



Version 9.30.30

CSR PRE-ORDER INQUIRY

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Fld Nbr	Field Name	Definition	Data Char	Field Length	Valid Values Range of Values	Conditional Business Rules/Edits	R/O/P
001	CCNA – Customer Carrier Name Abbreviation	Identifies the COMMON LANGUAGE IAC CODE for the customer.	A	3-3		1. If not populated, then return error: FTRCSR001 CCNA IS REQUIRED 2. If populated and (dl does not equal 3) or (dc does not equal alpha), then return error: FTRCSR002 CCNA MUST BE 3 ALPHA CHARACTERS	R
002	TXNUM – Transaction Number	Identifies the customer provided tracking number to link the inquiry with the response.	AN	1-16		1. If not populated, then return error: FTRCSR028 TXNUM IS REQUIRED	R
003	D/TSENT – Date/Time Sent	Identifies the date and time the transaction is sent.	N	14-14	Two Digit Century (00-99) Two Digit Year (00-99) Two Digit Month (01-12) Two Digit Day (01-31) Two Digit hour (00-23) Two Digit Minute (00-59) Two Digit Second (00-59)	1. If not populated, then return error: FTRCSR003 DATE/TIME SENT IS REQUIRED 2. If populated and (dl not = 14 or dc not = numeric), then return error: FTRCSR004 DATE/TIME SENT MUST BE 14 NUMERIC CHARACTERS 3. If populated and positions 5, 6 (MM) not = 01-12, then return error: FTRCSR005 DATE/TIME SENT MONTH MUST BE 01-12 4. If populated and positions 7, 8 not = 01-31, then return error: FTRCSR006 DATE/TIME SENT DAY MUST BE 01 – 31 5. If populated and positions 9,10 not = 00-23, then return error: FTRCSR007 DATE/TIME SENT HOUR MUST BE 00-23 6. If populated and positions 11, 12 not = 00-59, then return error: FTRCSR008 DATE/TIME SENT MINUTES MUST BE 00-59 7. If populated and position 13 and 14 not = 00-59, then return error: FTRCSR010 DATE/TIME SENT SECOND MUST BE 00-59	R
006a	MS - Market Segment	Identifies whether the request is for a Resale or UNE.	A	1	A=Resale B=UNE L=Listing	1. If not populated, then return error: FTRCSR013 MS IS REQUIRED 2.If populated and vv does not equal A, B, L, then return error: FTRCSR014 MS VALID VALUES ARE A, B, L	R
007	CC – Company Code	Identifies the Exchange Carrier initiating the request	AN	1-4		1. If not populated, then return error: FTRCSR015 CC IS REQUIRED 2. If populated and dl does not equal 4, then return error: FTRCSR016 CC MAY NOT EXCEED 4 CHARACTERS	R



Fld Nbr	Field Name	Definition	Data Char	Field Length	Valid Values Range of Values	Conditional Business Rules/Edits	R/O/P
008	AGAUTH – Agency Authorization Status	Indicates that the customer is acting as an end user's agent and has authorization on file.	A	1	Y=Authorization on File	1. If not populated, then return error: FTRCSR017 AGAUTH IS REQUIRED 2.If populated and vv does not = Y, return error FTRCSR018 AGAUTH VALID VALUE = Y	R
011	ATN – Account Telephone Number	Identifies the account telephone number assigned by the NSP.	AN	10-10		1. If not populated and ECCKT is not populated, then return error: FTRCSR019 ATN IS REQUIRED 2. If populated and dl does not equal 10, then return error: FTRCSR020 ATN MUST BE 10 CHARACTERS 3. If populated and vv= alpha and not in uppercase, then return error: FTRCSR027 WHEN ATN FIELD INCLUDES ALPHA CHARACTERS THEY MUST BE ENTERED IN UPPER CASE	C
017	ECCKT – Exchange Company Circuit ID	Identifies a provider's circuit identification	AN , . /	1-41		1.If populated and dl > 41, return error FTRCSR030 ECCKT MAY NOT EXCEED 41 CHARACTERS 2.If populated and special characters do not equal comma, period, virgule, return error FTRCSR031 ECCKT SPECIAL CHARACTERS MAY ONLY BE COMMA, PERIOD OR VIRGULE 3.If populated and ATN is populated, return error FTRCSR032 ECCKT PROHIBITED WHEN ATN POPULATED 4.If populated and MS does not = B, return error FTRCSR033 ECCKT PROHIBITED WHEN MS DOES NOT = B Note: Populated ECCKT as provided on FOC. Example ECCKT Format 11/ARDU/999999/ /GTEN/	O
037	STATE - State	Identifies the abbreviation for the state or province.	A	2-2	AL, AZ, CA, CT, FL, GA, IA, IL, IN, MI, MN, MS, NC, NE, NM, NV, NY, OH, PA, SC, TN, TX, UT, WI, WV	1.If populated and vv does not = AL, AZ, CA, CT, FL, GA, IA, IL, IN, MI, MN, MS, NC, NE, NM, NV, NY, OH, PA, SC, TN, TX, UT, WI, WV then return error: FTRCSR021 NOT A VALID STATE FOR FRONTIER 2. If not populated, then return error: FTRCSR022 STATE IS REQUIRED 3.If populated and vv not = capital letters, then return error: FTRCSR023 STATE FIELD MUST BE CAPITAL LETTERS	R



Fld Nbr	Field Name	Definition	Data Char	Field Length	Valid Values Range of Values	Conditional Business Rules/Edits	R/O/P
041e	PARSEIND – Parse Indicator	Indicates whether the CSR should be parsed.	A	1	Y – Yes N - No	1. If not populated, then return error: FTRCSR025 PARSEIND IS REQUIRED 2. If populated and vv does not equal Y, N then return error: FTRCSR026 PARSEIND MAY ONLY BE Y, N 3.If populated and vv does not = Y and ECCKT is populated, return error FTRCSR034 PARSEIND MUST = Y WHEN ECCKT IS POPULATED Note : CFA information available on CSR Response only when PARSEIND is Y	R

APPENDIX A: ERROR MESSAGE TABLE

Error Message Number	Error Message Text
FTRCSR001	CCNA IS REQUIRED
FTRCSR002	CCNA MUST BE 3 ALPHA CHARACTERS
FTRCSR003	DATE/TIME SENT IS REQUIRED
FTRCSR004	DATE/TIME SENT MUST BE 14 NUMERIC CHARACTERS
FTRCSR005	DATE/TIME SENT MONTH MUST BE 01-12
FTRCSR006	DATE/TIME SENT DAY MUST BE 01 – 31
FTRCSR007	DATE/TIME SENT HOUR MUST BE 00-23
FTRCSR008	DATE/TIME SENT MINUTES MUST BE 00-59
FTRCSR009	DATE/TIME SENT MUST BE NUMERIC IN POSITION 1-12
FTRCSR010	DATE/TIME SENT SECOND MUST BE 00-59
FTRCSR011	TXTYP IS REQUIRED
FTRCSR012	TXTYP MAY ONLY BE E FOR THIS TRANSACTION
FTRCSR013	MS IS REQUIRED
FTRCSR014	MS VALID VALUES ARE A, B, L
FTRCSR015	CC IS REQUIRED
FTRCSR016	CC MAY NOT EXCEED 4 CHARACTERS
FTRCSR017	AGAUTH IS REQUIRED
FTRCSR018	AGAUTH VALID VALUE = Y
FTRCSR019	ATN IS REQUIRED
FTRCSR020	ATN MUST BE 10 CHARACTERS
FTRCSR021	NOT A VALID STATE FOR FRONTIER
FTRCSR022	STATE IS REQUIRED
FTRCSR023	STATE FIELD MUST BE CAPITAL LETTERS



Error Message Number	Error Message Text
FTRCSR024	
FTRCSR025	PARSEIND IS REQUIRED
FTRCSR026	PARSEIND MAY ONLY BE Y, N
FTRCSR027	WHEN ATN FIELD INCLUDES ALPHA CHARACTERS THEY MUST BE ENTERED IN UPPER CASE
FTRCSR028	TXNUM IS REQUIRED
FTRCSR029	
FTRCSR030	ECCKT MAY NOT EXCEED 41 CHARACTERS
FTRCSR031	ECCKT SPECIAL CHARACTERS MAY ONLY BE COMMA, PERIOD OR VIRGULE
FTRCSR032	ECCKT PROHIBITED WHEN ATN POPULATED
FTRCSR033	ECCKT PROHIBITED WHEN MS DOES NOT = B
FTRCSR034	PARSEIND MUST = Y WHEN ECCKT IS POPULATED
FTRCSR035	

APPENDIX B - CHANGE CONTROL LOG

DATE	FIELD	REVISION NUMBER	CHANGE
03/21/2023	All	June 2023 Release	Update version to 9.30.26
11/24/2023	All	February 2024 Release	Update version to 9.30.27
07/13/2024	All	October 2024 Release	Update version to 9.30.28
11/27/2024	All	February 2025 Release	Update version to 9.30.29
07/29/2025	All	October 2025 Release	Update version to 9.30.30