



Version 9.30.29

Product/Service Availability (PSA)

PRE-ORDER INQUIRY

DISCLAIMER: THIS DOCUMENTATION IS FOR INFORMATIONAL PURPOSES ONLY AND DOES NOT OBLIGATE FRONTIER TO PROVIDE SERVICES IN THE MANNER DESCRIBED IN THIS DOCUMENT. FRONTIER RESERVES THE RIGHT AS ITS SOLE OPTION TO MODIFY OR REVISE THE INFORMATION IN THIS DOCUMENT AT ANY TIME WITHOUT PRIOR NOTICE. IN NO EVENT SHALL FRONTIER OR ITS AGENTS, EMPLOYEES, DIRECTORS, OFFICERS, REPRESENTATIVES OR SUPPLIERS BE LIABLE UNDER CONTRACT, WARRANTY, TORT (INCLUDING BUT NOT LIMITED TO NEGLIGENCE OF FRONTIER), OR ANY OTHER LEGAL THEORY, FOR ANY DAMAGES ARISING FROM OR RELATING TO THIS DOCUMENT OR ITS CONTENTS, EVEN IF ADVISED OF THE POSSIBILITY OF SUCH DAMAGES.

© 2024 Frontier Communications Parent, Inc. All rights reserved.



Contents

TXNUM – Transaction Number 3

D/TSENT – Date/Time Sent 3

TXACT – Transaction Activity 3

CC – Company Code 3

TOS – Type of Service 3

STATE - State 4

EXKEY – Exchange Key 4

NPANXX – NPA/NXX 4

LINE – TN Line Number 4

APPENDIX A: ERROR MESSAGE TABLE 5

APPENDIX B - CHANGE CONTROL LOG 6



Fld Nbr	Field Name	Field Definition	Data Char	Field Length	Valid Values Range of Values	Conditional Business Rules/Edits	R/O/P
002	TXNUM – Transaction Number	Identifies the customer provided tracking number to link the inquiry with the response.	AN	1-16		1. If not populated, then return error: FTRPSA001 TXNUM IS REQUIRED	R
003	D/TSENT – Date/Time Sent	Identifies the date and time the transaction is sent.	N	14-14	Two Digit Century (00-99) Two Digit Year (00-99) Two Digit Month (01-12) Two Digit Day (01-31) Two Digit hour (00-23) Two Digit Minute (00-59) Two Digit Second (00-59)	1. If not populated, then return error: FTRPSA002 D/TSENT IS REQUIRED 2. If populated and (dl not = 14 or dc not = numeric), then return error: FTRPSA003 DATE/TIME SENT MUST BE 14 NUMERIC CHARACTERS 3. If populated and positions 5, 6 (MM) not = 01-12, then return error: FTRPSA004 DATE/TIME SENT MONTH MUST BE 01-12 4. If populated and positions 7, 8 not = 01-31, then return error: FTRPSA005 DATE/TIME SENT DAY MUST BE 01-31 5. If populated and positions 9,10 not = 00-23, then return error: FTRPSA006 DATE/TIME SENT HOUR MUST BE 00-23 6. If populated and positions 11, 12 not = 00-59, then return error: FTRPSA007 DATE/TIME SENT MINUTES MUST BE 00-59 7. If populated and position 13 and 14 not = 00-59, then return error: FTRPSA009 DATE/TIME SENT SECOND MUST BE 00-59	R
005	TXACT – Transaction Activity	Identifies the transaction activity.	A	1-1	A=New Inquiry	1. If not populated, then return error: FTRPSA012 TXACT IS REQUIRED 2. If populated and vv does not equal A, then return error: FTRPSA013 TXACT MAY ONLY BE A FOR THIS TRANSACTION	R
006	CC – Company Code	Identifies the exchange carrier initiating the transaction.	AN	1-4		1. If not populated, then return error: FTRPSA014 CC IS REQUIRED 2. If populated and dl does not equal 4, then return error: FTRPSA015 CC MAY NOT EXCEED 4 CHARACTERS	R
010	TOS – Type of Service	Identifies the type of service.	AN	4-4	1st Character 1 (Business) 2 (Residence) 7 (Residential Additional Line) 2nd Character -	1. If not populated, then return error: FTRPSA016 TOS IS REQUIRED 2. If populated and dl not = 4, then return error: FTRPSA017 TOS MUST BE 4 CHARACTERS	R



Fld Nbr	Field Name	Field Definition	Data Char	Field Length	Valid Values Range of Values	Conditional Business Rules/Edits	R/O/P
					<p>3rd Character -</p> <p>4th Character -</p>	<p>3. If populated and position 1 of vv not = 1, 2, 7, then return error: FTRPSA018 TOS VALID VALUE FOR 1ST POSITION OF FIELD MUST BE 1,2, 7</p> <p>4. If populated and position 2of vv not = hyphen, then return error: FTRPSA019 TOS VALID VALUE FOR 2ND POSITION OF FIELD MUST BE HYPHEN</p> <p>5. If populated and position 3 of vv not = hyphen, then return error: FTRPSA020 TOS VALID VALUE FOR 3RD POSITION OF FIELD MUST BE HYPHEN</p> <p>6. If populated and position 4 of vv not = hyphen, then return error: FTRPSA021 TOS VALID VALUE FOR 4TH POSITION OF FIELD MUST BE HYPHEN</p>	
032	STATE - State	Identifies the abbreviation for the state or province	A	2-2	AL, AZ, CA, CT, FL, GA, IA, IL, IN, MI, MN, MS, NE, NC, NM, NV, NY, OH, PA, SC, TN, TX, UT, WI, WV	<p>1.If populated and vv does not = AL, AZ, CA, CT, FL, GA, IA, IL, IN, MI, MN, MS, NE, NC, NM, NV, NY, OH, PA, SC, TN, TX, UT, WI, WV then return error: FTRPSA022 NOT A VALID STATE FOR FRONTIER</p> <p>2. If not populated, then return error: FTRPSA023 STATE IS REQUIRED</p> <p>3. If populated and vv not = capital letters, then return error: FTRPSA024 STATE FIELD MUST BE CAPITAL LETTERS</p>	R
036b	EXKEY – Exchange Key	Identifies available Location Portability Eligible Switch associated with the end users service address.	AN	1-6		<p>1. If populated and NPA/NXX and LINE are not populated, then return error: FTRPSA025 NPANXX AND LINE ARE REQUIRED WHEN EXKEY IS POPULATED</p>	O
048	NPANXX – NPA/NXX	Identifies a specific NPA/NXX within the local serving office.	AN	6-6		<p>1. If not populated, then return error: FTRPSA026 NPANXX IS REQUIRED</p> <p>2. If populated and dl does not equal 6, then return error: FTRPSA027 NPANXX MUST BE 6 CHARACTERS</p>	R
052e	LINE – TN Line Number	Identifies the line associated with the NPA-NXX.	N	4-4		<p>1. If populated and dl does not equal 4, then return error: FTRPSA028 LINE MUST BE 4 CHARACTERS</p> <p>2. If not populated and EXKEY is populated, then return error: FTRPSA029 LINE REQUIRD WHEN EXKEY IS POPULATED</p>	O



APPENDIX A: ERROR MESSAGE TABLE

Error Message Number	Error Message Text
FTRPSA001	TXNUM IS REQUIRED
FTRPSA002	D/TSENT IS REQUIRED
FTRPSA003	DATE/TIME SENT MUST BE 14 NUMERIC CHARACTERS
FTRPSA004	DATE/TIME SENT MONTH MUST BE 01-12
FTRPSA005	DATE/TIME SENT DAY MUST BE 01-31
FTRPSA006	DATE/TIME SENT HOUR MUST BE 00-23
FTRPSA007	DATE/TIME SENT MINUTES MUST BE 00-59
FTRPSA008	DATE/TIME SENT MUST BE NUMERIC IN POSITION 1-12
FTRPSA009	DATE/TIME SENT SECOND MUST BE 00-59
FTRPSA010	TXTYP IS REQUIRED
FTRPSA011	TXTYP MAY ONLY BE C FOR THIS TRANSACTION.
FTRPSA012	TXACT IS REQUIRED
FTRPSA013	TXACT MAY ONLY BE A FOR THIS TRANSACTION
FTRPSA014	CC IS REQUIRED
FTRPSA015	CC MAY NOT EXCEED 4 CHARACTERS
FTRPSA016	TOS IS REQUIRED
FTRPSA017	TOS MUST BE 4 CHARACTERS
FTRPSA018	TOS VALID VALUE FOR 1ST POSITION OF FIELD MUST BE 1,2OR 7
FTRPSA019	TOS VALID VALUE FOR 2 ND POSITION OF FIELD MUST BE -
FTRPSA020	TOS VALID VALUE FOR 3RD POSITION OF FIELD MUST BE -
FTRPSA021	TOS VALID VALUE FOR 4TH POSITION OF FIELD MUST BE -
FTRPSA022	NOT A VALID STATE FOR FRONTIER
FTRPSA023	STATE IS REQUIRED
FTRPSA024	STATE FIELD MUST BE CAPITAL LETTERS
FTRPSA025	NPANXX AND LINE ARE REQUIRED WHEN EXKEY IS POPULATED
FTRPSA026	NPANXX IS REQUIRED
FTRPSA027	NPANXX MUST BE 6 CHARACTERS
FTRPSA028	LINE MUST BE 4 CHARACTERS
FTRPSA029	LINE REQUIRED WHEN EXKEY IS POPULATED
FTRPSA030	



APPENDIX B - CHANGE CONTROL LOG

DATE	FIELD	REVISION NUMBER	CHANGE
07/15/2022	All	October 2022 Release	Update version to 9.30.25
03/21/2023	All	June 2023 Release	Update version to 9.30.26
11/24/2023	All	February 2024 Release	Update version to 9.30.27
07/15/2024	All	October 2024 Release	Update version to 9.30.28
11/27/2024	All	February 2025 Release	Update version to 9.30.29