

## Collocation Central Office Tours

In instances where Frontier is not able to accommodate a CLEC's request for collocation in a central office, CLECs may request a tour of the office.

To request a tour, CLECs are required to contact Frontier at [wvcollocation@ftr.com](mailto:wvcollocation@ftr.com) and notify their Frontier Account Manager, on the same e-mail, that a request has been submitted.

When requesting a central office tour, CLECs must include the name/location and CLLI code of the office, as well as the ID # of the related collocation application that Frontier was not able to accommodate.

After reviewing the tour request, Frontier Account Managers will contact CLECs to discuss the request and appropriate details involved in the tour.

---

DISCLAIMER: THIS DOCUMENTATION IS FOR INFORMATIONAL PURPOSES ONLY AND DOES NOT OBLIGATE FRONTIER TO PROVIDE SERVICES IN THE MANNER DESCRIBED IN THIS DOCUMENT. FRONTIER RESERVES THE RIGHT AS ITS SOLE OPTION TO MODIFY OR REVISE THE INFORMATION IN THIS DOCUMENT AT ANY TIME WITHOUT PRIOR NOTICE. IN NO EVENT SHALL FRONTIER OR ITS AGENTS, EMPLOYEES, DIRECTORS, OFFICERS, REPRESENTATIVES OR SUPPLIERS BE LIABLE UNDER CONTRACT, WARRANTY, TORT (INCLUDING BUT NOT LIMITED TO NEGLIGENCE OF FRONTIER), OR ANY OTHER LEGAL THEORY, FOR ANY DAMAGES ARISING FROM OR RELATING TO THIS DOCUMENT OR ITS CONTENTS, EVEN IF ADVISED OF THE POSSIBILITY OF SUCH DAMAGES.

© 2026 Verizon