



Error Response

Effective: 10/19/2025

Field	Description	Notes	Length	Characteristics	R/O/C
LSRNO	Local Service Request Number	Identifies the number that may be generated by the providers mechanized system, pre-assigned to the customer by the provider, or manually assigned to the provider to identify a customer's request for service	16	A/N	O
DATE	Date	Identifies the date the error is sent by the provider	10	N with Virgules (format: MM/DD/CCYY)	R
PO DATE	Purchase Order Date	Original Date request submitted	10	N with Virgules (format: MM/DD/CCYY)	R
PON	Purchase Order Number	Identifies the customers unique purchase order or requisition number submitted with the request	16	A/N	R
VER	Version	Identifies the unique version number submitted with the request	2	A/N	R
ERR_CODE	Error Code	Identifies the error code associated with the error condition discovered while processing this request Note: Manual reject may not contain error code	8	A/N	C
ERR_DESC	Error Description	Identifies the English description associated with the error code. Note: Automated error descriptions are available online (LSR Order/Pre-Order Reject Messages)	250	A/N	R

Form Note: Frontier does not pass edits on Error Response fields. Field length showing is normal response, not maximum.



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Appendix A – Change Log

Date	Release	Field	Change Description
03/20/2023	June 2023 Release	All	Update version to 9.30.26
07/13/2024	October 2024 Release	All	Update version to 9.30.28
11/18/2024	February 2025 Release	All	Update version to 9.30.29
07/29/2025	October 2025 Release	All	Update version to 9.30.30

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