



## **Version 9.30.30**

# **Loop Makeup (LMU) PRE-ORDER INQUIRY**

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# FRONTIER BUSINESS RULES

Version: 9.30.30

LMU Pre-Order Inquiry

Effective: 10/19/2025

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Fld Nbr	Field Name	Definition	Data Char	Field Length	Valid Values Range of Values	Conditional Business Rules/Edits	R/O/P
002	TXNUM – Transaction Number	Identifies the customer provided tracking number to link the inquiry with the response.	AN	1-16		1. If not populated, then return error: FTRLMU001 TXNUM IS REQUIRED	R
003	D/TSENT – Date/Time Sent	Identifies the date and time the transaction is sent.	N	14-14	Two Digit Century (00-99) Two Digit Year (00-99) Two Digit Month (01-12) Two Digit Day (01-31) Two Digit hour (00-23) Two Digit Minute (00-59) Two Digit Second (00-59)	1. If not populated, then return error: FTRLMU002 D/TSENT IS REQUIRED  2. If populated and (dl not = 14 or dc not = numeric), then return error: FTRLMU003 DATE/TIME SENT MUST BE 14 NUMERIC CHARACTERS  3. If populated and positions 5, 6 (MM) not = 01-12, then return error: FTRLMU004 DATE/TIME SENT MONTH MUST BE 01-12  4. If populated and positions 7, 8 not = 01-31, then return error: FTRLMU005 DATE/TIME SENT DAY MUST BE 01 – 31  5. If populated and positions 9,10 not = 00-23, then return error: FTRLMU006 DATE/TIME SENT HOUR MUST BE 00-23  6. If populated and positions 11, 12 not = 00-59, then return error: FTRLMU007 DATE/TIME SENT MINUTES MUST BE 00-59  7. If populated and position 13 and 14 not = to 00-59,, then return error: FTRLMU009 DATE/TIME SENT SECOND MUST BE 00-59	R
005	TXACT – Transaction Activity	Identifies the transaction activity.	A	1-1	A=New Inquiry	1. If not populated, then return error: FTRLMU012 TXACT IS REQUIRED  2. If populated and vv is not A, then return error: FTRLMU013 TXACT VALID VALUE = A	R
006	CC – Company Code	Identifies the exchange carrier initiating the transaction.	AN	1-4		1. If not populated, then return error: FTRLMU014 CC IS REQUIRED  2. If populated and dl does not = 4, then return error: FTRLMU015 CC MAY NOT EXCEED 4 CHARACTERS	R
010b	ROUTE - Route	Identifies the route number of	AN	1-6		1. If not populated and SASN and WTN are not populated, then return error: FTRLMU016 ROUTE IS REQUIRED	O



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		the service address.	& ' * - # ( ) space			2. If not populated and BOX is populated, then return error: FTRLMU017 ROUTE IS REQUIRED 3. If populated and dl > 6, then return error: FTRLMU018 ROUTE MAY NOT EXCEED 6 CHARACTERS 4. If populated and special character not = Ampersand, Apostrophe, Asterisk Hyphen, Space, Number Sign, Parentheses, then return error: FTRLMU019 NOT A VALID SPECIAL CHARACTER FOR ROUTE 5. If populated and WTN is populated, then return error: FTRLMU020 ROUTE IS PROHIBITED WHEN WTN IS POPULATED	
010c	BOX - Box Number	Identifies the box number of the service address.	AN & ' * - # ( ) space	1-9		1. If populated and ROUTE is not populated, then return error: FTRLMU021 BOX IS PROHIBITED WITHOUT ROUTE 2. If populated and dl > 9, then return error: FTRLMU022 BOX MAY NOT EXCEED 9 CHARACTERS 3. If populated and special character not = Ampersand, Apostrophe, Asterisk, Hyphen, Space, Number Sign, Parentheses, then return error: FTRLMU023 NOT A VALID SPECIAL CHARACTER FOR BOX 4. If not populated and ROUTE is populated, then return error: FTRLMU024 BOX IS REQUIRED WHEN ROUTE IS POPULATED	O
015	AFT - Address Format Type	Identifies the format of the address being supplied.	A	1-1	B=Unnumbered C=Provider assigned house number D=Descriptive N=Normal physical service address number	1. If not populated and WTN is not populated, then return error: FTRLMU025 AFT IS REQUIRED 2. If populated and vv = B, D and SASN is not populated, then return error: FTRLMU026 SASN IS REQUIRED WHEN AFT IS B, D 3. If populated and vv = B, D and SANO is populated, then return error: FTRLMU027 SANO IS PROHIBITED WHEN AFT IS B, D 4. If populated and vv = C, N and SANO is not populated, then return error: FTRLMU028 SANO IS REQUIRED WHEN AFT IS C, N	O



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						5. If populated and vv is not B, C, D, N, then return error: FTRLMU029 AFT MAY ONLY BE B, C, D, N  6. If populated and WTN is populated then return error: FTRLMU084 AFT IS PROHIBITED	
016	SAPR – Service Address Prefix	Identifies the prefix for the address number of the service address	AN	1-6		1. If populated and SASN is not populated, return error FTRLMU086 SAPR PROHIBITED WHEN SASN IS NOT POPULATED.  2. If populated and dl >6, return error FTRLMU088 SAPR MUST BE 1-6 ALPHA NUMERIC  Note: Where 25W is the address number prefix for the following address example: 25W 450 1/2 SW Camino Ramon Lane NW, Building 2, Floor 12, Suite 23A	O
017	SANO – Service Address Number	Identifies the number of the service address.	AN -	1-10		1. If not populated and AFT = C, N, then return error: FTRLMU030 SANO IS REQUIRED  2. If populated and AFT = B, D, then return error: FTRLMU031 SANO IS PROHIBITED  3. If populated and dl > 10, then return error: FTRLMU032 SANO MAY NOT EXCEED 10 CHARACTERS  4. If populated and special character not = Hyphen, then return error: FTRLMU033 NOT A VALID SPECIAL CHARACTER FOR SANO  5. If populated and SASN and (ROUTE and BOX) are not populated, then return error: FTRLMU035 SANO IS PROHIBITED  6. If populated and special character = hyphen and not followed by a numeric, then return error: FTRLMU036 A HYPHEN MUST BE FOLLOWED BY A NUMERIC FOR SANO	O
019	SASF – Service Address Number Suffix	Identifies the suffix for the address number of the service address	AN /	1-4		1. If populated and SANO is not populated, then return error: FTRLMU037 SASF IS PROHIBITED  2. If populated and special character not = Virgule, then return error: FTRLMU038 NOT A VALID SPECIAL CHARACTER FOR SASF	O



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						3. If populated and special character = virgule and not preceded and followed by numeric, then return error: FTRLMU039 VIRGULE MUST BE PRECEDED AND FOLLOWED BY NUMERIC CHARACTER FOR SASF  4. If populated and dl > 4, then return error: FTRLMU040 SASF MAY NOT EXCEED 4 CHARACTERS	
020	SASD - Service Address Street Directional Prefix	Identifies the street directional prefix for the service address.	A	1-2	E = East W = West N = North S = South NE = Northeast NW=Northwest SE = Southeast SW=Southwest	1. If populated and SASN is not populated, then return error: FTRLMU041 SASD IS PROHIBITED  2. If populated and vv not = E, W, N, S, NE, NW, SE, SW, then return error: FTRLMU042 SASD VALID VALUE = E, W, N, S, NE, NW, SE, SW	O
021	SASN - Service Address Street Name	Identifies the street name of the service address	AN & '*' - '#()' space	1-50		1. If not populated and AFT= B,C,D, N, then return error: FTRLMU043 SASN IS REQUIRED WHEN AFT = B, C, D, N  2. If not populated and WTN AND ROUTE and BOX are not populated then return error: FTRLMU044 SASN IS REQUIRED  3. If populated and dl > 50, then return error: FTRLMU045 SASN MAY NOT EXCEED 50 CHARACTERS  4. If populated and special character not = Ampersand, Apostrophe, Asterisk, Hyphen, Space, Number Sign, Parentheses, then return error: FTRLMU046 NOT A VALID SPECIAL CHARACTER FOR SASN	O
022	SATH - Service Address Street Type	Identifies the thoroughfare portion of the street name of the service address.	AN	2-7	See Separate Table for SATH Values (that are State specific in some cases)	1. If populated and SASN is not populated, then return error: FTRLMU047 SATH IS PROHIBITED  2. If populated and vv not = entry in attached table, then return error: FTRLMU048 SATH VALUE IS INVALID	O
023	SASS - Service Address Street Directional Suffix	Identifies the street directional suffix for the service address	A	1-2	E = East W = West N = North S = South NE = Northeast NW=Northwest SE = Southeast SW=Southwest	1. If populated and SASN is not populated, then return error: FTRLMU049 SASS IS PROHIBITED  2. If populated and vv not = E, W, N, S, NE, NW, SE, SW, then return error: FTRLMU050 SASS VALID VALUE = E, W, N, S, NE, NW, SE, SW	O
024	LD1 - Service Address	Identifies additional specific information	A	4-4	BLDG (Building) PIER (Pier) WNG (Wing)	1. If populated and SASN is not populated, then return error: FTRLMU051 LD1 IS PROHIBITED	O



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Fld Nbr	Field Name	Definition	Data Char	Field Length	Valid Values Range of Values	Conditional Business Rules/Edits	R/O/P
	Location Designator 1	related to the address.				2. If populated and vv not = BLDG, WNG, PIER, then return error: FTRLMU052 LD1 VALID VALUE = BLDG, PIER, WNG	
025	LV1 - Service Address Location Value 1	Identifies the value associated with the first location designator of the address.	AN Hyphen Space apostrophe	1-10		1. If populated and LD1 is not populated, then return error: FTRLMU053 LV1 IS PROHIBITED  2. If populated and special character not = Apostrophe, Hyphen, Space and LD1 = BLDG, then return error: FTRLMU054 NOT A VALID SPECIAL CHARACTER FOR LV1  3. If populated and dl > 10, then return error: FTRLMU055 LV1 MAY NOT EXCEED 10 CHARACTERS  4. If populated and special character not = Hyphen, Space and LD1 = WNG, PIER, then return error FTRLMU056 NOT A VALID SPECIAL CHARACTER FOR LV1  5. If not populated and LD1 is populated, then return error: FTRLMU057 LV1 IS REQUIRED	O
026	LD2 - Service Address Location Designator 2	Identifies additional specific information related to the address.	A	2-2	FL (Floor)	1. If populated and SASN is not populated, then return error: FTRLMU058 LD2 IS PROHIBITED  2. If populated and vv not = FL, then return error: FTRLMU059 LD2 VALID VALUE = FL	O
027	LV2 - Service Address Location Value 2	Identifies the value associated with the second location designator of the address.	AN - Space	1-10	Main, Attic, Penthouse, Townhouse, Ground, Basement, Upper Level, Lower Level, Mezzanine, Terrace, Bottom, Rear Left, Rear Right, Front Left, FrontRight, Middle, Left Rear, Right Rear, Left Front, Right Front, Garden, Garage, Superinten, Store, Walk-In, Lobby, (1-999), LBBY, FRONT, SIDE, STOP	1. If populated and LD2 is not populated, then return error: FTRLMU060 LV2 IS PROHIBITED  2. If populated and dl > 10, then return error: FTRLMU061 LV2 MAY NOT EXCEED 10 CHARACTERS  3. If not populated and LD2 is populated, then return error FTRLMU062 LV2 IS REQUIRED  4. If populated and vv not = Main, Attic, Penthouse, Townhouse, Ground, Basement, UpperLevel, LowerLevel, Mezzanine, Terrace, Bottom, Rear Left, Rear Right, Front Left, FrontRight, Middle, Left Rear, Right Rear, Left Front, RightFront, Garden, Garage, Superinten, Store, Walk-In, Lobby, (1-999), LBBY, FRONT, SIDE, STOP then return error: FTRLMU063 LV2 VALUE INVALID	O



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						5. If populated and special character not = Hyphen, Space, then return error: FTRLMU064 NOT A VALID SPECIAL CHARACTER FOR LV2	
028	LD3 - Service Address Location Designator 3	Identifies additional specific information related to the address.	A	2-4	APT (Apartment) SUIT (Suite) RM (Room) LOT (Lot) UNIT (Unit) SLIP, UNIT, SPC, BLDG, OFC, FL, DEPT, STE, PH	1. If populated and SASN is not populated, then return error: FTRLMU065 LD3 IS PROHIBITED  2. If populated and vv not = APT, SUIT, RM, LOT, SLIP, UNIT, PC, BLDG, OFC, FL, DEPT, STE, PH, then return error: FTRLMU066 LD3 VALID VALUE = APT, SUIT, RM, LOT, SLIP, UNIT, PC, BLDG, OFC, FL, DEPT, STE, PH	O
029	LV3 - Service Address Location Value 3	Identifies the value associated with the third location designator of the address.	AN Hyphen Space	1-10		1. If populated and LD3 is not populated, then return error: FTRLMU067 LV3 IS PROHIBITED  2. If populated and dl > 10, then return error: FTRLMU068 LV3 MAY NOT EXCEED 10 CHARACTERS  3. If populated and special character not = Hyphen, Space, then return error: FTRLMU069 NOT A VALID SPECIAL CHARACTER FOR LV3  4. If not populated and LD3 is populated, then return error: FTRLMU070 LV3 IS REQUIRED	O
031	CITY - City	Identifies the city, village or township, etc.	AN & '*' - # () space	1-32		1. If not populated and SASN and (ROUTE and BOX) are populated, then return error: FTRLMU071 CITY IS REQUIRED  2. If populated and SASN and ROUTE and BOX are not populated, then return error: FTRLMU072 CITY IS PROHIBITED  3. If populated and dl > 32, then return error: FTRLMU073 CITY MAY NOT EXCEED 32 CHARACTERS  4. If populated and special character not = Ampersand ,Apostrophe, Asterisk, Hyphen, Space Number Sign, Parentheses, then return error: FTRLMU074 NOT A VALID SPECIAL CHARACTER FOR CITY	O
032	STATE - State	Identifies the abbreviation for the state or province	A	2-2	AL, AZ, CA, CT, FL, GA, IA, IL, IN, MI, MN, MS, NC, NE, NM, NV, NY, OH, PA, SC, TN, TX, UT, WI, WV	1. If populated and vv does not = AL, AZ, CA, CT, FL, GA, IA, IL, IN, MI, MN, MS, NC, NE, NM, NV, NY, OH, PA, SC, TN, TX, UT, WI, WV then return error: FTRLMU075 NOT A VALID STATE FOR FRONTIER  2. If not populated, then return error: FTRLMU076 STATE IS REQUIRED	R



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Fld Nbr	Field Name	Definition	Data Char	Field Length	Valid Values Range of Values	Conditional Business Rules/Edits	R/O/P
						3.If populated and vv not = capital letters, then return error: FTRLMU077 STATE FIELD MUST BE CAPITAL LETTERS	
033	ZIP - Zip/Postal Code	Identifies the ZIP code, ZIP code + extension or postal code.	AN -	5-12		1. If populated and SASN and (ROUTE and BOX) are not populated, then return error: FTRLMU078 ZIP CODE IS PROHIBITED  2. If populated and (dl < 5 or > 12), then return error: FTRLMU079 ZIP MAY ONLY BE 5-12 CHARACTERS  3. If populated and special character is not hyphen, then return error: FTRLMU080 ONLY SPECIAL CHARACTER ALLOWED IN ZIP IS HYPHEN	O
056	WTN – Working Telephone Number	Identifies the working telephone number at the end user's location.	N	10-10		1. If not populated and SASN and (ROUTE and BOX) are not populated, then return error: FTRLMU081 WTN REQUIRED IF SASN AND ROUTE AND BOX NOT POPULATED  2. If populated and (dl is not 10) or (dc is not numeric), then return error: FTRLMU082 WTN MAY ONLY BE 10 NUMERICS  3.If populated and SASN and (ROUTE and BOX) are populated, then return error: FTRLMU083 WTN IS PROHIBITED	O
057	INIT_NAME – Initiator Name	Identifies the initiator's First, Last Name	A	1-25		1.If not populated and TXTYP = J , then return error: FTRLMU085 INIT_NAME IS REQUIRED FOR TXTYP J	R
058	INIT_TELNUM – Initiator Telephone Number	Identifies the initiator's contact telephone number	N -	10-14		1.If not populated and TXTYP = J , then return error: FTRLMU087 INIT_TELNUM IS REQUIRED FOR TXTYP J	R
059	INIT_EMAIL – Initiator Email	Identifies the initiator's email address	AN - . @	1-60		1.If not populated and TXTYP = J , then return error: FTRLMU089 INIT_EMAIL IS REQUIRED FOR TXTYP J	R
060	HOUR_RES_PONSE_REQUIRED	Identifies the initiator understands that the request may not be provided for at least 48 hours	A	1	Y - yes	1.If populated and vv is not equals Y, then return error: FTRLMU091 FRONTIER REQUIRES CONFIRMATION BY THE CUSTOMER THAT BY SUBMITTING THIS PREORDER REQUEST YOU ACKNOWLEDGE THAT THE RESPONSE WILL NOT BE PROVIDED BY FRONTIER FOR AT LEAST 48 HOURS	R



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						2. If not populated, then return error: FTRLMU092 HOUR RESPONSE REQUIRED FIELD IS REQUIRED FOR THIS TXTYP	

### APPENDIX A: ERROR MESSAGE TABLE

Error Number	Error Message Text
FTRLMU001	TXNUM IS REQUIRED
FTRLMU002	D/TSENT IS REQUIRED
FTRLMU003	DATE/TIME SENT MUST BE 14 NUMERIC CHARACTERS
FTRLMU004	DATE/TIME SENT MONTH MUST BE 00-23
FTRLMU005	DATE/TIME SENT DAY MUST BE 01-31
FTRLMU006	DATE/TIME SENT HOUR MUST BE 01-12
FTRLMU007	DATE/TIME SENT MINUTES MUST BE 00-59
FTRLMU008	DATE/TIME SENT MUST BE NUMERIC IN POSITION 1-12
FTRLMU009	AM OR PM REQUIRED IN POSITIONS 13 AND 14 ON D/TSENT
FTRLMU010	TXTYP IS REQUIRED
FTRLMU011	TXTYP VALID VALUE = J
FTRLMU012	TXACT IS REQUIRED
FTRLMU013	TXACT VALID VALUE = A
FTRLMU014	CC IS REQUIRED
FTRLMU015	CC MAY NOT EXCEED 4 CHARACTERS
FTRLMU016	ROUTE IS REQUIRED
FTRLMU017	ROUTE IS REQUIRED
FTRLMU018	ROUTE MAY NOT EXCEED 6 CHARACTERS
FTRLMU019	NOT A VALID SPECIAL CHARACTER FOR ROUTE
FTRLMU020	ROUTE IS PROHIBITED WHEN WTN IS POPULATED
FTRLMU021	BOX IS PROHIBITED WITHOUT ROUTE
FTRLMU022	BOX MAY NOT EXCEED 9 CHARACTERS
FTRLMU023	NOT A VALID SPECIAL CHARACTER FOR BOX
FTRLMU024	BOX IS REQUIRED WHEN ROUTE IS POPULATED
FTRLMU025	AFT IS REQUIRED
FTRLMU026	SASN IS REQUIRED WHEN AFT IS B, D
FTRLMU027	SANO IS PROHIBITED WHEN AFT IS B, D
FTRLMU028	SANO IS REQUIRED WHEN AFT IS C, N
FTRLMU029	AFT MAY ONLY BE B, C, D, N
FTRLMU030	SANO IS REQUIRED
FTRLMU031	SANO IS PROHIBITED
FTRLMU032	SANO MAY NOT EXCEED 10 CHARACTERS
FTRLMU033	NOT A VALID SPECIAL CHARACTER FOR SANO
FTRLMU034	SANO IS PROHIBITED WITH THIS TXTYP/TXACT COMBINATION



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Error Number	Error Message Text
FTRLMU035	SANO IS PROHIBITED
FTRLMU036	A HYPHEN MUST BE FOLLOWED BY A NUMERIC FOR SANO
FTRLMU037	SASF IS PROHIBITED
FTRLMU038	NOT A VALID SPECIAL CHARACTER FOR SASF
FTRLMU039	VIRGULE MUST BE PRECEDED AND FOLLOWED BY NUMERIC CHARACTER FOR SASF
FTRLMU040	SASF MAY NOT EXCEED 4 CHARACTERS
FTRLMU041	SASD IS PROHIBITED
FTRLMU042	SASD VALID VALUE = E, W, N, S, NE, NW, SE, SW
FTRLMU043	SASN IS REQUIRED WHEN AFT = B, C, D, N
FTRLMU044	SASN IS REQUIRED
FTRLMU045	SASN MAY NOT EXCEED 50 CHARACTERS
FTRLMU046	NOT A VALID SPECIAL CHARACTER FOR SASN
FTRLMU047	SATH IS PROHIBITED
FTRLMU048	SATH VALUE IS INVALID
FTRLMU049	SASS IS PROHIBITED
FTRLMU050	SASS VALID VALUE = E, W, N, S, NE, NW, SE, SW
FTRLMU051	LD1 IS PROHIBITED
FTRLMU052	LD1 VALID VALUE = BLDG, PIER, WNG
FTRLMU053	LV1 IS PROHIBITED
FTRLMU054	NOT A VALID SPECIAL CHARACTER FOR LV1
FTRLMU055	LV1 MAY NOT EXCEED 10 CHARACTERS
FTRLMU056	NOT A VALID SPECIAL CHARACTER FOR LV1
FTRLMU057	LV1 IS REQUIRED
FTRLMU058	LD2 IS PROHIBITED
FTRLMU059	LD2 VALID VALUE = FL
FTRLMU060	LV2 IS PROHIBITED
FTRLMU061	LV2 MAY NOT EXCEED 10 CHARACTERS
FTRLMU062	LV2 IS REQUIRED
FTRLMU063	LV2 VALUE INVALID
FTRLMU064	NOT A VALID SPECIAL CHARACTER FOR LV2
FTRLMU065	LD3 IS PROHIBITED
FTRLMU066	LD3 VALID VALUE = APT, SUIT, RM, LOT, SLIP, UNIT, SPC, BLDG, OFC, FL, DEPT, STE, PH
FTRLMU067	LV3 IS PROHIBITED
FTRLMU068	LV3 MAY NOT EXCEED 10 CHARACTERS
FTRLMU069	NOT A VALID SPECIAL CHARACTER FOR LV3
FTRLMU070	LV3 IS REQUIRED
FTRLMU071	CITY IS REQUIRED
FTRLMU072	CITY IS PROHIBITED
FTRLMU073	CITY MAY NOT EXCEED 32 CHARACTERS
FTRLMU074	NOT A VALID SPECIAL CHARACTER FOR CITY
FTRLMU075	NOT A VALID STATE FOR FRONTIER
FTRLMU076	STATE IS REQUIRED



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Error Number	Error Message Text
FTRLMU077	STATE FIELD MUST BE CAPITAL LETTERS
FTRLMU078	ZIP CODE IS PROHIBITED
FTRLMU079	ZIP MAY ONLY BE 5-12 CHARACTERS
FTRLMU080	ONLY SPECIAL CHARACTER ALLOWED IN ZIP HYPHEN
FTRLMU081	WTN REQUIRED IF SASN AND ROUTE AND BOX NOT POPULATED
FTRLMU082	WTN MAY ONLY BE 10 NUMERICS
FTRLMU083	WTN IS PROHIBITED
FTRLMU084	AFT IS PROHIBITED
FTRLMU085	INIT_NAME IS REQUIRED FOR TXTYP J
FTRLMU086	SAPR PROHIBITED WHEN SASN IS NOT POPULATED.
FTRLMU087	INIT_TELNUM IS REQUIRED FOR TXTYP J
FTRLMU088	SAPR MUST BE 1-6 ALPHA NUMERIC
FTRLMU089	INIT_EMAIL IS REQUIRED FOR TXTYP J
FTRLMU090	
FTRLMU091	FRONTIER REQUIRES CONFIRMATION BY THE CUSTOMER THAT BY SUBMITTING THIS PREORDER REQUEST YOU ACKNOWLEDGE THAT THE RESPONSE WILL NOT BE PROVIDED BY FRONTIER FOR AT LEAST 48 HOURS
FTRLMU092	HOUR RESPONSE REQUIRED FIELD IS REQUIRED FOR THIS TXTYP

## APPENDIX B - CHANGE CONTROL LOG

DATE	FIELD	REVISION NUMBER	CHANGE
03/21/2023	All	June 2023 Release	Update version to 9.30.26
11/24/2023	All	February 2024 Release	Update version to 9.30.27
07/13/2024	All	October 2024 Release	Update version to 9.30.28
11/27/2024	All	February 2025 Release	Update version to 9.30.29
07/29/2025	All	October 2025 Release	Update version on 9.30.30