

Date of Bulletin:	September 22, 2026
Notice #:	CCBFTR02435
Audience:	CLEC, Reseller, ISP
Subject:	Wholesale Advantage Broadband Fiber (Symmetrical) Service Grandfathering Schedule & Transition to Verizon FTTI
Date Effective:	As Per Schedule Below

We are providing notification of an upcoming transition regarding our **Wholesale Advantage Broadband Fiber (Symmetrical) Service**, provided to you by Frontier Communications of America, Inc., on behalf of itself and its affiliates. To ensure you have access to higher bandwidth options, improved performance, and our latest network capabilities, we are shifting our focus to our flagship internet solution: **Verizon Fiber to the Internet (FTTI)**.

As part of this transition, Wholesale Advantage Broadband will move to **grandfathered status** on a state-by-state phased schedule beginning in **December 2026**.

What does grandfathering mean for your account?

- **Existing Active Services:** Your current active Wholesale Advantage Broadband service will remain fully operational and supported with no immediate changes to your pricing or service agreements.
- **New Orders & Additions:** New service orders, location additions, or speed upgrades for Wholesale Advantage Broadband will no longer be accepted in each state on or after its respective effective date listed below.
- **Contracts:** A contract covering grandfathered Wholesale Advantage Broadband automatically terminates without further notice upon the expiration of the final remaining service term.

Implementation Schedule

Please review the effective dates below to plan your procurement and network updates:

Effective Date	Included States
December 4, 2026	North Carolina (NC), South Carolina (SC)
January 29, 2027	Connecticut (CT), Georgia (GA), Michigan (MI), Mississippi (MS), New York (NY), Ohio (OH), Pennsylvania (PA), Tennessee (TN), West Virginia (WV)
February 26, 2027	Florida (FL), Illinois (IL), Indiana (IN), Iowa (IA), Minnesota (MN), Nebraska (NE), Texas (TX), Wisconsin (WI)
April 2, 2027	Arizona (AZ), California (CA), Nevada (NV), Utah (UT)

Key Policy Details & Transition to Verizon FTTI

- **Pending Broadband Orders:** Any new service orders for Wholesale Advantage Broadband in the impacted states must be submitted and committed by Frontier prior to 11:59 PM EST on or before the effective date shown above.
- **Alternative for New Sites:** As of the effective date, all new site activations, relocations, and capacity expansions must use **Verizon Fiber to the Internet (FTTI)**. FTTI delivers business-grade fiber connectivity designed for scalable, high-demand applications. Your Account Manager can help you obtain a Verizon FTTI agreement.
- **Systems and Billing:**
 - Existing Wholesale Advantage Broadband over Fiber circuits will remain in Frontier systems. Install and change activity will be disabled and only disconnects will be available in Frontier.
 - Changes to existing Wholesale Advantage Broadband over Fiber circuits must be done by ordering a new FTTI circuit and disconnect in Frontier.
 - Your FTTI orders will be handled by Verizon's platforms and systems.

- Billing for existing Wholesale Advantage Broadband over Fiber circuits will transition to Verizon Billing platform and invoices will be made available via Verizon platforms/connections.
- **Smooth Transition Planning:** Your account team is prepared to assist you in auditing your existing footprint, executing FTTI Agreements, reviewing FTTI availability across your locations, and ensuring a smooth procurement process moving forward.

We're Here to Help

If you have questions about your active circuits or would like to learn more about transitioning your upcoming sites to **Verizon Fiber to the Internet (FTTI)**, please reach out directly to your Account Manager.

Thank you for your continued partnership.