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13. Additional Engineering, Additional Labor and Miscellaneous Services

Section 13 addresses Additional Engineering, Additional Labor and Miscellaneous Services (e.g., Easy Access Dialing, Maintenance of Service, Access Service Billing and Information, etc.). This Section does not pertain to Part 5, Sections 5.4, 5.5, 5.8, 5.9 and 5.10, of this Guidebook. (N) (N)

The specific rates and charges for these activities are set forth in subsequent sections (Rates and Charges).

For the purposes of Section 13 the terms " Basic Time", "Overtime" and "Premium Time" are defined as follows:

- Basic Time - Work related efforts of the Telephone Company performed during a normal business day, 8:00 a.m. - 5:00 p.m., Monday through Friday.
- Overtime - Work related efforts of the Telephone Company performed outside of a normal business day (Monday through Friday), and on Saturdays.
- Premium Time - Work related efforts of the Telephone Company performed on Sundays and/or holidays (holidays are indicated by a "X" in the table below)

HOLIDAY	IL, IN, MI, OH, WI	CA, NV	CT	AR, KS, MO, OK, TX
New Year's Day	X	X	X	X
Presidents' Day		X	X	
Good Friday			X	
Memorial Day	X	X	X	X
Independence Day	X	X	X	X
Labor Day	X	X	X	X
Columbus Day			X	
Thanksgiving	X	X	X	X
Day after Thanksgiving	X	X	X	X
Christmas		X	X	X
Two Days for Christmas	X			

NV

A Miscellaneous Service Order Charge applies to any service, or combination of services ordered simultaneously from this section of the Guidebook, for which a service order is not already pending. The Miscellaneous Service Order Charge is an administrative charge designed to compensate for the expenses associated with service order issuance.

The charge always applies to the following services since a pending service order would not exist: Standby (13.2.3), Testing and Maintenance with Other Telephone Companies other than when in conjunction with Acceptance Testing (13.2.4), and Other Labor (13.2.5).

The charge does not apply to the following services since there would exist a pending service order: Additional Engineering (13.1), Overtime Installation (13.2.1), Standby Acceptance Testing (13.2.3), Testing and Maintenance with Other Telephone Companies when in conjunction with Acceptance Testing (13.2.4), and Additional Cooperative Acceptance Testing (13.3.7.1(A) and 13.3.7.2(A)). This charge is as follows:

- Miscellaneous Service Order Charge,	<u>USOC</u>	<u>Rate</u>
<u>per occurrence</u>	<u>MSSOC</u>	<u>\$121.77</u>

13.1 Additional Engineering

Additional Engineering will be provided by the Telephone Company at the request of the customer only when:

- A customer requests additional technical information after the Telephone Company has already provided the technical information normally included on the Design Layout Report (DLR).

- Additional engineering time is incurred by the Telephone Company to engineer a customer's request for a customized service.

The Telephone Company will notify the customer that Additional Engineering Charges will apply before any additional engineering is undertaken.

Additional Engineering Charges apply for each half hour or fraction thereof.

13.1.1 Rates and Charges

(A) IL, IN, MI, OH, WI

The charges for additional Engineering are as follows:

<u>Additional Engineering Periods</u>	<u>USOC</u>	<u>First Half Hour or Fraction Thereof</u>	<u>Each Additional Half hour or Fraction Thereof</u>
(1) Basic Time, per engineer	AEH	\$49.91	\$44.69
(2) Overtime, per engineer	AEH	\$76.70	\$50.75

(B) CA

The charges for additional Engineering are as follows:

<u>Additional Engineering Periods</u>	<u>USOC</u>	<u>First Half Hour or Fraction Thereof</u>	<u>USOC</u>	<u>Each Additional Half Hour or Fraction Thereof</u>
(1) Basic Time, per engineer	AEHNF/AEH++	\$62.08(I)	AEHNS	\$36.00
(2) Overtime, per engineer	AEHXF/AEH++	\$76.70(I)	AEHNS	\$50.75(I)

(C) NV

The charges for additional engineering are as follows:

<u>Additional Engineering Periods</u>	<u>USOC</u>	<u>Each Half Hour or Fraction Thereof</u>
(1) Basic Time, per engineer	AEHNF/AEH++	\$44.69(I)
(2) Overtime, per engineer	AEHXF/AEH++	\$64.40

(D) AR, KS, MO, OK, TX

The charges for additional Engineering are as follows:

<u>Additional Engineering Periods, per engineer</u>	<u>USOC</u>	<u>First Half Hour or Fraction Thereof</u>	<u>Each Additional Half Hour or Fraction Thereof</u>
(1) Basic Time	AEH	\$34.59	\$24.97
(2) Overtime	AEH	\$41.37	\$31.75

(E) CT

The charges for additional Engineering are as follows:

<u>Additional Engineering Periods, per engineer</u>	<u>USOC</u>	<u>First Half Hour or Fraction Thereof</u>	<u>Each Additional Half Hour or Fraction Thereof</u>
(1) Basic Time	AEH	\$62.08	\$36.00(I)
(2) Overtime	AEH	\$76.70(I)	\$39.00(I)

13.2 Additional Labor

Additional Labor is that labor requested by the customer on a given service and agreed to by the Telephone Company as set forth in 13.2.1 through 13.2.5 following.

The Telephone Company will notify the customer that Additional Labor Charges as set forth in 13.2.6 (Rates and Charges) will apply before any additional labor is undertaken. Additional Labor Charges, except as set forth in 13.2.3, apply for each half hour or fraction thereof.

A call-out of a Telephone Company employee requiring Additional Labor will be charged a minimum of four (4) hours on an Overtime and/or Premium Time basis when the call-out is attributed to a

customer request/problem. However, at no time will the customer be charged if trouble is found to be on the Telephone Company side of the demarcation point.

13.2.1 Overtime Installation

Overtime installation is that Telephone Company installation effort outside of a normal business day.

13.2.2 Reserved for future use

13.2.3 Stand By

Stand by includes all time in excess of one-quarter (1/4) hour during which Telephone Company personnel stand by at the customer's request.

13.2.4 Testing and Maintenance with Other Telephone Companies

Additional testing, maintenance or repair of facilities which connect to facilities of other telephone companies, is that which is in addition to the normal effort required to test, maintain or repair facilities provided solely by the Telephone Company.

13.2.5 Other Labor

Other Labor is that additional labor not included in 13.2.1 through 13.2.4 preceding, including, but not limited to labor incurred to extend or add a Point of Termination, and labor incurred to accommodate a specific customer request that involves only labor which is not covered by any other section of this Guidebook.

13.2.6 Rates and Charges

(A) IL, IN, MI, OH, WI

The charges for additional labor are as follows:

<u>Additional Labor Periods</u>	<u>USOC</u>	<u>First Half Hour or Fraction Thereof</u>	<u>Each Additional Half Hour or Fraction Thereof</u>
(1) <u>Installation</u>			
- Overtime			
per technician	ALH	\$250.00(I)	\$100.00(I)
-Premium Time,			
per technician	ALH	\$300.00(I)	\$220.00(I)
(2) <u>Standby</u>			
-Basic Time,			
per technician	ALT	None	\$23.67

-Overtime,  
per technician      ALT              None              \$27.05

-Premium time,  
per technician      ALT              None              \$31.29

		First Half Hour or Fraction Thereof	Each Additional Half Hour or Fraction Thereof
<u>Additional Labor Periods</u>	<u>USOC</u>		

(3) Testing and  
Maintenance  
with other  
telephone companies  
or Other Labor

-Basic Time,  
per technician      ALK              \$23.94              \$22.68

The charges for additional labor are as follows:

		First Half Hour or Fraction Thereof	Each Additional Half Hour or Fraction Thereof
<u>Additional Labor Periods</u>	<u>USOC</u>		

-Overtime,  
per technician      ALK              \$26.62              \$26.62

-Premium Time,  
per technician      ALK              \$31.46              \$31.46

(B) CA

The charges for additional labor are as follows:

		First Half Hour or Fraction Thereof		Each Additional Half Hour or Fraction Thereof
<u>Additional Labor Periods</u>	<u>USOC</u>		<u>USOC</u>	

(1) Installation

- Overtime,  
per technician      ALHXF/ALH++      \$250.00(I)      ALHXS      \$100.00(I)

- Premium Time,  
per technician ALHPF/ALH++ \$300.00(I) ALHPS \$250.00(I)

			First Quarter Hour		Each Additional Half Hour or Fraction Thereof
(2) <u>Stand-by</u>	<u>USOC</u>			<u>USOC</u>	

- Basic Time,  
per technician ALT++ None ALTNS \$40.00(I)

- Overtime,  
per technician ALT++ None ALTXS \$50.00(I)

- Premium Time,  
per technician ALT++ None ALTPS \$60.00(I)

<u>Additional Labor Periods</u>		<u>USOC</u>	First Half Hour or Fraction Thereof	<u>USOC</u>	Each Additional Half Hour or Fraction Thereof
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(3) Testing and Maintenance  
with other telephone  
companies or Other Labor

- Basic Time,  
per technician ALKNF/ALK++ \$45.00(I) ALKNS \$50.00(I)

- Overtime,  
per technician ALKXF/ALK++ \$50.00(I) ALKXS \$42.00(I)

- Premium Time,  
per technician ALKPF/ALK++ \$50.00(I) ALKPS \$55.00(I)

(C) NV

The charges for additional labor are as follows:

<u>Additional Labor Periods</u>	<u>USOC</u>	<u>Each Half Hour or Fraction Thereof</u>
(1) <u>Installation</u>		
-Overtime, per technician	ALHXF/ALH++	\$250.00(I)
-Premium Time, per technician	ALHPF/ALH++	\$300.00(I)

<u>Additional Labor</u>	<u>USOC</u>	<u>First Quarter Hour</u>	<u>Each Additional Half Hour or Fraction Thereof</u>
(2) <u>Stand by</u>			
-Basic time, per technician	ALTNF/ALT++	None	\$85.00(I)
-Overtime, per technician	ALTXF/ALT++	None	\$80.00(I)
-Premium Time, per technician	ALTPF/ALT++	None	\$90.00(I)

<u>Additional Labor Periods</u>	<u>Each Half Hour or Fraction Thereof</u>			
<u>USOC</u>	<u>Installation Technician</u>	<u>USOC</u>	<u>Central Office Maintenance Technician</u>	
(3) <u>Testing and Maintenance with other Telephone Companies, or Other Labor</u>				
-Basic Time, per technician	ALKNR/ALK++	\$115.00(I)	ALKNM	\$40.00(I)
-Overtime, per technician	ALKXR/ALK++	\$80.00(I)	ALKXM	\$60.00(I)
-Premium Time, per technician	ALKPR/ALK++	\$110.00(I)	ALKPM	\$95.00(I)

(D) AR, KS, MO, OK, TX

<u>Additional Labor Periods</u>	<u>USOC</u>	<u>First Half Hour or Fraction Thereof</u>	<u>Each Additional Half Hour or Fraction Thereof</u>
(1) <u>Installation</u>			
-Overtime			
per technician	ALH	\$250.00	\$100.00
-Premium Time			
per technician	ALH	\$300.00	\$250.00
(2) <u>Testing and Maintenance with Other Telephone Companies or Other Labor</u>			
-Basic Time			
per technician	ALK	\$ 85.00	\$55.00
-Overtime			
per technician	ALK	\$100.00	\$80.00
-Premium Time			
per technician	ALK	\$110.00	\$90.00
(3) <u>Stand by</u>			
	<u>USOC</u>	<u>First Quarter Hour</u>	<u>Each Additional Half Hour or Fraction Thereof</u>
-Basic Time			
per technician	ALT	\$0.00	\$115.00
-Overtime			
per technician	ALT	\$0.00	\$140.00
-Premium time			
per technician	ALT	\$0.00	\$170.00



(E) CT

		<u>Half Hour or Fraction Thereof</u>	
		<u>First</u>	<u>Additional</u>
(1)	<u>Installation</u>	<u>USOC</u>	
	Overtime		
	-per technician	ALH	\$250.00      \$300.00
	Premium Time		
	-per technician	ALH	\$300.00      \$250.00
(2)	<u>Other</u>	<u>USOC</u>	
	Basic Time		
	-per technician	ALK	\$250.00      \$250.00
	Overtime		
	-per technician	ALK	\$250.00      \$300.00
	Premium Time		
	-per technician	ALK	\$300.00      \$250.00
(3)	<u>Stand By</u>	<u>USOC</u>	
	Basic Time		
	-per technician	ALT	None(R)      \$55.00
	Overtime		
	-per technician	ALT	None(R)      \$80.00
	Premium Time		
	-per technician	ALT	None(R)      \$90.00

13.3 Miscellaneous Services

13.3.1 Maintenance of Service

The charges for Maintenance of Service are deregulated. Customers may contact their Telephone Company business office for additional information.

13.3.2 Provision of Access Service Billing Information -  
IL, IN, MI, OH, WI

- (A) The customer may receive the initial copy of their monthly access bill and service and feature record, in the standard format provided by the Telephone Company via paper, magnetic tape, high density floppy diskette or data transmission at no charge:
- (B) At the request of the customer three additional copies of their monthly access bill, and/or service and feature record will be provided in standard format provided by the Telephone Company via paper, microfiche, magnetic tape, high density floppy diskette or electronic data transmission at no charge. Customers requests for copies of their monthly access bill and/or service and equipment record, beyond these three additional copies will be charged as set forth in (E) following.
- (C) If a customer requests receiving their primary bill on a magnetic tape or by electronic data transmission, rules and conditions concerning payment arrangements and credit allowances described in Section 2.4 still apply for these media, as well as for paper, on all accounts.
- (D) Upon acceptance by the Telephone Company of an order for data transmission, the Telephone Company will determine the period of time required to implement the transmission of such material on an individual order basis.

(E) Rates and Charges

	<u>FID</u>	<u>Rates</u>
1) Provision of Standard Billing Detail and/or Information in magnetic tape format, -per logical record	DMT	
IL, OH		\$0.0030
IN, MI		ICB rates and charges apply
WI up to 225 bytes		\$0.0030
-per tape WI		\$35.00
	<u>FID</u>	<u>Rates</u>
(2) Additional copies of customer's monthly access bill or service and feature record in standard format via data transmission - per record transmitted	DMT	
IL, IN, MI, OH, WI		ICB rates and charges apply
(3) Additional Copies of customer's monthly access bill or service and features		

record in standard paper  
or microfiche format  
- per page

NOB NEL

IL, IN, MI, OH, WI

ICB rates and  
charges apply

FID

Rates

(4) Additional Copies of  
customer's monthly access  
bill or service and features  
record in standard format  
via microfiche record  
- per microfiche record

BOD BTH

IL, IN, MI, OH, WI

ICB rates and  
charges apply

(5) Additional Copies of  
customer's monthly access  
bill or service and features  
record in standard format  
via high density floppy  
diskette  
- per diskette

IL, IN, MI, OH, WI

ICB rates and  
charges apply

(6) Change in level of  
customer monthly bill

IL

ICB rates and  
charges apply

IN, MI, OH, WI

Not Available

13.3.3 Not in use

13.3.4 Provision of Access Service Billing Information -  
CA, NV

- (A) The customer will receive one copy of its monthly bills in a standard paper format. Billing for access services is done according to the bill mediums set forth in (C) following. Bills for access service are rendered for by state, Access Customer Name Abbreviation (ACNA), by

customer type (access or local), by bill period and by Revenue Accounting Office (RAO).

If charges for Access Services Billing exist in the Telephone Company's Intrastate Access Service Tariffs and it's Interstate Guidebook, the total charge to the customer will be calculated based on one half of the intrastate charge and one half of the interstate Guidebook charge. If charges for Access Services Billing exist only in the Telephone Company's Interstate Guidebook, full interstate charges will apply.

- (B) At the option of the customer, and for an additional charge:
  - (1) Customer monthly bills may be provided on magnetic tape, CD-ROM or DVD.

Data provided on CD-ROM and DVD will be provided for use with Windows 3.1 or better, ASCII and Non-compacted. The data will be formatted using industry standards for access services billing. In addition to the above for CD-ROM and DVD, the following options are available and must be specified by the customer when requesting this media:

- Format:
  - Bill Page format (billing data formatted exactly as it is formatted on a paper bill)
  - Bill Data format (billing data formatted exactly as it is formatted on magnetic cartridge or electronic transmission)
- Overnight delivery or US Mail

- (2) Additional copies of the customer monthly bill or service and features record may be provided in standard paper format.
- (C) Rates and Charges - CA

The rates and charges for the provision of Access Service Billing Information are as follows:

(1) Provision of Standard Billing Detail and/or Information in magnetic tape format, per record	<u>USOC</u>	<u>FID</u>	<u>Rates</u>
per tape	MTBAC	DMT	\$0.015
		-	\$50.00
(2) Additional Copies of customer monthly bill or service and features record in standard paper, per page	NOB/NEL	ICB Rates and Charges Apply	
Provision of Standard	<u>USOC</u>	<u>FID</u>	<u>Rates</u>
(3) CD-ROM			
-Per disk	WCP6X		\$10.00
(4) DVD			
-Per disk	WCP7X		\$10.00

(D) Rates and Charges - NV

The rates and charges for the provision of Access Service Billing Information are as follows:

(1) Provision of Standard Billing Detail and/or Information in magnetic tape format,	<u>USOC</u>	<u>FID</u>	<u>RATES</u>
- per record	BBLCT	DMT	\$0.015
- per tape	WCP2X/MTBAC		\$50.00
(2) Additional copies of customer monthly bill or service and features record in standard paper,	<u>USOC</u>	<u>FID</u>	<u>RATES</u>
- per single page	NOB/NEL		\$0.03
- per double page	NOB/NEL		\$0.06
(3) CD-ROM			
-Per disk	WCP6X		\$10.00
(4) DVD			
-Per disk	WCP7X		\$10.00

13.3.5 Access Services Billing - AR, KS, MO, OK, TX

(A) Access Services Billing Information

Billing for access services is done monthly according to the bill periods set forth in (C) following. Bills for access service are rendered for each Access Customer Name Abbreviation (ACNA), by customer type (access or local), by bill period and by Revenue Accounting Office (RAO). Both a primary bill and a secondary bill are available to the customer as set forth in (1) and (2) following.

Primary and secondary bills are transmitted to the customer's designated billing address according to the type of media selected by the customer.

Charges for Access Services Billing are located in Section 13.3.5 (D) (Rates and Charges). If charges for Access Services Billing exist in the Telephone Company's Intrastate Access Service Tariffs and its Interstate Guidebook, the total charge to the customer will be calculated based on one half of the intrastate charge and one half of the interstate charge. If charges for Access Services Billing exist only in the Telephone Company's Interstate Guidebook, full interstate charges will apply.

(1) Primary Bill

For access billing, the customer's primary bill may be provided by one of the following media:

- Electronic Data Interchange (EDI)
- electronic data transmission
- CD-ROM
- DVD
- magnetic tape
- paper

Electronic Data Interchange (EDI) is available with detail billing for Special Access billing.

Once billing has begun, the customer may request to change the medium on which the primary bill is provided. The Access Billing Change charge set forth in 13.3.5(D)4 (Rates and Charges) will apply for each request to change the medium on a per billing period per Revenue Accounting Office (RAO) basis.

(2) Secondary Bill

At the customer's request, a secondary bill, in addition to the customer's primary bill, will be provided. Secondary bills will be broken down as described in Section 13.3.3 (A), preceding. Charges for the provision of a secondary bill are set forth in 13.3.5(D) (Rates and Charges) following.

The secondary bill will contain detail billing data as a primary bill and may be requested in one of the following media formats:

- electronic data transmission
- CD-ROM
- DVD
- magnetic tape
- paper format

Up to 19 (nineteen) additional copies of the secondary bill may be requested and each copy may utilize a different billing medium and a different billing address. The medium and billing address selected by the customer for secondary bills may be different from, or the same as, the medium and billing address selected for the customer's primary bill.

(B) Alternate Bill Media Specifications

(1) Electronic Data Interchange (EDI), Electronic Data Transmission CD-ROM, DVD, and Magnetic Tape

Primary bills with the EDI medium must have an ACNA and all Billing Account Numbers (BANs) under that ACNA will be provided in EDI format. Detail level billing will be provided for the customer's FGA and Special Access Services accounts. For all EDI BANs that are not FGA or Special Access accounts, billing will be provided at summary level. The Telephone Company will deliver the EDI data to an electronic mail box that is mutually agreed upon by the Telephone Company and the customer. The customer is responsible for retrieving the data and providing the software to access and manipulate the data.

Data provided on CD-ROM and DVD will be provided for use with Windows 3.1 or better, ASCII and Non-compacted. The data will be formatted using industry standards for access services billing.

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In addition to the above for CD-ROM and DVD, the following options are available and must be specified by the customer when requesting this media:

- Format:
  - Bill Page format (billing data formatted exactly as it is formatted on a paper bill)
  - Bill Data Tape Format (billing data formatted exactly as it is formatted on magnetic tape or electronic transmission media).
- Overnight delivery or US Mail

(2) Paper

There are no formatting specifications available for paper format.

(C) Change of Access Services Bill Period

Standard Bill Periods for Special Access Services are as follows:

Special Access	25th of the Month
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The customer has the option to select a bill period other than the standard bill periods listed above for each specific service.

To the extent the Telephone Company can accommodate the customer's request to change an existing bill period, a nonrecurring charge will apply as set forth in (1), (2) and (3) following. The nonrecurring charges are set forth in 13.3.5 (D) (Rates and Charges).

(1) Not in use

(2) Special Access Services - Manual Entry

The nonrecurring charge for Special Access Services is applied on a per circuit basis.

(3) Special Access Services - Mechanical Entry

A mechanical access services bill period



reorganization process is available and may be used for special access services accounts.

The nonrecurring charge for a mechanical bill period reorganization is applied on a per BAN basis for all service types.

(D) Rates and Charges

(1) Access Services Billing Information

	<u>USOC</u>	<u>Nonrecurring Charges</u>
(a) Access Billing Change Charge by RAO per ACNA per customer type per billing period		\$ 7.25
(b) Secondary Bill		
- Electronic Data Transmission (per record)	(WCP4X)	\$ 0.0004
- CD-ROM (per disk)	(WCP6X)	\$ 10.00
- DVD (per disk)	(WCP7X)	\$ 10.00
- Magnetic Tape (per tape)	(WCP2X)	\$ 82.76
- Paper (per page)	(WCP1X)	\$ 0.0325

(2) Change of Access Services Bill Period (NRBCH)

	<u>Nonrecurring Charge</u>
(a) Manual Entry	
(i) Not in use	
(ii) Not in use	
(iii) Special Access - per circuit	\$44.00
(b) Mechanical Entry Switched or Special Access, - per BAN	\$65.00

13.3.6 Provision of Access Service Billing Information - CT

13.3.6.1 Access Service Billing Information Options

The customer may receive its primary monthly access service bills in standard format on paper or, if requested by the customer, in any of the following formats in lieu of paper at no additional charge.

- A. Primary monthly access service bills may be provided on magnetic tape.
- B. Primary monthly access service bills may be provided to the customer premises by electronic data transmission.

Upon acceptance of an order for electronic data transmission, the Telephone Company will determine the period of time to implement the transmission of such material on an individual order basis.

- C. An abbreviated bill in paper format will be provided at no charge when the customer's access bill is provided in other than paper format.
- D. At the request of the customer and for an additional charge as set forth in 13.3.6.2 following, the customer may be provided with an additional copy of the access service bill.

13.3.6.2 Rates and Charges

The rates and charges for the provision of additional copies of the customer's monthly access service bill are as follows:

	<u>FID</u>	<u>USOC</u>	<u>Rates</u>	<u>NRC</u>
A. Additional copies of the customer's monthly bill or service features record in magnetic tape format,				
- per record	DMT	2Y6CT	\$0.0001	
- per tape		2Y6TD	\$44.32	N/A
B. Additional copies of the customer's monthly bill or service features record via electronic data transmission,				
- per record transmitted using the T-Tran system	BOD	DRUNT	ICB	ICB
- per record transmitted using the Network Data Mover (NDM) system		NMJ	\$0.0009	N/A
C. Additional Copies of the customer's monthly bill or service and features record in standard paper format				
- per page	NOB, NEL	AED	\$0.06	
- per customer request		AC8PX	\$4.55	

13.3.7 Testing Services

13.3.7.1 Not in use

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13.3.7.2 Testing Services for Special Access Services

Testing Services are optional and subject to rates and charges as set forth in 13.3.7.3 (Rates and Charges). Other testing services (i.e., Acceptance Testing) are furnished at no additional charge.

Testing services are normally provided by Telephone Company personnel at Telephone Company locations. However, a customer may request Telephone Company personnel to perform testing services at the customer premises, as set forth in (A) and (B) following.

Testing Services are subject to the availability of the necessary qualified personnel and test equipment at the various test locations mentioned in (A) and (B) following. Rates and Charges for Testing Services for Special Access Service apply on a first and additional basis for each half hour or fraction thereof.

In addition, a call-out of a Telephone Company employee will be charged a minimum of four (4) hours on an Overtime and/or Premium Time basis when the trouble is attributed to a customer request/problem. However, at no time will the customer be charged if trouble is found to be on the Telephone Company side of the demarcation point.

(A) Additional Cooperative Acceptance Testing (ACAT)

When a customer provides a technician at its premises or at an end user's premises, with suitable test equipment to perform the requested tests, the Telephone Company will provide a technician at its office for the purpose of conducting Additional Cooperative Acceptance Testing. At the customer's request, the Telephone Company will provide a technician at the customer's premises or at the end user premises.

(B) Nonscheduled Testing (NST)

When a customer provides a technician at its premises with suitable test equipment to perform the required tests, the Telephone Company will provide a technician at its office for the purpose of conducting Nonscheduled Testing. At the customer's request, the Telephone Company will provide a technician at the customer's premises. Nonscheduled tests may consist of any tests, e.g., loss, noise, slope, envelope delay, which the customer may require.

(C) Obligation of the Customer

When the customer subscribes to the Testing Service as set forth in this section, the customer shall make the facilities to be tested available to the Telephone Company at times mutually agreed upon.

(D)

(D)

Certain material previously appearing on this sheet now appears on 1st Revised Sheet 26.

**AT&T INTERSTATE ACCESS GUIDEBOOK**

PART 2 - Provisions - Midwest, West, Southwest, East 1st Revised Sheet 24

SECTION 13 - Additional Labor and Testing Services Cancels Original Sheet 24

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13.3.7.3 Rates and Charges

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(A) IL, IN, MI, OH, WI

(M)

(1) Testing Services for Special Access Services

(T)

(A) Additional Cooperative Acceptance Testing (ACAT) (per technician)

<u>Testing Periods</u>	<u>USOC</u>	<u>First Half Hour or Fraction Thereof</u>	<u>Each Additional Half Hour or Fraction Thereof</u>
Basic time	SNTX+	\$ 40.92	\$ 22.60
Overtime	SNTX+	\$ 41.28	\$ 25.99
Premium time	SNTX+	\$ 46.34	\$ 29.57

(B) Nonscheduled Testing (NST) per technician

<u>Testing Periods</u>	<u>USOC</u>	<u>First Half Hour or Fraction Thereof</u>	<u>Each Additional Half Hour or Fraction Thereof</u>
Basic time	SNOX+	\$ 40.92	\$ 22.60
Overtime	SNOX+	\$ 41.28	\$ 25.99
Premium time	SNOX+	\$ 46.34	\$ 29.57

Certain material now appearing on this sheet previously appeared on Original Sheet 23.

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(B) CA

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(1) Testing Services for Special Access Services

(T)

(A) Additional Cooperative Acceptance Testing (ACAT) (per technician)

<u>Testing Periods</u>	<u>USOC</u>	<u>First Half Hour or Fraction Thereof</u>	<u>USOC</u>	<u>Each Additional Half Hour or Fraction Thereof</u>
Basic time	SNTNF/SNT++	\$42.00	SNTNS	\$21.00
Overtime	SNTXF/SNT++	\$45.00	SNTXS	\$24.00
Premium time	SNTPF/SNT++	\$49.00	SNTPS	\$28.00

(B) Nonscheduled Testing (NST) (per technician)

<u>Testing Periods</u>	<u>USOC</u>	<u>First Half Hour or Fraction Thereof</u>	<u>USOC</u>	<u>Each Additional Half Hour or Fraction Thereof</u>
Basic time	SNONF/SNO++	\$42.00	SNONS	\$21.00
Overtime	SNOXF/SNO++	\$45.00	SNOXS	\$24.00
Premium time	SNOPF/SNO++	\$49.00	SNOPPS	\$28.00

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Certain material previously appearing on this sheet now appears on 1st Revised Sheet 29 and 1st Revised Sheet 32.

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(C) NV (M)

(1) Testing Services for Special Access Services (T)

(A) Additional Cooperative Acceptance Testing (ACAT) (per technician)

<u>Testing Periods</u>	<u>USOC</u>	<u>First Half Hour or Fraction Thereof</u>	<u>USOC</u>	<u>Each Additional Half Hour or Fraction Thereof</u>
Basic Time	SNTNR/SNT++	\$40.21	SNTNM	\$32.72
Overtime	SNTXR/SNT++	\$60.32	SNTXM	\$49.08
Premium Time	SNTXR/SNT++	\$80.42	SNTPM	\$65.43

(B) Nonscheduled Testing (NST) (per technician)

<u>Testing Periods</u>	<u>USOC</u>	<u>First Half Hour or Fraction Thereof</u>	<u>USOC</u>	<u>Each Additional Half Hour or Fraction Thereof</u>
Basic Time	SNTNR/SNT++	\$40.21	SNTNM	\$32.72
Overtime	SNTXR/SNT++	\$60.32	SNTXM	\$49.08
Premium Time	SNTXR/SNT++	\$80.42	SNTPM	\$65.43

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Certain material now appearing on this sheet previously appeared on Original Sheet 30.  
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(D) AR, KS, MO, OK, TX

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(1) Testing Services for Special Access Services

(Z)

(A) Additional Cooperative Acceptance Testing (ACAT) (per technician)

<u>Testing Periods</u>	<u>USOC</u>	<u>First Half Hour or Fraction Thereof</u>	<u>Each Additional Half Hour or Fraction Thereof</u>
Basic time	SNTX+	\$85.00	\$55.00
Overtime	SNTX+	\$100.00	\$80.00
Premium time	SNTX+	\$110.00	\$90.00

(B) Nonscheduled Testing (NST) (per technician)

<u>Testing Periods</u>	<u>USOC</u>	<u>First Half Hour or Fraction Thereof</u>	<u>Each Additional Half Hour or Fraction Thereof</u>
Basic time	SNOX+	\$85.00	\$55.00
Overtime	SNOX+	\$100.00	\$80.00
Premium time	SNOX+	\$110.00	\$90.00

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(1) Testing Services for Special Access Services

(T)

(A) Additional Cooperative Acceptance Testing (ACAT) (per technician)

<u>Testing Periods</u>	<u>USOC</u>	<u>First Half Hour or Fraction Thereof</u>	<u>Each Additional Half Hour or Fraction Thereof</u>
Basic time	SNTX+	\$52.18	\$21.19
Overtime	SNTX+	\$55.99	\$25.00
Premium time	SNTX+	\$59.58	\$28.59

Certain material now appearing on this sheet previously appeared on Original Sheet 35.

(B) Nonscheduled Testing (NST) (per technician)

<u>Testing Periods</u>	<u>USOC</u>	<u>First Half Hour or Fraction Thereof</u>	<u>Each Additional Half Hour or Fraction Thereof</u>
Basic time	SNOX+	\$52.18	\$26.37
Overtime	SNOX+	\$55.99	\$30.73
Premium time	SNOX+	\$59.58	\$34.29