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| <b>Date of Bulletin:</b> | September 30, 2022  |
| <b>Notice #:</b>         | CCBFTR02070   |
| <b>Audience:</b>         | Carrier, IXC, Wireless, CLEC, Reseller, ISP                               |
| <b>Subject:</b>          | Dedicated Ethernet Products Discontinuation/Grandfathering Final Reminder |
| <b>Date Effective:</b>   | 10/02/2022  |

As previously [communicated](#), the following dedicated ethernet products will be discontinued and grandfathered effective October 2, 2022: ethernet private line (aka VzON or Frontier Ethernet Private Line) and GigaMAN (“Discontinued Dedicated Ethernet Products”).

To assist our customers, Frontier has published the [Dedicated Ethernet End-of-Life \(EOL\) Job Aid](#). To access this job aid and other information, please visit our website at: <https://wholesale.frontier.com>.

### **As of October 2, 2022 (the “Effective Date”):**

For New Dedicated Ethernet Services:

- Frontier will not accept new install orders for Discontinued Dedicated Ethernet Products associated with contract identifiers (“Contract IDs”), also known as promotion numbers (“PNUMs”), that begin with FB, PC, VZ, EPL, or EOS.
- Customers must request new services as an E-Path point-to-point configuration using PNUMs that begin with EPAV. For requests of 10G or higher, Frontier Optical Transport Service (“FOTS”) PNUMs may also be used.

For Discontinued Dedicated Ethernet Products:

- Renewal Access Service Requests (“ASRs”) will not be accepted at and after the end of a service term.
- Change, disconnect, inside move, and certain recordkeeping orders (e.g., Customer Circuit Reference or “CKR”) will be accepted during an unexpired service term and, until further notice, also after the end of a service term.
- If disconnection occurs before the end of a service term, the contract under which the disconnected service was ordered will control whether and to what extent Early Termination Liability (“ETL”) charges apply.

Customers who do not have contract(s) with a PNUM beginning with EPAV and/or FOTS (for 10G or higher), as applicable, are encouraged to contact their Frontier Account Manager to request a contract. Please direct any other questions to your Frontier Account Manager.