

##### Frontier Interconnection Services:

Frontier has two main persons who can answer questions about interconnection. A contract will be required for BTOP interconnection with Frontier. Both or either of these individuals can assist you with providing a draft document and necessary forms.

Jenny Smith  
916-686-3533  
[jenny.smith@ftr.com](mailto:jenny.smith@ftr.com)

Theresa Moffitt  
570-631-6269  
[Theresa.moffitt@ftr.com](mailto:Theresa.moffitt@ftr.com)

You may also visit the following website:

<https://www2.ntia.doc.gov/west-virginia>

#### **2) What are the requirements to have access to BTOP fiber?**

In order to gain access to a portion of BTOP fiber you must be eligible for BTOP interconnection under federal regulations, which require, among other things, that you negotiate an appropriate contract in good faith. You also must complete the Initial Request Form along with the Technical Specifications Form.

#### **3) What are the costs?**

Frontier is developing pricing and will negotiate with you in good faith on reasonable rates, terms and conditions.

#### **4) Where can I find information regarding locations?**

[www.recovery.wv.gov](http://www.recovery.wv.gov)

#### **5) What are the technical minimum requirements?**

In addition to eligibility for interconnection, you must complete the BTOP Information Request Form, including the technical information section. We will work with you in good faith on technical requirements and other reasonable terms and conditions.

#### **6) Are there limitations on BTOP interconnection?**

Yes, there may be. For example, BTOP interconnection must be technically feasible and must not exceed current or anticipated capacity limitations.

#### **7) If we have an Interconnection Agreement under Sections 251-252 of the Telecommunications Act do we still need another agreement to order BTOP interconnection?**

Yes, another agreement will be required prior to providing connectivity.

#### **8) I do not represent a carrier or other sophisticated organization with prior interconnection, broadband or communications experience. Will you help me?**

Yes, of course. Please do not hesitate to contact us at the e-mail addresses or telephone numbers listed above, and we'll be glad to work with you. We prefer e-mail, but you can call us if you think a phone call would be more effective under the circumstances.

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