



Version 9.30.29

Installation Status (TXTYP - I)

PRE-ORDER RESPONSE

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| Field | Field Name | Field Usage | Field Length | Char | Valid Entries | Edits Usage Notes | NOTES |
|----------|---------------------------------------|-------------|--------------|--------------|--|-------------------|---|
| TXNUM | Transaction Number | R | 16 | AN | | | Identifies the customer provided tracking number to link the inquiry with the response. The TXNUM may be reused after one week. |
| D/TSENT | Date and Time Sent | R | 17 | N | Metric Format Two Digit Century (00-99) Two Digit Year (00-99) Two Digit Month (01-12) Two Digit Day (01-31) Two Digit Hour (00-23) Two Digit Minute (00-59) Two Digit Second (00-59) | | Identifies the date and time the transaction is sent. Date includes century: CCYYMMDD Time is military time: HHMM[SS] |
| TXTYP | Transaction Type | O | 1 | A | I - Installation Status Inquiry | | Identifies the type of transaction. This field will be returned when populated on inquiry. |
| INSTSTAT | Installation Status | R | 50 | AN | See Appendix A for job status codes | | Indicates the installation status. |
| INSTCOMM | Installation Commitment Date and Time | R | 14 | N | Time Format is : CCYYMMDDHHMM Military time | | Indicates the installation commitment date and time. Up to and including the due date, this field will equal the Service Order Due Date. On or after the due date, there may be an occasion when the Installer will update the commitment date before the service order due date is updated. This would be a rare occurrence. |
| CC | Company Code | R | 4 | AN | | | Identifies the exchange carrier initiating the transaction. This field matches or maps to RSID for Reseller or AECN for CLEC. |
| ORD | Order Number | R | 20 | AN * - | | | Identifies the Frontier Service Order Number provided on the LSC (Local Service Confirmation). Includes all dispatchable order types. (From - Outside Move), (Disconnect), and (Record) orders are not included. These are non-dispatchable work requests. |



| Field | Field Name | Field Usage | Field Length | Char | Valid Entries | Edits Usage Notes | NOTES |
|---------|-----------------------------|-------------|--------------|---|--|---|---|
| CKTTYPE | Type of Line Prefix | R | 4 | A | P = POTS, Centrex, PBX and Switch Port Unbundled; S = Special Serial - Format, ISDN, Basic SVGAL Unbundled, Premium Link Unbundled, Extended Link Unbundled, Channelized Link Unbundled, Link Transport Unbundled, House and Riser Unbundled T = Special TN - Format | | Type of circuit ID for installation requests. NOTE: The following types are not supported; M = Message Trunk, SS-7 Unbundled; C = Carrier Facility, IOF Unbundled, |
| STATE | State/Province | R | 2 | A | | | Identifies the abbreviation for the state or province |
| ECCKT | Exchange Company Circuit ID | R | 41 | AN & ' * () : , \$ - # % + " ; . space | | | Identifies a provider's circuit identification. When virgule is used it must be preceded and followed by a numeric. Provided on the Local Service Confirmation (LSC). The circuit ID is returned on the LSC with 2 virgules preceding the Company Code (For example 38/ARDU/373019//WV). The circuit ID must be reformatted as follows using only 1 virgule - 38/ARDU/373019/WV. The circuit ID may be returned without the leading 2 character prefix as follows: /ARDU/373019//WV. It must be reformatted as follows: /ARDU/373019/WV. Edits are based upon CKTTYPE. Field may return up to 53 characters. |
| PRESPEC | Provider Response Code | C | 14 | AN : | See Pre-Order Error Code Matrix | Required if error condition exists, otherwise prohibited. | Identifies a provider specific code on the response transaction that represents what occurred on the associated inquiry transaction. The occurrence of error fields overrides the return of other fields stated in the response. |



| Field | Field Name | Field Usage | Field Length | Char | Valid Entries | Edits Usage Notes | NOTES |
|--------|-------------------------------|-------------|--------------|---|---------------|--|---|
| PRESPD | Provider Response Description | C | 264 | AN & ' * : , \$ - # () % . + " ; / space | | Optional if PRESPC field is populated, otherwise prohibited. | Identifies the provider's text used to clarify the response for the associated inquiry transaction. Returned with error explanation or non-error related supplemental data. The occurrence of error fields overrides the return of other fields stated in the response message. |

Form Notes: **Frontier does not pass edits on response fields.**
Field length showing is normal response, not maximum.

Appendix A: Installation Job Status Codes

| Job Status Code | Installation Job Status Code Description | Installation Job Status Code Explanation |
|-----------------|--|---|
| CAN | Cancelled | This work request was cancelled; no further work will be done. |
| CMP | Completed | The field work for this Work Request has been completed. |
| DSP | Dispatched | A technician has been authorized and assigned to perform the work required for this Work Request. |
| FUT | Future | This Work Request is open to a future date to-be-determined. |
| GRP | Grouped | This work request has been associated with other work to be performed together by a technician. |
| JEP | Jeopardy | Some portion of the work for this Work Request cannot be completed in a normal schedule interval. |
| LNK | Linked | This Work Requested is related to another work request, and must be worked together. |
| PAC | Pending Auto Completion | All work for this Work Requested is completed; the Service Order system is being updated to reflect the completion. |
| PFA | Pending Facility Assignment | This Work Request is waiting to be assigned facilities. |



| Job Status Code | Installation Job Status Code Description | Installation Job Status Code Explanation |
|-----------------|--|---|
| PLD | Pending Load | This Work Request is ready to be worked, and is pending assignment to a technician. |
| PRE | Preassigned | This Work Request has been automatically assigned to a technician. |
| PSC | Pending Screen | Work for this Work Request is being reviewed and/or tested. |
| PWD | Pending WORD | This Work Request is waiting for circuit design activities to be completed. |
| RET | Returned | This Work Request has been returned pending verification. |
| TRL | Trial | This Work Request has been completed under a trial basis. |

Appendix B – Change Log

| Date | Release | Field Name | Change Description |
|------------|-----------------------|------------|---------------------------|
| 07/15/2022 | October 2022 Release | All | Update version to 9.30.25 |
| 03/22/2023 | June 2023 Release | All | Update version to 9.30.26 |
| 11/24/2023 | February 2024 Release | All | Update version to 9.30.27 |
| 07/15/2024 | October 2024 Release | All | Update version to 9.30.28 |
| 11/27/2024 | February 2025 Release | All | Update version to 9.30.29 |
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