



# **Version 9.30.30**

## **Loop Qualification Basic & Extended (LQB/LQE)**

### **PRE-ORDER INQUIRY**

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| Fld Nbr | Field Name                   | Definition                                                                              | Data Char | Field Length | Valid Values Range of Values                                                                                                                                                              | Conditional Business Rules/Edits                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                | R/O/P |
|---------|------------------------------|-----------------------------------------------------------------------------------------|-----------|--------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------|
| 002     | TXNUM – Transaction Number   | Identifies the customer provided tracking number to link the inquiry with the response. | AN        | 1-16         |                                                                                                                                                                                           | 1.If not populated, then return error: FTRLQ001 TXNUM IS REQUIRED                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               | R     |
| 003     | D/TSENT – Date/Time Sent     | Identifies the date and time the transaction is sent.                                   | N         | 14-14        | Two Digit Century (00-99)<br>Two Digit Year (00-99)<br>Two Digit Month (01-12)<br>Two Digit Day (01-31)<br>Two Digit hour (01-12)<br>Two Digit Minute (00-59)<br>Two Digit Second (00-59) | 1.If not populated, then return error: FTRLQ002 D/TSENT IS REQUIRED<br><br>2.If populated and (dl not = 14 or dc not = numeric), then return error: FTRLQ003 DATE/TIME SENT MUST BE 14 NUMERIC CHARACTERS<br><br>3.If populated and positions 5, 6 (MM) not = 01-12, then return error: FTRLQ004 DATE/TIME SENT MONTH MUST BE 01-12<br><br>4.If populated and positions 7, 8 not = 01-31, then return error: FTRLQ005 DATE/TIME SENT DAY MUST BE 01 – 31<br><br>5.If populated and positions 9,10 not = 00-23, then return error: FTRLQ006 DATE/TIME SENT HOUR MUST BE 00-23<br><br>6.If populated and positions 11, 12 not = 00-59, then return error: FTRLQ007 DATE/TIME SENT MINUTES MUST BE 00-59<br><br>7.If populated and position 13 and 14 not = 00-59, then return error: FTRLQ009 DATE/TIME SENT SECOND MUST BE 00-59 | R     |
| 005     | TXACT – Transaction Activity | Identifies the transaction activity.                                                    | A         | 1-1          | A=New Inquiry                                                                                                                                                                             | 1.If not populated, then return error: FTRLQ012 TXACT IS REQUIRED<br><br>2.If populated and vv does not equal A, then return error: FTRLQ013 TXACT VALID VALUE = A                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              | R     |
| 006     | CC – Company Code            | Identifies the exchange carrier initiating the transaction.                             | AN        | 1-4          |                                                                                                                                                                                           | 1.If not populated, then return error: FTRLQ014 CC IS REQUIRED<br><br>2.If populated and dl does not = 4, then return error: FTRLQ015 CC MAY NOT EXCEED 4 CHARACTERS                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            | R     |
| 008     | MS – Market Segment          | Identifies whether the request is for a Resale or UNE.                                  | A         | 1-1          | A=Resale<br>B=UNE                                                                                                                                                                         | 1.If not populated, then return error: FTRLQ016 MS IS REQUIRED                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  | R     |



| Fld Nbr | Field Name                  | Definition                                                                        | Data Char                       | Field Length | Valid Values Range of Values                                                                                  | Conditional Business Rules/Edits                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              | R/O/P |
|---------|-----------------------------|-----------------------------------------------------------------------------------|---------------------------------|--------------|---------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------|
|         |                             |                                                                                   |                                 |              |                                                                                                               | 2.If populated and vv does not equal A, B, then return error: FTRLQ017 MS VALID VALUE = A, B                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |       |
| 010b    | ROUTE - Route               | Identifies the route number of the service address.                               | AN<br>& ' * -<br># ( )<br>Space | 1-6          |                                                                                                               | <p>1.If not populated and SASN and WTN are not populated, then return error: FTRLQ018 ROUTE IS REQUIRED</p> <p>2.If not populated and BOX is populated, then return error: FTRLQ019 ROUTE IS REQUIRED</p> <p>3.If populated and dl &gt; 6, then return error: FTRLQ020 ROUTE MAY NOT EXCEED 6 CHARACTERS</p> <p>4.If populated and special character not = Ampersand, Apostrophe, Asterisk Hyphen, Space, Number Sign, Parentheses, then return error: FTRLQ021 NOT A VALID SPECIAL CHARACTER FOR ROUTE</p> <p>5.If populated and WTN is populated, then return error: FTRLQ022 ROUTE IS PROHIBITED WHEN WTN IS POPULATED</p> | O     |
| 010c    | BOX - Box Number            | Identifies the box number of the service address.                                 | AN<br>& ' * - #<br>( )<br>Space | 1-9          |                                                                                                               | <p>1.If populated and ROUTE is not populated, then return error: FTRLQ023 BOX IS PROHIBITED WITHOUT ROUTE</p> <p>2.If populated and dl &gt; 9, then return error: FTRLQ024 BOX MAY NOT EXCEED 9 CHARACTERS</p> <p>3.If populated and special character not = Ampersand, Apostrophe, Asterisk, Hyphen, Space, Number Sign, Parentheses, then return error: FTRLQ025 NOT A VALID SPECIAL CHARACTER FOR BOX</p> <p>4.If not populated and ROUTE is populated, then return error: FTRLQ026 BOX REQUIRED WHEN ROUTE IS POPULATED</p>                                                                                               | O     |
| 011     | RESID – Response Identifier | Identifies the response number assigned by FRONTIER to relate subsequent activity | AN                              | 1-17         |                                                                                                               | 1.If populated return error: FTRLQ027 RESID PROHIBITED                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        | O     |
| 015     | AFT - Address Format Type   | Identifies the format of the address being supplied.                              | A                               | 1-1          | B=Unnumbered<br>C=Provider assigned house number<br>D=Descriptive<br>N=Normal physical service address number | <p>1.If not populated and WTN is not populated, then return error: FTRLQ028 AFT IS REQUIRED</p> <p>2.If populated and vv = B, D and SASN is not populated, then return error: FTRLQ029 SASN IS REQUIRED WHEN AFT IS B, D</p>                                                                                                                                                                                                                                                                                                                                                                                                  | O     |



| Fld Nbr | Field Name                    | Definition                                                          | Data Char | Field Length | Valid Values Range of Values | Conditional Business Rules/Edits                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  | R/O/P |
|---------|-------------------------------|---------------------------------------------------------------------|-----------|--------------|------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------|
|         |                               |                                                                     |           |              |                              | <p>3.If populated and vv = B, D and SANO is populated, then return error: FTRLQ030 SANO IS PROHIBITED WHEN AFT IS B, D</p> <p>4.If populated and vv = C, N and SANO is not populated, then return error: FTRLQ031 SANO IS REQUIRED WHEN AFT IS C, N</p> <p>5.If populated and vv does not equal B, C, D, N, then return error: FTRLQ032 AFT VALID VALUE = B, C, D, N</p> <p>6.If populated and WTN is populated, then return error: FTRLQ033 AFT IS PROHIBITED</p>                                                                |       |
| 016     | SAPR – Service Address Prefix | Identifies the prefix for the address number of the service address | AN        | 1-6          |                              | <p>1.If populated and SASN is not populated, return error FTRLQ092 SAPR PROHIBITED WHEN SASN IS NOT POPULATED.</p> <p>2.If populated and dl &gt;6, return error FTRLQ093 SAPR MUST BE 1-6 ALPHA NUMERIC</p> <p>Note:<br/>Where 25W is the address number prefix for the following address example: 25W 450 1/2 SW Camino Ramon Lane NW, Building 2, Floor 12, Suite 23A</p>                                                                                                                                                       | O     |
| 017     | SANO – Service Address Number | Identifies the number of the service address.                       | AN<br>-   | 1-10         |                              | <p>1.If not populated and AFT = C, N, then return error: FTRLQ034 SANO IS REQUIRED</p> <p>2.If populated and AFT = B, D, then return error: FTRLQ035 SANO IS PROHIBITED</p> <p>3.If populated and dl &gt; 10, then return error: FTRLQ036 SANO MAY NOT EXCEED 10 CHARACTERS</p> <p>4.If populated and special character not = Hyphen, then return error: FTRLQ037 NOT A VALID SPECIAL CHARACTER FOR SANO</p> <p>5.If populated and SASN and (ROUTE and BOX) are not populated, then return error: FTRLQ039 SANO IS PROHIBITED</p> | O     |



| Fld Nbr | Field Name                                       | Definition                                                                     | Data Char                    | Field Length | Valid Values Range of Values                                                                                       | Conditional Business Rules/Edits                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               | R/O/P |
|---------|--------------------------------------------------|--------------------------------------------------------------------------------|------------------------------|--------------|--------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------|
|         |                                                  |                                                                                |                              |              |                                                                                                                    | 6.If populated and vv = hyphen not followed by a numeric, then return error: FTRLQ040 A HYPHEN MUST BE FOLLOWED BY A NUMERIC FOR SANO                                                                                                                                                                                                                                                                                                                                                                                                          |       |
| 019     | SASF - Service Address Number Suffix             | Identifies the suffix for the address number of the service address            | AN /                         | 1-4          |                                                                                                                    | <p>1.If populated and SANO is not populated, then return error: FTRLQ041 SASF IS PROHIBITED</p> <p>2.If populated and special character not = Virgule, then return error: FTRLQ042 NOT A VALID SPECIAL CHARACTER FOR SASF</p> <p>3.If populated and special character = virgule and not preceded and followed by numeric, then return error: FTRLQ043 A VIRGULE MUST BE PRECEDED AND FOLLOWED BY A NUMERIC CHARACTER FOR SASF</p> <p>4.If populated and dl &gt; 4, then return error: FTRLQ044 SASF MAY NOT EXCEED 4 CHARACTERS</p>            | O     |
| 020     | SASD - Service Address Street Directional Prefix | Identifies the street directional prefix for the service address.              | A                            | 1-2          | E = East<br>W = West<br>N = North<br>S = South<br>NE = Northeast<br>NW=Northwest<br>SE = Southeast<br>SW=Southwest | <p>1.If populated and SASN is not populated, then return error: FTRLQ045 SASD IS PROHIBITED</p> <p>2.If populated and vv not = E, W, N, S, NE, NW, SE, SW, then return error: FTRLQ046 SASD VALID VALUE = E, W, N, S, NE, NW, SE, SW</p>                                                                                                                                                                                                                                                                                                       | O     |
| 021     | SASN - Service Address Street Name               | Identifies the street name of the service address                              | AN & ' * - #<br>( )<br>Space | 1-50         |                                                                                                                    | <p>1.If not populated and AFT = B, C, D, N, then return error: FTRLQ047 SASN IS REQUIRED WHEN AFT EQUALS B, C, D, N</p> <p>2.If not populated and WTN and ROUTE and BOX are not populated, then return error: FTRLQ048 SASN IS REQUIRED</p> <p>3.If populated and dl &gt; 50, then return error: FTRLQ049 SASN MAY NOT EXCEED 50 CHARACTERS</p> <p>4.If populated and special character not = Ampersand, Apostrophe, Asterisk, Hyphen, Space, Number Sign, Parentheses, then return error: FTRLQ050 NOT A VALID SPECIAL CHARACTER FOR SASN</p> | O     |
| 022     | SATH - Service Address Street Type               | Identifies the thoroughfare portion of the street name of the service address. | AN                           | 2-7          | See Separate Table for SATH Values (that are State specific in some cases)                                         | 1.If populated and SASN is not populated, then return error: FTRLQ051 SATH IS PROHIBITED                                                                                                                                                                                                                                                                                                                                                                                                                                                       | O     |



| Fld Nbr | Field Name                                       | Definition                                                                          | Data Char          | Field Length | Valid Values Range of Values                                                                                                                                                                                                                         | Conditional Business Rules/Edits                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                | R/O/P |
|---------|--------------------------------------------------|-------------------------------------------------------------------------------------|--------------------|--------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------|
|         |                                                  |                                                                                     |                    |              |                                                                                                                                                                                                                                                      | 2.If populated and vv not = entry in attached table, then return error: FTRLQ052 SATH VALUE IS INVALID                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |       |
| 023     | SASS - Service Address Street Directional Suffix | Identifies the street directional suffix for the service address                    | A                  | 1-2          | E = East<br>W = West<br>N = North<br>S = South<br>NE = Northeast<br>NW=Northwest<br>SE = Southeast<br>SW=Southwest                                                                                                                                   | 1.If populated and SASN is not populated, then return error: FTRLQ053 SASS IS PROHIBITED<br><br>2.If populated and vv not = E, W, N, S, NE, NW, SE, SW, then return error: FTRLQ054 SASS VALID VALUE = E, W, N, S, NE, NW, SE, SW                                                                                                                                                                                                                                                                                                                                                               | O     |
| 024     | LD1 - Service Address Location Designator 1      | Identifies additional specific information related to the address.                  | A                  | 4-4          | BLDG (Building)<br>PIER (Pier)<br>WNG (Wing)                                                                                                                                                                                                         | 1.If populated and SASN is not populated, then return error: FTRLQ055 LD1 IS PROHIBITED<br><br>2.If populated and vv not = BLDG, WNG, PIER, then return error: FTRLQ056 LD1 VALID VALUES = BLDG, PIER, WNG                                                                                                                                                                                                                                                                                                                                                                                      | O     |
| 025     | LV1 - Service Address Location Value 1           | Identifies the value associated with the first location designator of the address.  | AN<br>' -<br>space | 1-10         |                                                                                                                                                                                                                                                      | 1.If populated and LD1 is not populated, then return error: FTRLQ057 LV1 IS PROHIBITED<br><br>2.If populated and special character not = Apostrophe, Hyphen, Space and LD1 = BLDG, then return error: FTRLQ058 LV1 HAS INVALID SPECIAL CHARACTERS<br><br>3.If populated and dl > 10, then return error: FTRLQ059 LV1 MAY NOT EXCEED 10 CHARACTERS<br><br>4.If populated and special character not = Hyphen, Space and LD1 = WNG, PIER, then return error FTRLQ060 LV1 HAS INVALID SPECIAL CHARACTERS<br><br>5.If not populated and LD1 is populated, then return error FTRLQ061 LV1 IS REQUIRED | O     |
| 026     | LD2 - Service Address Location Designator 2      | Identifies additional specific information related to the address.                  | A                  | 2-2          | FL (Floor)                                                                                                                                                                                                                                           | 1.If populated and SASN is not populated, then return error: FTRLQ062 LD2 IS PROHIBITED<br><br>2.If populated and vv not = FL, then return error: FTRLQ063 LD2 VALID VALUE = FL                                                                                                                                                                                                                                                                                                                                                                                                                 | O     |
| 027     | LV2 - Service Address Location Value 2           | Identifies the value associated with the second location designator of the address. | AN -<br>space      | 1-10         | Main, Attic, Penthouse, Townhouse, Ground, Basement, Upper Level, Lower Level, Mezzanine, Terrace, Bottom, Rear Left, Rear Right, Front Left, FrontRight, Middle, Left Rear, Right Rear, Left Front, Right Front, Garden, Garage, Superinten, Store, | 1.If populated and LD2 is not populated, then return error: FTRLQ064 LV2 IS PROHIBITED<br><br>2.If populated and dl > 10, then return error: FTRLQ065 LV2 MAY NOT EXCEED 10 CHARACTERS<br><br>3.If not populated and LD2 is populated, then return error FTRLQ066 LV2 IS REQUIRED                                                                                                                                                                                                                                                                                                               | O     |



| Fld Nbr | Field Name                                  | Definition                                                                         | Data Char                       | Field Length | Valid Values Range of Values                                                                                        | Conditional Business Rules/Edits                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        | R/O/P |
|---------|---------------------------------------------|------------------------------------------------------------------------------------|---------------------------------|--------------|---------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------|
|         |                                             |                                                                                    |                                 |              | Walk-In, Lobby, (1-999), LBBY, FRONT, SIDE, STOP                                                                    | <p>4.If populated and vv not = Main, Attic, Penthouse, Townhouse, Ground, Basement, UpperLevel, LowerLevel, Mezzanine, Terrace, Bottom, Rear Left, Rear Right, Front Left, FrontRight, Middle, Left Rear, Right Rear, Left Front, RightFront, Garden, Garage, Superinten, Store, Walk-In, Lobby, (1-999), LBBY, FRONT, SIDE, STOP, then return error: FTRLQ067 LV2 VALUE IS INVALID</p> <p>5.If populated and special character not = Hyphen, Space, then return error: FTRLQ068 LV2 HAS INVALID SPECIAL CHARACTERS</p> |       |
| 028     | LD3 - Service Address Location Designator 3 | Identifies additional specific information related to the address.                 | A                               | 2-4          | APT (Apartment)<br>SUIT (Suite)<br>RM (Room)<br>LOT (Lot)<br>UNIT (Unit)<br>SLIP, SPC, BLDG, OFC, FL, DEPT, STE, PH | <p>1.If populated and SASN is not populated, then return error: FTRLQ069 LD3 IS PROHIBITED</p> <p>2.If populated and vv not = APT, SUIT, RM, LOT, SLIP, UNIT, SPC, BLDG, OFC, FL, DEPT, STE, PH then return error: FTRLQ070 LD3 VALID VALUE = APT, SUIT, RM, LOT, SLIP, UNIT, SPC, BLDG, OFC, FL, DEPT, STE, PH</p>                                                                                                                                                                                                     | O     |
| 029     | LV3 - Service Address Location Value 3      | Identifies the value associated with the third location designator of the address. | AN<br>-<br>space                | 1-10         |                                                                                                                     | <p>1.If populated and LD3 is not populated, then return error: FTRLQ071 LV3 IS PROHIBITED</p> <p>2.If populated and dl &gt; 10, then return error: FTRLQ072 LV3 MAY NOT EXCEED 10 CHARACTERS</p> <p>3.If populated and special character not = Hyphen, Space, then return error: FTRLQ073 LV3 HAS INVALID SPECIAL CHARACTERS</p> <p>4.If not populated and LD3 is populated, then return error: FTRLQ074 LV3 IS REQUIRED</p>                                                                                            | O     |
| 031     | CITY - City                                 | Identifies the city, village or township, etc.                                     | AN<br>& * - # '<br>( )<br>space | 1-32         |                                                                                                                     | <p>1.If not populated and SASN or (ROUTE and BOX) are populated, then return error: FTRLQ075 CITY IS REQUIRED</p> <p>2.If populated and SASN and ROUTE and BOX are not populated, then return error: FTRLQ076 CITY IS PROHIBITED</p> <p>3.If populated and dl &gt; 32, then return error: FTRLQ077 CITY MAY NOT EXCEED 32 CHARACTERS</p>                                                                                                                                                                                | O     |



| Fld Nbr | Field Name                               | Definition                                                          | Data Char  | Field Length | Valid Values Range of Values                                                                       | Conditional Business Rules/Edits                                                                                                                                                                                                                                                                                                                                                            | R/O/P |
|---------|------------------------------------------|---------------------------------------------------------------------|------------|--------------|----------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------|
|         |                                          |                                                                     |            |              |                                                                                                    | 4.If populated and special character not = Ampersand, Apostrophe, Asterisk, Hyphen, Space Number Sign, Parentheses, then return error: FTRLQ078 NOT A VALID SPECIAL CHARACTER FOR CITY                                                                                                                                                                                                      |       |
| 032     | STATE - State                            | Identifies the abbreviation for the state or province               | A          | 2-2          | AL, AZ, CA, CT, FL, GA, IA, IL, IN, MI, MN, MS, NC, NE, NM, NV, NY, OH, PA, SC, TN, TX, UT, WI, WV | 1.If populated and vv does not = AL, AZ, CA, CT, FL, GA, IA, IL, IN, MI, MN, MS, NC, NE, NM, NV, NY, OH, PA, SC, TN, TX, UT, WI, WV then return error: FTRLQ079 NOT A VALID STATE FOR FRONTIER<br><br>2.If not populated, then return error: FTRLQ080 STATE IS REQUIRED<br><br>3.If populated and vv not = capital letters, then return error: FTRLQ081 STATE FIELD MUST BE CAPITAL LETTERS | R     |
| 033     | ZIP - Zip/Postal Code                    | Identifies the ZIP code, ZIP code + extension or postal code.       | AN -       | 5-12         |                                                                                                    | 1.If populated and SASN and (ROUTE and BOX) are not populated, then return error: FTRLQ082 ZIP CODE IS PROHIBITED<br><br>2.If populated and (dl < 5 or > 12), then return error: FTRLQ083 ZIP MAY ONLY BE 5-12 CHARACTERS<br><br>3.If populated and special character does not = hyphen, then return error: FTRLQ084 ONLY SPECIAL CHARACTER ALLOWED IN ZIP IS HYPHEN                        | O     |
| 056     | WTN – Working Telephone Number           | Identifies the working telephone number at the end user's location. | N          | 10-10        |                                                                                                    | 1.If not populated and SASN and (ROUTE and BOX) are not populated, then return error: FTRLQ085 WTN REQUIRED WHEN SASN AND ROUTE AND BOX ARE NOT POPULATED<br><br>2.If populated and ((dl does not equal 10) or (dc does not equal numeric) ), then return error: FTRLQ086 WTN MAY ONLY BE 10 NUMERICS                                                                                       | O     |
| 057     | INIT_NAME – Initiator Name               | Identifies the initiator's First, Last Name                         | A          | 1-25         |                                                                                                    | 1.If not populated and TXTYP=P , then return error: FTRLQ087 INIT_NAME IS REQUIRED FOR TXTYP P                                                                                                                                                                                                                                                                                              | R     |
| 058     | INIT_TELNUM – Initiator Telephone Number | Identifies the initiator's contact telephone number                 | N -        | 10-14        |                                                                                                    | 1.If not populated and TXTYP=P , then return error: FTRLQ088 INIT_TELNUM IS REQUIRED FOR TXTYP P                                                                                                                                                                                                                                                                                            | R     |
| 059     | INIT_EMAIL – Initiator Email             | Identifies the initiator's email address                            | AN . - _ @ | 1-60         |                                                                                                    | 1.If not populated and TXTYP=P , then return error: FTRLQ089 INIT_EMAIL IS REQUIRED FOR TXTYP P                                                                                                                                                                                                                                                                                             | R     |



| Fld Nbr | Field Name             | Definition                                                                                   | Data Char | Field Length | Valid Values Range of Values | Conditional Business Rules/Edits                                                                                                                                                                                                                                                                                                                                                                  | R/O/P |
|---------|------------------------|----------------------------------------------------------------------------------------------|-----------|--------------|------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------|
| 060     | HOUR_RESPONSE_REQUIRED | Identifies the initiator understands that the request will be provided for at least 48 hours | A         | 1            | Y                            | <p>1.If populated and TXTYP=P and vv is not equals Y, then return error: FTRLQ090 FRONTIER REQUIRES CONFIRMATION BY THE CUSTOMER THAT BY SUBMITTING THIS PREORDER REQUEST YOU ACKNOWLEDGE THAT THE RESPONSE WILL NOT BE PROVIDED BY FRONTIER FOR AT LEAST 48 HOURS</p> <p>2.If not populated and TXTYP=P, then return error: FTRLQ091 HOUR RESPONSE REQUIRED FIELD IS REQUIRED FOR THIS TXTYP</p> | R     |

#### APPENDIX A: ERROR MESSAGE TABLE

| Error Number | Error Message Text                                  |
|--------------|-----------------------------------------------------|
| FTRLQ001     | TXNUM IS REQUIRED                                   |
| FTRLQ002     | D/TSENT IS REQUIRED                                 |
| FTRLQ003     | DATE/TIME SENT MUST BE 14 NUMERIC CHARACTERS        |
| FTRLQ004     | DATE/TIME SENT MONTH MUST BE 01-12                  |
| FTRLQ005     | DATE/TIME SENT DAY MUST BE 01 – 31                  |
| FTRLQ006     | DATE/TIME SENT HOUR MUST BE 00-23                   |
| FTRLQ007     | DATE/TIME SENT MINUTES MUST BE 00-59                |
| FTRLQ008     | DATE/TIME SENT MUST BE NUMERIC IN POSITION 1-12     |
| FTRLQ009     | AM OR PM REQUIRED IN POSITIONS 13 AND 14 ON D/TSENT |
| FTRLQ010     | TXTYP IS REQUIRED                                   |
| FTRLQ011     | TXTYP VALID VALUE = Q, P                            |
| FTRLQ012     | TXACT IS REQUIRED                                   |
| FTRLQ013     | TXACT VALID VALUE = A                               |
| FTRLQ014     | CC IS REQUIRED                                      |
| FTRLQ015     | CC MAY NOT EXCEED 4 CHARACTERS                      |
| FTRLQ016     | MS IS REQUIRED                                      |
| FTRLQ017     | MS VALID VALUE = A, B                               |
| FTRLQ018     | ROUTE IS REQUIRED                                   |
| FTRLQ019     | ROUTE IS REQUIRED                                   |
| FTRLQ020     | ROUTE MAY NOT EXCEED 6 CHARACTERS                   |
| FTRLQ021     | NOT A VALID SPECIAL CHARACTER FOR ROUTE             |
| FTRLQ022     | ROUTE IS PROHIBITED WHEN WTN IS POPULATED           |
| FTRLQ023     | BOX IS PROHIBITED WITHOUT ROUTE                     |
| FTRLQ024     | BOX MAY NOT EXCEED 9 CHARACTERS                     |
| FTRLQ025     | NOT A VALID SPECIAL CHARACTER FOR BOX               |
| FTRLQ026     | BOX REQUIRED WHEN ROUTE IS POPULATED                |



| Error Number | Error Message Text                                                      |
|--------------|-------------------------------------------------------------------------|
| FTRLQ027     | RESID PROHIBITED                                                        |
| FTRLQ028     | AFT IS REQUIRED                                                         |
| FTRLQ029     | SASN IS REQUIRED WHEN AFT IS B, D                                       |
| FTRLQ030     | SANO IS PROHIBITED WHEN AFT IS B, D                                     |
| FTRLQ031     | SANO IS REQUIRED WHEN AFT IS C, N                                       |
| FTRLQ032     | AFT VALID VALUE = B, C, D, N                                            |
| FTRLQ033     | AFT IS PROHIBITED                                                       |
| FTRLQ034     | SANO IS REQUIRED                                                        |
| FTRLQ035     | SANO IS PROHIBITED                                                      |
| FTRLQ036     | SANO MAY NOT EXCEED 10 CHARACTERS                                       |
| FTRLQ037     | NOT A VALID SPECIAL CHARACTER FOR SANO                                  |
| FTRLQ038     | SANO IS PROHIBITED WITH THIS TXTYP/TXACT COMBINATION                    |
| FTRLQ039     | SANO IS PROHIBITED                                                      |
| FTRLQ040     | A HYPHEN MUST BE FOLLOWED BY A NUMERIC FOR SANO                         |
| FTRLQ041     | SASF IS PROHIBITED                                                      |
| FTRLQ042     | NOT A VALID SPECIAL CHARACTER FOR SASF                                  |
| FTRLQ043     | A VIRGULE MUST BE PRECEDED AND FOLLOWED BY A NUMERIC CHARACTER FOR SASF |
| FTRLQ044     | SASF MAY NOT EXCEED 4 CHARACTERS                                        |
| FTRLQ045     | SASD IS PROHIBITED                                                      |
| FTRLQ046     | SASD VALID VALUE = E, W, N, S, NE, NW, SE, SW                           |
| FTRLQ047     | SASN IS REQUIRED WHEN AFT EQUALS B, C, D, N                             |
| FTRLQ048     | SASN IS REQUIRED                                                        |
| FTRLQ049     | SASN MAY NOT EXCEED 50 CHARACTERS                                       |
| FTRLQ050     | NOT A VALID SPECIAL CHARACTER FOR SASN                                  |
| FTRLQ051     | SATH IS PROHIBITED                                                      |
| FTRLQ052     | SATH VALUE IS INVALID                                                   |
| FTRLQ053     | SASS IS PROHIBITED                                                      |
| FTRLQ054     | SASS VALID VALUE = E, W, N, S, NE, NW, SE, SW                           |
| FTRLQ055     | LD1 IS PROHIBITED                                                       |
| FTRLQ056     | LD1 VALID VALUES = BLDG, PIER, WNG                                      |
| FTRLQ057     | LV1 IS PROHIBITED                                                       |
| FTRLQ058     | LV1 HAS INVALID SPECIAL CHARACTERS                                      |
| FTRLQ059     | LV1 MAY NOT EXCEED 10 CHARACTERS                                        |
| FTRLQ060     | LV1 HAS INVALID SPECIAL CHARACTERS                                      |
| FTRLQ061     | LV1 IS REQUIRED                                                         |
| FTRLQ062     | LD2 IS PROHIBITED                                                       |
| FTRLQ063     | LD2 VALID VALUE = FL                                                    |
| FTRLQ064     | LV2 IS PROHIBITED                                                       |
| FTRLQ065     | LV2 MAY NOT EXCEED 10 CHARACTERS                                        |
| FTRLQ066     | LV2 IS REQUIRED                                                         |
| FTRLQ067     | LV2 VALUE IS INVALID                                                    |
| FTRLQ068     | LV2 HAS INVALID SPECIAL CHARACTERS                                      |



| Error Number | Error Message Text                                                                                                                                                               |
|--------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| FTRLQ069     | LD3 IS PROHIBITED                                                                                                                                                                |
| FTRLQ070     | LD3 VALID VALUE = APT, SUIT, RM, LOT, SLIP, UNIT, SPC, BLDG, OFC, FL, DEPT, STE, PH                                                                                              |
| FTRLQ071     | LV3 IS PROHIBITED                                                                                                                                                                |
| FTRLQ072     | LV3 MAY NOT EXCEED 10 CHARACTERS                                                                                                                                                 |
| FTRLQ073     | LV3 HAS INVALID SPECIAL CHARACTERS                                                                                                                                               |
| FTRLQ074     | LV3 IS REQUIRED                                                                                                                                                                  |
| FTRLQ075     | CITY IS REQUIRED                                                                                                                                                                 |
| FTRLQ076     | CITY IS PROHIBITED                                                                                                                                                               |
| FTRLQ077     | CITY MAY NOT EXCEED 32 CHARACTERS                                                                                                                                                |
| FTRLQ078     | NOT A VALID SPECIAL CHARACTER FOR CITY                                                                                                                                           |
| FTRLQ079     | NOT A VALID STATE FOR FRONTIER                                                                                                                                                   |
| FTRLQ080     | STATE IS REQUIRED                                                                                                                                                                |
| FTRLQ081     | STATE FIELD MUST BE CAPITAL LETTERS                                                                                                                                              |
| FTRLQ082     | ZIP CODE IS PROHIBITED                                                                                                                                                           |
| FTRLQ083     | ZIP MAY ONLY BE 5-12 CHARACTERS                                                                                                                                                  |
| FTRLQ084     | ONLY SPECIAL CHARACTER ALLOWED IN ZIP IS HYPHEN                                                                                                                                  |
| FTRLQ085     | WTN REQUIRED WHEN SASN AND ROUTE AND BOX ARE NOT POPULATED                                                                                                                       |
| FTRLQ086     | WTN MAY ONLY BE 10 NUMERICS                                                                                                                                                      |
| FTRLQ087     | INIT_NAME IS REQUIRED FOR TXTYP P                                                                                                                                                |
| FTRLQ088     | INIT_TELNUM IS REQUIRED FOR TXTYP P                                                                                                                                              |
| FTRLQ089     | INIT_EMAIL IS REQUIRED FOR TXTYP P                                                                                                                                               |
| FTRLQ090     | FRONTIER REQUIRES CONFIRMATION BY THE CUSTOMER THAT BY SUBMITTING THIS PREORDER REQUEST YOU ACKNOWLEDGE THAT THE RESPONSE WILL NOT BE PROVIDED BY FRONTIER FOR AT LEAST 48 HOURS |
| FTRLQ091     | HOUR RESPONSE REQUIRED FIELD IS REQUIRED FOR THIS TXTYP                                                                                                                          |
| FTRLQ092     | SAPR PROHIBITED WHEN SASN IS NOT POPULATED                                                                                                                                       |
| FTRLQ093     | SAPR MUST BE 1-6 ALPHA NUMERIC                                                                                                                                                   |

## APPENDIX B - CHANGE CONTROL LOG

| DATE       | FIELD | REVISION NUMBER       | CHANGE                    |
|------------|-------|-----------------------|---------------------------|
| 03/21/2023 | All   | June 2023 Release     | Update version to 9.30.26 |
| 11/23/2023 | All   | February 2024 Release | Update version to 9.30.27 |
| 07/13/2024 | All   | October 2024 Release  | Update version to 9.30.28 |
| 11/27/2024 | All   | February 2025 Release | Update version to 9.30.29 |
| 07/29/2025 | All   | October 2025 Release  | Update version to 9.30.30 |
|            |       |                       |                           |