



Carrier Customer Bulletin

Date of Bulletin: October 19, 2017
Notice #: CCBFTR01450
Audience: IXC, Wireless, CLEC, ISP
Subject: Cancellation of Aging ASRs with Special Construction Quotes
Date Effective: Immediately

Frontier Communications is providing notice, that effective immediately, Access Service Requests (ASRs) requiring special construction, that have received a quote, must be approved and accepted for payment within 60 days. ASRs with no approval for special construction, that are greater than 60 days, will be cancelled by Frontier.

Cancelled ASRs do not automatically nullify the special construction quote. However, if a new ASR will be submitted to replace the cancelled ASR, completion of the acceptance contract and payment for the special construction, as quoted, is required prior to submitting the new ASR. When the new ASR is submitted, the quote reference number (CRT) must be populated in the Case Number (CNO) field on the new ASR.

If you have questions regarding the process change, please contact your Account Manager.

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