



Error Response

Effective: 02/23/2025

Field	Description	Notes	Length	Characteristics	R/O/C
LSRNO	Local Service Request Number	Identifies the number that may be generated by the providers mechanized system, pre-assigned to the customer by the provider, or manually assigned to the provider to identify a customer's request for service	16	A/N	O
DATE	Date	Identifies the date the error is sent by the provider	10	N with Virgules (format: MM/DD/CCYY)	R
PO DATE	Purchase Order Date	Original Date request submitted	10	N with Virgules (format: MM/DD/CCYY)	R
PON	Purchase Order Number	Identifies the customers unique purchase order or requisition number submitted with the request	16	A/N	R
VER	Version	Identifies the unique version number submitted with the request	2	A/N	R
ERR_CODE	Error Code	Identifies the error code associated with the error condition discovered while processing this request Note: Manual reject may not contain error code	8	A/N	C
ERR_DESC	Error Description	Identifies the English description associated with the error code. Note: Automated error descriptions are availalble online (LSR Order/Pre-Order Reject Messages)	250	A/N	R

Form Note: Frontier does not pass edits on Error Response fields. Field length showing is normal response, not maximum.



Error Response

Effective: 02/23/2025

Appendix A – Change Log

Date	Release	Field	Change Description
07/15/2022	October 2022 Release	All	Update version to 9.30.25
03/20/2023	June 2023 Release	All	Update version to 9.30.26
07/13/2024	October 2024 Release	All	Update version to 9.30.28
11/18/2024	February 2025 Release	All	Update version to 9.30.29

DISCLAIMER: THIS DOCUMENTATION IS FOR INFORMATIONAL PURPOSES ONLY AND DOES NOT OBLIGATE FRONTIER TO PROVIDE SERVICES IN THE MANNER DESCRIBED IN THIS DOCUMENT. FRONTIER RESERVES THE RIGHT AS ITS SOLE OPTION TO MODIFY OR REVISE THE INFORMATION IN THIS DOCUMENT AT ANY TIME WITHOUT PRIOR NOTICE. IN NO EVENT SHALL FRONTIER OR ITS AGENTS, EMPLOYEES, DIRECTORS, OFFICERS, REPRESENTATIVES OR SUPPLIERS BE LIABLE UNDER CONTRACT, WARRANTY, TORT (INCLUDING BUT NOT LIMITED TO NEGLIGENCE OF FRONTIER), OR ANY OTHER LEGAL THEORY, FOR ANY DAMAGES ARISING FROM OR RELATING TO THIS DOCUMENT OR ITS CONTENTS, EVEN IF ADVISED OF THE POSSIBILITY OF SUCH DAMAGES.

© 2024 Frontier Communications Parent, Inc. All rights reserved.