



Wholesale Broadband Ordering Scenario Matrix

ALLOWED SCENARIOS: WHOLESALE BROADBAND - STANDALONE				
PRODUCT	ORDER SCENARIO	REQTYPE/ ACT	NOTES	ORDERING SAMPLE https://wholesale.frontier.com/resources/local-services/broadband-services/wholesale-advantage-broadband/order-samples.html
Standalone WABB	Install Wholesale Broadband Standalone service	DB/N		DB/N - New Wholesale Broadband
Standalone WABB	Change Standalone Wholesale Broadband service: -Change Speed -Add/remove optional features ie; Static IP	DB/C	Static IP only available on Business	DB/C - Post-Migration Change Wholesale Broadband Speed
Standalone WABB	Full Disconnect Standalone Wholesale Broadband	DB/D		
ALLOWED SCENARIOS: SHARED WHOLESALE (Platform) VOICE & BROADBAND				
PRODUCT	ORDER SCENARIO	REQTYPE/ ACT	NOTES	ORDERING SAMPLE https://wholesale.frontier.com/resources/local-services/broadband-services/wholesale-advantage-broadband/order-samples.html
Shared Platform Voice and WABB	Install new Wholesale Broadband with Platform Voice service	DB/N	Copper only No CLEC Fiber VOIP available	DB/N - New Business POTS with Wholesale Broadband
Shared Platform Voice and WABB	Add Wholesale Broadband to existing Platform Voice	DB/C	Copper only Voice line must already exist as Platform service Note: Not available where HSI service exists. End user or existing service provider must issue an order to disconnect existing HSI service.	DB/C - Post-Migration Add Wholesale Broadband
Shared Platform Voice and WABB	Add Wholesale Broadband Static IP to existing Platform Voice	DB/C	Copper only Voice line must already exist as Platform service Note: Not available where HSI service exists. End user or existing service provider must issue an order to disconnect existing HSI service.	DB/C - Post-Migration Add Wholesale Broadband Static IP
Shared Platform Voice and WABB	Migrate Retail Voice with Broadband to Platform Voice and Wholesale Broadband	DB/V	Copper only Fiber/VOIP migrations not available No service interruption if the speed remains the same	DB/V - Migration with Wholesale Broadband



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ALLOWED SCENARIOS: SHARED WHOLESALE (Platform) VOICE & BROADBAND				
PRODUCT	ORDER SCENARIO	REQTYPE/ ACT	NOTES	ORDERING SAMPLE https://wholesale.frontier.com/resources/local-services/broadband-services/wholesale-advantage-broadband/order-samples.html
Shared Platform Voice and WABB	Migrate Retail Voice Only to Platform Voice and add Wholesale Broadband	DB/V	Copper only Fiber/VOIP migrations not available Feature Activity FA=N Broadband products	DB/V - Migration with Wholesale Broadband
Shared Platform Voice and WABB	Migrate Resale Voice with Broadband to Platform Voice and Wholesale Broadband	DB/V	Copper only Fiber/VOIP migrations not available No service interruption if the speed remains the same	DB/V - Migration with Wholesale Broadband
Shared Platform Voice and WABB	Migrate Resale Voice to Platform Voice and add Wholesale Broadband	DB/V	Copper only Fiber/VOIP migrations not available Feature Activity FA=N Broadband products	DB/V - Migration with Wholesale Broadband
Shared Platform Voice and WABB	Migrate another CLEC's Platform Voice with Wholesale Broadband account to Platform Voice and Wholesale Broadband	DB/V	Copper only Fiber/VOIP migrations not available No service interruption if the speed remains the same	DB/V - Migration with Wholesale Broadband
Shared Platform Voice and WABB	Migrate another CLEC's Platform Voice account to Platform Voice and add Wholesale Broadband	DB/V	Copper only Fiber/VOIP migrations not available Feature Activity FA=N Broadband products	DB/V - Migration with Wholesale Broadband
Shared Platform Voice and WABB	Disconnect Wholesale Broadband from a Platform Voice Line	DB/C		DB/C - Disconnect Wholesale Broadband Only
Shared Platform Voice and WABB	Full Disconnect of Platform Voice including the shared wholesale Broadband	DB/D		DB/D - Wholesale Broadband Full Account Disconnect



Wholesale Broadband Ordering Scenario Matrix

ALLOWED SCENARIOS: SHARED RESALE VOICE & BROADBAND				
PRODUCT	ORDER SCENARIO	REQTYPE/ ACT	NOTES	ORDERING SAMPLE https://wholesale.frontier.com/resources/local-services/broadband-services/wholesale-advantage-broadband/order-samples.html
Shared Resale Voice and WABB	Add Wholesale Broadband to existing Resale Voice	EB/C	Copper only Voice Line already exists as Resale Note: Not available where HSI service exists. End user or existing service provider must issue an order to disconnect existing HSI service.	EB/C - Post-Migration Add Wholesale Broadband
Shared Resale Voice and WABB	Wholesale Broadband Changes: -Change Speed -Add/remove optional features ie; Static IP blocks -Switch between Dynamic/Static products	EB/C	Static only available on Business	EB/C - Wholesale Broadband Speed Change
Shared Resale Voice and WABB	Disconnect Wholesale Broadband from Resale Voice Line	EB/C		EB/C - Disconnect Wholesale Broadband Only
Shared Resale Voice and WABB	Full Disconnect of Resale Voice including the shared Wholesale Broadband	EB/D		EB/D - Wholesale Broadband Full Account Disconnect



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SCENARIOS NOT ALLOWED				
PRODUCT	ORDER SCENARIO	REQTYPE/ ACT	NOTES	
Standalone Broadband	Migration of Existing Retail HSI Only account or another CLEC's Wholesale Standalone Broadband account to Wholesale Broadband	N/A	Migration of Standalone Broadband service is not allowed. Disconnect order must be submitted for existing Broadband service. Then, order for new install of Wholesale Broadband can be submitted.	
Standalone Broadband	Outside Move of Existing CLEC HSI Only Account	N/A	Outside move of Standalone Broadband service is not allowed. Disconnect and new install of existing Wholesale Broadband must be submitted.	
Shared Platform Voice and WABB	Outside Move of Platform Voice with Broadband	N/A	Outside move of Platform Voice with Broadband is not allowed. Outside move must be submitted for voice only. Then, order for new install of Wholesale Broadband can be submitted on existing voice service	
Shared Resale Voice and WABB	Outside Move of Resale Voice with Broadband	N/A	Outside move of Resale Voice with Broadband is not allowed. Outside move must be submitted for voice only. Then, order for new install of Wholesasle Broadband can be submitted on existing voice service at the new address.	
Shared Resale Voice and WABB	Migrate Retail Voice with Broadband to Resale Voice and Wholesale Broadband	N/A	Resale Wholesale Broadband can be added only to existing Resale line; Can migrate to Platform Voice with Wholesale Broadband (see above)	
Shared Resale Voice and WABB	Migrate existing Platform Voice with Wholesale Broadband account to Resale Voice with Wholesale Broadband	N/A		
Shared Resale Voice and WABB	Install new Resale Voice account with Wholesale Broadband	N/A	Resale Wholesale Broadband can be added only to an existing Resale line	



Change Log

Date	Change
4/23/2019	Initial document posting
8/30/2019	Added outside move information under Scenarios Not Allowed section.
8/24/2021	Update embedded links
6/3/2022	Updated Standalone broadband job aid linkes.

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