



Version 9.30.30 RS FORM

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Fld Nbr	Field Name	Definition	Data Char	Field Length	Valid Values / Range of Values	Conditional Business Rules / Edits	R/O/P
Section: ADMINISTRATIVE							
001	PON					FRONTIER DOES NOT SUPPORT	P
002	VER					FRONTIER DOES NOT SUPPORT	P
003	AN					FRONTIER DOES NOT SUPPORT	P
004	ATN					FRONTIER DOES NOT SUPPORT	P
005	RSQTY - Resale Quantity	Identifies the quantity of resale services (e.g., lines, circuits, trunks, etc.) involved in this service request.	N	1-5		1. If not populated, then return error: FTRRS001 RSQTY IS REQUIRED 2. If populated and (dl > 5 or dc not numeric), then return error: FTRRS002 RSQTY VALID VALUE = 1-5 NUMERIC	R
006	ORD					FRONTIER DOES NOT SUPPORT	P
007	PG_of_					FRONTIER DOES NOT SUPPORT	P
Section: SERVICE DETAIL							
008	LOCNUM - Location Number	Identifies this service location number for the service requested.	N	1-3		1. If not populated, then return error: FTRRS003 LOCNUM IS REQUIRED 2. If populated and (dl > 3 or dc not numeric), then return error: FTRRS004 LOCNUM VALID VALUE = 1-3 NUMERIC Note: The Location Number is assigned by the customer and is retained until the service is disconnected	R
009	LNUM - Line Number	Identifies the first line or trunk as a unique number and each additional line or trunk segment as a unique number.	N	1-5		1. If not populated, then return error: FTRRS005 LNUM IS REQUIRED 2. If populated and (dl > 5 or dc not numeric), then return error: FTRRS006 LNUM VALID VALUE = 1-5 NUMERIC Note: 1.The LNUM is customer assigned and is returned on the Confirmation to the ordering customer. 2.Once LNUM is generated it cannot be changed and is retained through completion of the request. 3.The values are to be assigned consecutively and must be unique throughout the request at the LOCNUM field level. 4.The RNEX field may be used when multiple ISDN directory numbers (TNs) are assigned to a single ISDN BRI line for one service order PON/LNUM.	R
010	NPI - Number Portability Indicator	Identifies the status of the telephone number being ported.	A	1-1	C=Port in working TN E=Port in wireless TN F=Not Applicable	1.If populated and vv not = C, F and LSR.NPDI = D, then return error: FTRRS007 NPI VALID VALUE = C, F WHEN NPDI = D 2. If populated and vv not = E, F and LSR.NPDI = B, return error: FTRRS008 NPI VALID VALUE = E, F WHEN NPDI = B	O



Fld Nbr	Field Name	Definition	Data Char	Field Length	Valid Values / Range of Values	Conditional Business Rules / Edits	R/O/P
						3. If not populated and LSR.NPDI = B, D, then return error: FTRRS009 NPI IS REQUIRED 4. If populated and LSR.NPDI not = B, D, then return error: FTRRS010 NPI IS PROHIBITED Note: Reserved numbers can only be ported when associated with an active account.	
011	LNA - Line Activity	Identifies the activity involved at the line level.	A	1-1	B=Restore C= Change, e.g., rearrangement, feature activity D=Disconnection S=Seasonal (Seasonal Suspend) N= New installation and/or account P=PIC Change S=Suspend (non-pay) T= Outside move of end user location V= Conversion of service to new LSP as specified W= Conversion as is X= Telephone number change Y=Deny/Suspend (non-pay) Z=Restructure	1. If not populated, then return error: FTRRS011 LNA IS REQUIRED 2. If populated and vv = C and HGI form not populated and FPI, PIC, LPIC, LSCP, OTN, BLOCK, TSP, FA, NIDR are not populated, then return error: FTRRS012 WHEN LNA IS C AT LEAST ONE OF THE FIELDS FPI, PIC, LPIC, LSCP, OTN, BLOCK, TSP, IWJK, FA, NIDR MUST BE POPULATED 3. If vv not = B, Y and LSR.ACT = B, then return error: FTRRS013 LNA VALID VALUE = B, Y WHEN ACT = B 4.If populated and vv does not = C, N, D, P, T, X, Z and LSR.ACT=C, return error FTRRS014 LNA VALID VALUE = C, N, D, P, T, X, Z 5. If populated and vv not = C, X and LSR.ACT = C and LSR.AC = B, C, then return error: FTRRS015 LNA VALID VALUE = C, X WHEN ACT = C AND AC = B, C 6.If vv not = N and LSR.ACT = N, T, and NPANXX is Not Frontier 13 or EU.STATE not = CT then return error: FTRRS016 LNA VALID VALUE = N WHEN ACT = N, T 7. If vv not = S and LSR.ACT = S, then return error: FTRRS017 LNA VALID VALUE = S WHEN ACT = S 8. If vv not = N, V, W, D and LSR.ACT = V, then return error: FTRRS018 LNA VALID VALUE = N, V, W, D WHEN ACT = V 9. If vv not = Y and LSR.ACT = Y, then return error: FTRRS020 LNA VALID VALUE = Y WHEN ACT = Y	R



Fld Nbr	Field Name	Definition	Data Char	Field Length	Valid Values / Range of Values	Conditional Business Rules / Edits	R/O/P
						10. If populated and vv = T and LSR.ACT = B, N, S, V, W, Y, then return error: FTRRS021 LNA VALID VALUE = T IS PROHIBITED FOR ACTIVITY 11. If populated and vv = Z and (LSR.ACT not = C or LSR.AC not = A), then return error: FTRRS023 LNA VALID VALUE = Z IS PROHIBITED 12. If populated and vv does not = B, C, D, N, P, S, T, V, W, X, Y, Z, return error: FTRRS024 LNA VALID VALUE = B, C, D, N, P, S, T, V, W, X, Y, Z 13.If populated and vv does not = N,D,T and DDDO is populated, return error FTRRS105 LNA VALID VALUE = N,D,T WHEN DDDO IS POPULATED 14.If populated and vv = N,D and LSR.REQTYP=EB, LSR.ACT=V and position 2 of LSR.TOS=C, return error FTRRS128 LNA CANNOT = N,D WHEN REQTP=EB, ACT=V AND POSITION 2 OF TOS=C 15.If populated and vv does not = N, T and position 1 of LSR.REQTYP = E and LSR.ACT = T, and the NPANXX is Frontier 13 or EU.STATE=CT then return error: FTRRS031 LNA VALID VALUE = N, T WHEN ACT = T 16.If populated and vv does not = C, D, N, X and ACT = M, then return error FTRRS019 LNA VALID VALUE = C, D, N, X WHEN ACT = M	
012	LTOS					FRONTIER DOES NOT SUPPORT	P
013	SOE					FRONTIER DOES NOT SUPPORT	P
014	NOTYP					FRONTIER DOES NOT SUPPORT	P
015	TNS - Telephone Numbers	Identifies the telephone number or consecutive range of telephone numbers for this request.	AN -	1, 10, 15	A=Account level change N=New Telephone Number Requested NNNNNNNNNN NNNNNNNNNN-NNNN	1.If populated and vv = N and ((LNA not = C, N, X) and (position 2 of LSR.TOS not = D, E, J or position 4 of LSR.TOS not = F, R, W,B)) or EU.AAI does not = NEW ADDR, return error: FTRRS026 TNS VALID VALUE = N IS PROHIBITED 2. If populated and dl = 1 and vv not = A, N, then return error: FTRRS027 TNS VALID VALUE = A, N WHEN LENGTH = 1 3. If populated and dl = 10, 15 and valid format not = XXXXXXXXXXXX, XXXXXXXXXXXX-XXXX, then return error:	R



Fld Nbr	Field Name	Definition	Data Char	Field Length	Valid Values / Range of Values	Conditional Business Rules / Edits	R/O/P
						FTRRS028 TNS VALID FORMAT = XXXXXXXXXXXX, XXXXXXXXXXXX-XXXX 4. If populated and dl not = 1, 10, 15, then return error: FTRRS029 TNS VALID LENGTH = 1, 10, 15 5. If not populated, then return error: FTRRS125 TNS IS REQUIRED 6.If populated and vv is match to OTN and LNA = X,T, return error FTRRS130 TNS MUST BE DIFFERENT THAN OTN 7.If populated and vv =N and LSR.ACT=C,V and LNA not = N,X,T, return error FTRRS132 TNS CANNOT = N 8.If not populated and LSR.REQTYP=EB and LSR.ACT=C,V, return error FTRRS133 TNS REQUIRED 9.If populated and LSR.ACT = N,V,C and position 2 of LSR.TOS=C and number of occurrences of TNS > 1 and the NPANXX is Frontier 13, return error FTRRS089 Coin MUST BE ON STAND ALONE ACCOUNT 10.If populated and LSR.ACT = N,V,C and position 4 of LSR.TOS=R and number of occurrences of TNS > 1 and the NPANXX is Frontier 13, return error FTRRS090 RCF MUST BE ON STAND ALONE ACCOUNT 11.If populated and vv does not = A and ACT=Y, return error FTRRS107 TNS MUST = A WHEN ACT = Y Note: 1)The telephone number or range of telephone numbers populated in the TNS field MUST be valid telephone numbers. 2)For new services, the telephone numbers must be provided by Frontier in response to the Pre-Order Direct TN Reservation (TXTYP=B). Telephone number reservation is required for all non-complex, new services. 3)Populating the field with any invalid telephone numbers is prohibited and the LSR will be rejected.	
016	S					FRONTIER DOES NOT SUPPORT	P
017	SPLD					FRONTIER DOES NOT SUPPORT	P
018	TERS - Terminal Numbers	Identifies the number for a non-lead line in a multiline hunt	AN ;- space	1-10		1.If populated and vv = N, then return error: FTRRS035 TERS = N IS PROHIBITED	O



Fld Nbr	Field Name	Definition	Data Char	Field Length	Valid Values / Range of Values	Conditional Business Rules / Edits	R/O/P
		group or consecutive range of terminal numbers				2. If populated and (dl > 10 or dc not alpha, numeric, hyphen, space, comma, semicolon), then return error: FTRRS036 TERS VALID VALUE = 1-10 ALPHA, NUMERIC, HYPHEN, SPACE, COMMA, SEMICOLON Note: 1.A pilot (lead) telephone number in the TNS field must accompany this field. 2.When this field is populated, the TNS field must not be ranged. 3.The first position is reserved for a terminal number indicator.	
019	OTN - Out Telephone Number	Identifies the existing telephone number that is being changed	N	10-10		1. If not populated and LNA = X, then return error: FTRRS037 OTN IS REQUIRED 2.If populated and LNA does not = C,X,T, return error FTRRS038 OTN IS PROHIBITED 3. If populated and (dl not = 10 or dc not numeric), then return error: FTRRS039 OTN VALID VALUE = 10 NUMERIC	O
019a	EXKEY - Exchange Key	Identifies the Exchange Key of the new switch for Location Portability	AN	1-6		1. If populated and dl > 6, then return error: FTRRS040 EXKEY VALID LENGTH = 1-6	O
020	TSP - Telecommunications Service Priority	Indicates the provisioning and restoration priority as defined under the TSP Service Vendor Handbook.	AN -	12-12	Format = XXXXXXXXXX-XX (Note - X = alpha/numeric)	1. If populated and position 1 of LSR.TOS = 2, then return error: FTRRS041 TSP IS PROHIBITED 2. If populated and LNA = P, X, then return error: FTRRS042 TSP IS PROHIBITED WHEN LNA = P, X 3. If populated and valid format not XXXXXXXXXX-XX, then return error: FTRRS043 TSP VALID FORMAT = XXXXXXXXXX-XX 4. If populated and position 11 not = E, 0, 1, 2, 3, 4, 5, then return error: FTRRS120 TSP VALID VALUE FOR POSITION 11 MUST = E, 0, 1, 2, 3, 4, 5 5. If populated and position 12 not = 0, 1, 2, 3, 4, 5, then return error: FTRRS121 TSP VALID VALUE FOR POSITION 12 MUST = 0, 1, 2, 3, 4, 5 Note: A TSP code ending in "00" indicates "revocation", the removal of a previously assigned TSP code	O
021	SAN - Subscriber	Identifies a number equivalent to the end user	AN & ' * : , \$ - # (	1-30		1.If populated and (dl > 30 or dc not = alpha, numeric, ampersand, apostrophe, asterisk, colon, comma, dollar sign, hyphen, number sign, parentheses, period, quotation marks, space), then return	O



Fld Nbr	Field Name	Definition	Data Char	Field Length	Valid Values / Range of Values	Conditional Business Rules / Edits	R/O/P
	Authorization Number	purchase order number.	) . " space			error: FTRRS044 SAN VALID VALUE = 1-30 ALPHA, NUMERIC, AMPERSAND, APOSTROPHE, ASTERISK, COLON, COMMA, DOLLAR SIGN, HYPHEN, NUMBER SIGN, PARENTHESES, PERIOD, QUOTATION MARKS, SPACE Note: This may, at the option of the customer, be a requirement when providing service to some governmental agencies.	
022	CKR - Customer Circuit Reference	Identifies the circuit number or sequential range of circuit numbers assigned by the customer.	AN	1-41		1.If populated and dl>41, return error FTRRS033 CKR CANNOT EXCEED 41 CHARACTERS Note: CKR is used by the customer as a cross-reference to the provider's circuit ID(s) and in many cases to identify the customer's end to end service.	O
023	ECCKT - Exchange Company Circuit ID	Identifies a provider's circuit identification.	AN /	1-41	TELEPHONE NUMBER FORMAT: Prefix/Service Code and modifier/NPA/NXX/XXXX/Trminal Number (if applicable) This format may be up to 30 characters in length. SERIAL NUMBER FORMAT: Prefix/Service Code and Modifier/Serial Number/Suffix code/AP code/segment name (if applicable) This format may be up to 27 characters in length including space for depicting a range of numbers.	1. If populated and LNA = P, X, then return error: FTRRS045 ECCKT IS PROHIBITED 2. If populated and (dl > 41 or dc not alpha, numeric, virgule), then return error: FTRRS046 ECCKT VALID VALUE = 1-41 ALPHA, NUMERIC, VIRGULE Note: 1.The format of the field is defined by the provider. 2.All components within the ID should be delimited by virgules. 3.The layout of the field is defined by the COMMON LANGUAGE standards. 4.When a component of CLT or CLS is purposely omitted, the component should still be delimited and compressed to eliminate any spaces. 5.If all positions in a component of CLT or CLS are not populated, the component should be compressed to eliminate any spaces.	O
024	RL - Reuse Loop	Identifies the desire to reuse the loop from an existing service arrangement for this request.	A	1-1	Y = Yes	1. If not populated and LNA = V and OECCKT is populated, then return error: FTRRS047 RL IS REQUIRED 2. If populated and LNA not = V, then return error: FTRRS048 RL IS PROHIBITED 3. If populated and vv not = Y, then return error: FTRRS049 RL VALID VALUE = Y	O
025	OECCKT - Out Exchange Company Circuit ID	Identifies the circuit identification that was previously provided to the old LSP/NSP-	AN /	1-41	TELEPHONE NUMBER FORMAT: Prefix/Service Code and modifier/NPA/NXX/XXXX/Trminal Number (if applicable)	1. If not populated and RL is populated, then return error: FTRRS050 OECCKT IS REQUIRED 2. If populated and RL is not populated, then return error: FTRRS051 OECCKT IS PROHIBITED	O



Fld Nbr	Field Name	Definition	Data Char	Field Length	Valid Values / Range of Values	Conditional Business Rules / Edits	R/O/P
		Switch by the NSP-Loop.			This format may be up to 30 characters in length. SERIAL NUMBER FORMAT: Prefix/Service Code and Modifier/Serial Number/Suffix code/AP code/segment name (if applicable) This format may be up to 27 characters in length including space for depicting a range of numbers.	3. If populated and (dl > 41 or dc not alpha, numeric, virgule), then return error: FTRRS052 OECKKT VALID VALUE = 1-41 ALPHA, NUMERIC, VIRGULE Note: 1.The format of the field is defined by the provider. 2.All components within the ID should be delimited by virgules. 3.The layout of the field is defined by the COMMON LANGUAGE standards. 4.When a component of CLT or CLS is purposely omitted, the component should still be delimited and compressed to eliminate any spaces. 5.If all positions in a component of CLT or CLS are not populated, the component should be compressed to eliminate any spaces.	
026	FPI - Freeze PIC Indicator	Identifies a request that PIC activity on the Working Telephone Number (WTN) be restricted.	A	1-1	A= Freeze LSP's IntraLATA PIC B= Freeze LSP's Inter & IntraLATA PIC E= Freeze LSP's InterLATA PIC R= Remove InterLATA freeze S= Remove IntraLATA freeze T= Remove Inter & IntraLATA freezes	1. If populated and vv = R, S, T and LNA = N, T, then return error: FTRRS053 FPI VALID VALUE = R, S, T IS PROHIBITED WHEN LNA = N, T 2. If populated and LNA = B, D, S, X, Y, Z, then return error: FTRRS054 FPI IS PROHIBITED 3. If populated and vv not = A, B, E, R, S, T, then return error: FTRRS055 FPI VALID VALUE = A, B, E, R, S, T	O
027	PIC - InterLATA Presubscription Indicator Code	Identifies the Pre-subscription Indicator Code (PIC) of the carrier the customer has selected for InterLATA traffic.	AN	2-4	Valid PIC Code None=NONE - Customer does not want to pre-subscribe. NC = Used in a conversion as is activity scenario or change activity when the PIC is not impacted.	1.If populated and vv = NC and LNA = B, N, S, T, V, then return error: FTRRS056 PIC VALID VALUE = NC IS PROHIBITED 2.If not populated and LNA = N, P, T, V, return error FTRRS057 PIC IS REQUIRED 3. If populated and LNA = B, D, S, X, Y, then return error: FTRRS058 PIC IS PROHIBITED 4. If populated and vv not = NONE, NC and ((dl < 2 or > 4) or (dc not = numeric)), then return error: FTRRS059 PIC VALID VALUE = NONE, NC OR 2-4 NUMERIC 5. If populated and vv = 0000, return error FTRRS134 PIC 0000 INVALID 6. If populated and vv does not = NONE and position 4 of LSR.TOS = B return error FTRRS032 PIC VALID VALUE = NONE	



Fld Nbr	Field Name	Definition	Data Char	Field Length	Valid Values / Range of Values	Conditional Business Rules / Edits	R/O/P
028	LPIC - IntraLATA Presubscription Indicator Code	Identifies the Pre-subscription Indicator Code (PIC) of the carrier the customer has selected for IntraLATA traffic.	AN	2-4	Valid LPIC Code None=NONE - Customer does not want to pre-subscribe.. NC = Used in a conversion as is activity scenario or change activity when the PIC is not impacted	1.If populated and vv = NC and LNA = B, N, S, T, V, then return error: FTRRS060 LPIC VALID VALUE = NC IS PROHIBITED 2.If not populated and LNA = N, P, T, V, return error FTRRS061 LPIC IS REQUIRED 3. If populated and LNA = B, D, S, X, Y, then return error: FTRRS062 LPIC IS PROHIBITED 4. If populated and vv not = NONE, NC and ((dl < 2 or > 4) or (dc not = numeric)), then return error: FTRRS063 LPIC VALID VALUE = NONE, NC OR 2-4 NUMERIC 5.If populated and vv = 6500 or 5448, return error FTRRS030 INVALID LPIC 6. If populated and vv does not = NONE and position 4 of LSR.TOS = B return error FTRRS034 LPIC VALID VALUE = NONE	O
029	IPIC					FRONTIER DOES NOT SUPPORT	P
030	TC OPT - Transfer of Call Options	Identifies the type of transfer of call option the end user has requested.	A	1	N=None S=Standard T=Split Transfer of Calls	1. If populated and vv not = N and LNA = X and LSR.AC = B, then return error FTRRS064 TC OPT VALID VALUE = N WHEN LNA = X and AC = B 2. If not populated and LNA = D, X, then return error: FTRRS065 TC OPT IS REQUIRED 3. If populated and LNA not = C, S, D, X, then return error: FTRRS066 TC OPT IS PROHIBITED 4.If populated and vv does not = N, S, T, return error FTRRS067 TC OPT VALID VALUE = N, S, T 5. If populated and vv does not = N and the EU State = TX return error FTRRS091 TC OPT VALID VALUE = N FOR STATE OF TX	O
031	LEAN					FRONTIER DOES NOT SUPPORT	P
032	LEATN					FRONTIER DOES NOT SUPPORT	P
033	TC TO PRI - Transfer of Calls To	Identifies the telephone number to which calls are to be referred.	N	10-10		1.If not populated and TC OPT = S, T, return error FTRRS068 TC TO PRI IS REQUIRED 2.If populated and TC OPT does not = S, T, return error FTRRS069 TC TO PRI IS PROHIBITED	O



Fld Nbr	Field Name	Definition	Data Char	Field Length	Valid Values / Range of Values	Conditional Business Rules / Edits	R/O/P
	Primary Number					3. If populated and (dl not = 10 or dc not numeric), then return error: FTRRS070 TC TO PRI VALID VALUE = 10 NUMERIC	
034	TC TO SEC - Transfer of Calls To Secondary Number	Identifies the secondary telephone number to which calls are to be referred.	N	10-10		1.If not populated and TC OPT = T, return error FTRRS077 TC TO SEC IS REQUIRED 2.If populated and TC OPT does not = T, return error FTRRS078 TC TO SEC IS PROHIBITED 3. If populated and (dl not = 10 or dc not numeric), then return error: FTRRS079 TC TO SEC VALID VALUE = 10 NUMERIC	O
035	TC PER - Transfer of Calls Period	Indicates the requested date that the transfer of calls, specified in the TC TO PRI field, is to be removed and the standard recorded announcement is to be provided.	N	8-8	CCYYMMDD CC – 00-99 YY – 00-99 MM – 01-12 DD – 01-31	1. If populated and vv <, = LSR.DDD, then return error: FTRRS086 TC PER MUST BE GREATER THAN DESIRED DUE DATE 2. If populated and TC TO PRI is not populated, then return error: FTRRS087 TC PER IS PROHIBITED 3. If populated and valid format not = CCYYMMDD, then return error: FTRRS088 TC PER VALID FORMAT = CCYYMMDD	O
036	TCID - Transfer of Calls To Identifier	Identifies the sequence of telephone numbers and names associated with split transfer of calls.	N	1-2		1.If not populated and TC OPT = T, return error FTRRS071 TCID IS REQUIRED 2.If populated and TC OPT does not = T, return error FTRRS072 TCID IS PROHIBITED 3. If populated and vv not = 1, then return error: FTRRS073 TCID VALID VALUE FOR INITIAL OCCURRENCE = 1	O
037	TC NAME - Transfer of Calls To Name	Identifies the name or special instructions associated with TC TO to which calls are referred when split of calls is requested	AN , - . space	1-35		1.If not populated and TC OPT = T, return error FTRRS074 TC NAME IS REQUIRED 2.If populated and TC OPT does not = T, return error FTRRS075 TC NAME IS PROHIBITED 3. If populated and (dl > 35 or dc not = alpha, numeric, apostrophe, comma, hyphen, period, space), then return error: FTRRS076 TC NAME VALID VALUE = 1-35 ALPHA, NUMERIC, APOSTROPHE, COMMA, HYPHEN, PERIOD, SPACE	O
037a	TCID 2 - Transfer of Calls To Identifier 2	Identifies the sequence of telephone numbers and name associated with the	N	1-2		1.If not populated and TC OPT = T, return error FTRRS080 TCID 2 IS REQUIRED 2.If populated and TC OPT does not = T, return error FTRRS081 TCID 2 IS PROHIBITED	O

**FRONTIER BUSINESS RULES****Version: 9.30.30****RS FORM****Effective: 10/19/2025**

Fld Nbr	Field Name	Definition	Data Char	Field Length	Valid Values / Range of Values	Conditional Business Rules / Edits	R/O/P
		Secondary Number (TC TO SEC) of split transfer of calls.				3. If populated and (dl > 2 or dc not numeric), then return error: FTRRS082 TCID 2 VALID VALUE = 1-2 NUMERIC 4. If populated and all occurrences of data are not sequential, then return error: FTRRS122 TCID 2 MUST BE SEQUENTIAL	
037b	TCNAME 2 - Transfer of Calls To Name 2	Identifies the name or special instructions associated with the TC TO SEC field to which calls are to be referred when split transfer of calls is requested	AN ' , - . space	1-35		1.If not populated and TC OPT = T, return error FTRRS083 TCNAME2 IS REQUIRED 2.If populated and TC OPT does not = T, return error FTRRS084 TCNAME2 IS PROHIBITED 3. If populated and (dl > 35 or dc not = alpha, numeric, apostrophe, comma, hyphen, period, space), then return error: FTRRS085 TCNAME 2 VALID VALUE = 1-35 ALPHA, NUMERIC, APOSTROPHE, COMMA, HYPHEN, PERIOD, SPACE	O
038	JK CODE					FRONTIER DOES NOT SUPPORT	P
039	JK NUM					FRONTIER DOES NOT SUPPORT	P
040	JK POS					FRONTIER DOES NOT SUPPORT	P
041	JR					FRONTIER DOES NOT SUPPORT	P
042	NIDR - NID Request	Indicates a request for a new Network Interface Device (NID).	A	1	Y	1.If populated and vv does not =Y, return error FTRRS126 NIDR VALID VALUE = Y	O
043	IWT					FRONTIER DOES NOT SUPPORT	P
044	IWJK - Inside Wire Jack Code	Indicates the standard code for the type of jack requested for inside wiring.	AN	1-5		1.If populated and RS.LNA not = N, T, V, C, then return error: FTRRS123 IWJK IS PROHIBITED 2. If populated and EU.STATE=CT, return error FTRRS025 IWJK PROHIBITED Note: 1.Familiarization with the FCC's registration rules is requisite for all parties involved for the determination of the proper jack code for a given registered service. Registered jacks used to terminate category 1 and 3 services begin with the designation "RJ". 2.When multiple lines are terminating in one multi-line jack, the IWJK and IWJQ fields should only be populated for the first line. Jacks may be ordered on a line by line basis.	
045	IWJQ - Inside Wire Jack Quantity	Indicates the number of jacks requested for inside wiring.	N	2	01-99	1 If populated and RS.IWJK not populated, then return error: FTRRS124 IWJQ IS PROHIBITED 2.If populated and vv is not in range 01-99, return error FTRRS147 IWJQ VALID RANGE = 01-99	



Fld Nbr	Field Name	Definition	Data Char	Field Length	Valid Values / Range of Values	Conditional Business Rules / Edits	R/O/P
						Note: When multiple lines are terminating in one multi-line jack, the IWJK and IWJQ fields should only be populated for the first line. Jacks may be ordered on a line by line basis.	
046	SGNL					FRONTIER DOES NOT SUPPORT	P
047	SSIG - Start Signaling	Identifies the type of start signaling requested	A	2-2	LS=Loop start GS=Ground start	1.If populated and LSR.ACT = B, S, W, Y, then return error: FTRRS093 SSIG IS PROHIBITED 2. If populated and vv not = LS, GS, then return error: FTRRS094 SSIG VALID VALUE = LS, GS	O
048	PULSE					FRONTIER DOES NOT SUPPORT	P
049	LSCP - Local Service Provider Change Prohibited	Identifies that the end user has requested the option of prohibiting the change of their current service provider or removing the option.	A	1-1	A= Prohibit a change of current local service provider B= Remove the prohibition	1. If populated and vv = B and LNA not = C, then return error: FTRRS095 LSCP VALID VALUE = B IS PROHIBITED WHEN LNA IS NOT C 2. If populated and LNA = D, S, B, X, P, Y, then return error: FTRRS096 LSCP IS PROHIBITED 3. If populated and vv not = A, B, then return error: FTRRS097 LSCP VALID VALUE = A, B Note: 1.Invoking this option may require additional authorization or written permission 2.This field is used to freeze this line only.	O
050	BA - Blocking Activity	Indicates the activity for the blocking of calls	A	1-1	A=Add D=Delete N=No change E=End state Z=Remove all blocking	1. If vv not = A and LNA = N, T, then return error: FTRRS098 BA VALID VALUE = A WHEN LNA = N, T 2. If not populated and LNA = N, T, V, then return error: FTRRS099 BA IS REQUIRED 3. If populated and LNA not = N, T, V, C, then return error: FTRRS100 BA IS PROHIBITED 4. If populated and vv does not = A, D, N, E, Z, then return error: FTRRS101 BA VALID VALUE = A, D, N, E, Z 5.If not populated and LNA does not = D,R,P and BLOCK is populated, return error FTRRS148 BA IS REQUIRED 6.If populated and LNA = S,Y,B, return error FTRRS140 BA IS PROHIBITED	O



Fld Nbr	Field Name	Definition	Data Char	Field Length	Valid Values / Range of Values	Conditional Business Rules / Edits	R/O/P
						7.If populated and vv = N and LNA = V, return error FTRRS127 BA=N PROHIBITED WHEN LNA=V	
051	BLOCK - Block	Identifies the type of blocking on the telephone number.	AN	1		1. If not populated and BA = A, D, E, then return error: FTRRS102 BLOCK IS REQUIRED 2. If populated and BA not = A, D, E, then return error: FTRRS103 BLOCK IS PROHIBITED 3. If populated and (dl > 1 or dc not alpha, numeric), then return error: FTRRS104 BLOCK VALID VALUE = 1 ALPHA, NUMERIC 4. If populated and block not equal to 1 and the 4th character of TOS= B, then return error: FTRRS022 INVALID BLOCK VALUE Note: Block Matrices available by Service Territory online: Local References (frontier.com) Block options vary by state and not all blocks are available in every Central Office To request no blocking, populate '1' in this field	O
052	CC-ACT					FRONTIER DOES NOT SUPPORT	P
053	CC-NO					FRONTIER DOES NOT SUPPORT	P
054	CCT					FRONTIER DOES NOT SUPPORT	P
055	FLI					FRONTIER DOES NOT SUPPORT	P
056	DI					FRONTIER DOES NOT SUPPORT	P
057	CCDD					FRONTIER DOES NOT SUPPORT	P
058	CNAM					FRONTIER DOES NOT SUPPORT	P
059	BSPRAO					FRONTIER DOES NOT SUPPORT	P
060	CFA					FRONTIER DOES NOT SUPPORT	P
060a	OPRSVC					1. If populated, then return error: FTRRS106 OPRSVC IS PROHIBITED FOR FRONTIER FRONTIER DOES NOT SUPPORT	P
061	FA - Feature Activity	Identifies the activity type for the feature	A	1-1	N=Add/Install C=Change to feature detail D=Disconnect V= Conversion to new LSP as specified	1. If populated and vv not = N, C, D and LSR.ACT = C and LSR.AC = B, C, D, E, then return error: FTRRS108 FA VALID VALUE = N, C, D 2. If populated and vv not = N, C, D and LNA = C, then return error: FTRRS109 FA VALID VALUE = N, C, D WHEN LNA = C 3. If populated and vv not = N and LNA = N, T, then return error: FTRRS110 FA VALID VALUE = N WHEN LNA = N, T	O



Fld Nbr	Field Name	Definition	Data Char	Field Length	Valid Values / Range of Values	Conditional Business Rules / Edits	R/O/P
						4. If populated and vv not = N, V and LNA = V, then return error: FTRRS111 FA VALID VALUE = N, V WHEN LNA = V 5. If populated and LSR.ACT = C and LNA = X and LSR.AC is not populated, then return error: FTRRS112 FA IS PROHIBITED 6. If populated and (LSR.ACT = B, S, Y or LNA = D, P, W), then return error: FTRRS113 FA IS PROHIBITED 7. If populated and vv not = N, C, D, V, then return error: FTRRS114 FA VALID VALUE = N, C, D, V 8. If populated and the vv=C, V, N and LNA=X return error FTRRS149 FA=C, V, N PROHIBITED WHEN LNA=X 9.If populated and vv=V and LNA=R, return error FTRRS150 FA=V PROHIBITED 10.If populated and vv=C and LNA=V, return error FTRRS151 FA=C PROHIBITED 11.If not populated and LNA does not = D,P and FEATURES is populated, return error FTRRS152 FA REQUIRED 12.If populated and vv does not = N,C,D,V and ACT does not = R, return error FTRRS153 FA VALID VALUE = N,C,D,V 13.If populated and vv = V and LNA=C,T, return error FTRRS154 FA=V PROHIBITED Note: Valid entry of "C" is only to be used when making a change to a feature detail (e.g., call forward to number, ring cycle, etc.). When requesting a line service and equipment change, two iterations of the FA and FEATURE fields must be provided; one iteration will have FA = D to remove the existing line service and equipment code and the other iteration will have FA = N to add the new line service and equipment code.	
062	FEATURE - Feature Codes	Identifies the type of feature associated with the line.	AN + - # / *	1-6		1. If populated and FA is not populated, then return error: FTRRS115 FEATURE IS PROHIBITED 2. If not populated and FA is populated, then return error: FTRRS116 FEATURE IS REQUIRED	O



Fld Nbr	Field Name	Definition	Data Char	Field Length	Valid Values / Range of Values	Conditional Business Rules / Edits	R/O/P
						3. If populated and (dl > 6 or dc not = alpha, numeric, plus sign, hyphen, number sign, virgule, asterick), then return error: FTRRS117 FEATURE VALID VALUE 1-6 ALPHA, NUMERIC, PLUS SIGN, HYPHEN, NUMBER SIGN, VIRGULE, ASTERISK Note: Custom/Class Feature Ordering Matrix available by Service Territory online at: Local References (frontier.com)	
063	FEATURE DETAIL - Feature Detail	Identifies additional information for the type of feature associated with the line	AN & ' * : , \$ - # () % . + " ; / space	1-200		1. If populated and FEATURE is not populated, then return error: FTRRS118 FEATURE DETAIL IS PROHIBITED 2. If populated and (dl > 200 or dc not = alpha, numeric, ampersand, apostrophe, asterick, colon, comma, dollar sign, hyphen, number sign, parentheses, percent sign, period, plus sign, quotation marks, semicolon, space, virgule, equal sign, then return error: FTRRS119 FEATURE DETAIL VALID VALUE = 1-200 ALPHA, NUMERIC, AMPERSAND, APOSTROPHE, ASTERISK, COLON, COMMA, DOLLAR SIGN, HYPHEN, NUMBER SIGN, PARENTHESES, PERCENT SIGN, PERIOD, PLUS SIGN, QUOTATION MARKS, SEMICOLON, SPACE, VIRGULE, EQUAL SIGN Note: 1.Fixed Call Forwarding requires 'TN=NPANXXXXXX' or 'TN=XNPANXXXXXX' in Feature Detail. 'X's' represent numeric values. If the Call Forward to TN is a long distance TN, a '1' must precede the 10 digit numeric Call Forward TN value. - In some states, (i.e. California), "1" may precede the ten digit telephone number. 2. When ordering Smart Ring the FA must = N, the Smart Ring S&E code is populated in the FEATURE field, and the FEATURE DETAIL field must contain 'TN = N or blank'. Frontier will return the Smart Ring number in the REMARKS field of the LR. If changing the Smart Ring number, the FA must = C, the Smart Ring S&E code is populated in the FEATURE field, and the FEATURE DETAIL field must contain 'TN = N or blank'. Frontier will return the Smart Ring number in the REMARKS field of the LR. If converting an established Smart Ring number, the FA must =V, the Smart Ring S&E code is populated in the FEATURE field and the FEATURE DETAIL field must contain TN= Existing Smart Ring to keep the same Smart Ring Number. If Blank, Frontier will assign a new Smart Ring Number. Frontier will return the Smart Ring Number on the LR.	O

APPENDIX A: ERROR MESSAGE TABLE

Error Message Number	Error Message Text
FTRRS001	RSQTY IS REQUIRED
FTRRS002	RSQTY VALID VALUE = 1-5 NUMERIC
FTRRS003	LOCNUM IS REQUIRED



Error Message Number	Error Message Text
FTRRS004	LOCNUM VALID VALUE = 1-3 NUMERIC
FTRRS005	LNUM IS REQUIRED
FTRRS006	LNUM VALID VALUE = 1-5 NUMERIC
FTRRS007	NPI VALID VALUE = C, F WHEN NPDI = D
FTRRS008	NPI VALID VALUE = E, F WHEN NPDI = B
FTRRS009	NPI IS REQUIRED
FTRRS010	NPI IS PROHIBITED
FTRRS011	LNA IS REQUIRED
FTRRS012	WHEN LNA IS C AT LEAST ONE OF THE FIELDS FPI, PIC, LPIC, LSCP, OTN, BLOCK, TSP, FA MUST BE POPULATED
FTRRS013	LNA VALID VALUE = B, Y WHEN ACT = B
FTRRS014	LNA VALID VALUE = C, N, D, P, T, X, Z
FTRRS015	LNA VALID VALUE = C, X WHEN ACT = C AND AC = B, C
FTRRS016	LNA VALID VALUE = N WHEN ACT = N, T
FTRRS017	LNA VALID VALUE = S WHEN ACT = S
FTRRS018	LNA VALID VALUE = N, V, W, D WHEN ACT = V
FTRRS019	LNA VALID VALUE = C, D, N, X WHEN ACT = M
FTRRS020	LNA VALID VALUE = Y WHEN ACT = Y
FTRRS021	LNA VALID VALUE = T IS PROHIBITED FOR ACTIVITY
FTRRS022	INVALID BLOCK VALUE
FTRRS023	LNA VALID VALUE = Z IS PROHIBITED
FTRRS024	LNA VALID VALUE = B, C, D, N, P, S, T, V, W, X, Y, Z
FTRRS025	IWJK PROHIBITED
FTRRS026	TNS VALID VALUE = N IS PROHIBITED
FTRRS027	TNS VALID VALUE = A, N WHEN LENGTH = 1
FTRRS028	TNS VALID FORMAT = XXXXXXXXXXXX, XXXXXXXXXXXX-XXXX
FTRRS029	TNS VALID LENGTH = 1, 10, 15
FTRRS030	INVALID LPIC
FTRRS031	LNA VALID VALUE = N, T WHEN ACT = T
FTRRS032	PIC VALID VALUE = NONE
FTRRS033	CKR CANNOT EXCEED 41 CHARACTERS
FTRRS034	LPIC VALID VALUE = NONE
FTRRS035	TERS = N IS PROHIBITED
FTRRS036	TERS VALID VALUE = 1-10 ALPHA, NUMERIC, HYPHEN, SPACE, COMMA, SEMICOLON
FTRRS037	OTN IS REQUIRED
FTRRS038	OTN IS PROHIBITED
FTRRS039	OTN VALID VALUE = 10 NUMERIC
FTRRS040	EXKEY VALID LENGTH = 1-6
FTRRS041	TSP IS PROHIBITED
FTRRS042	TSP IS PROHIBITED WHEN LNA = P, X
FTRRS043	TSP VALID FORMAT = XXXXXXXXXXX-XX
FTRRS044	SAN VALID VALUE = 1-30 ALPHA, NUMERIC, AMPERSAND, APOSTROPHE, ASTERISK, COLON, COMMA, DOLLAR SIGN, HYPHEN, NUMBER SIGN, PARENTHESES, PERIOD, QUOTATION MARKS, SPACE



Error Message Number	Error Message Text
FTRRS045	ECCKT IS PROHIBITED
FTRRS046	ECCKT VALID VALUE = 1-41 ALPHA, NUMERIC, VIRGULE
FTRRS047	RL IS REQUIRED
FTRRS048	RL IS PROHIBITED
FTRRS049	RL VALID VALUE = Y
FTRRS050	OECCKT IS REQUIRED
FTRRS051	OECCKT IS PROHIBITED
FTRRS052	OECCKT VALID VALUE = 1-41 ALPHA, NUMERIC, VIRGULE
FTRRS053	FPI VALID VALUE = R, S, T IS PROHIBITED WHEN LNA = N, T
FTRRS054	FPI IS PROHIBITED
FTRRS055	FPI VALID VALUE = A, B, E, R, S, T
FTRRS056	PIC NC PROHIBITED
FTRRS057	PIC IS REQUIRED
FTRRS058	PIC IS PROHIBITED
FTRRS059	PIC VALID VALUE = NONE, NC OR 2-4 NUMERIC
FTRRS060	LPIC VALID VALUE = NC IS PROHIBITED
FTRRS061	LPIC IS REQUIRED
FTRRS062	LPIC IS PROHIBITED
FTRRS063	LPIC VALID VALUE = NONE, NC OR 2-4 NUMERIC
FTRRS064	TC OPT VALID VALUE = N WHEN LNA = X and AC = B
FTRRS065	TC OPT IS REQUIRED
FTRRS066	TC OPT IS PROHIBITED
FTRRS067	TC OPT VALID VALUE = N, S, T
FTRRS068	TC TO PRI IS REQUIRED
FTRRS069	TC TO PRI IS PROHIBITED
FTRRS070	TC TO PRI VALID VALUE = 10 NUMERIC
FTRRS071	TCID IS REQUIRED
FTRRS072	TCID IS PROHIBITED
FTRRS073	TCID VALID VALUE FOR INITIAL OCCURRENCE = 1
FTRRS074	TC NAME IS REQUIRED
FTRRS075	TC NAME IS PROHIBITED
FTRRS076	TC NAME VALID VALUE = 1-35 ALPHA, NUMERIC, APOSTROPHE, COMMA, HYPHEN, PERIOD, SPACE
FTRRS077	TC TO SEC IS REQUIRED
FTRRS078	TC TO SEC IS PROHIBITED
FTRRS079	TC TO SEC VALID VALUE = 10 NUMERIC
FTRRS080	TCID 2 IS REQUIRED
FTRRS081	TCID 2 IS PROHIBITED
FTRRS082	TCID 2 VALID VALUE = 1-2 NUMERIC
FTRRS083	TCNAME 2 IS REQUIRED
FTRRS084	TCNAME 2 IS PROHIBITED
FTRRS085	TCNAME 2 VALID VALUE = 1-35 ALPHA, NUMERIC, APOSTROPHE, COMMA, HYPHEN, PERIOD, SPACE
FTRRS086	TC PER MUST BE GREATER THAN DESIRED DUE DATE



Error Message Number	Error Message Text
FTRRS087	TC PER IS PROHIBITED
FTRRS088	TC PER VALID FORMAT = CCYYMMDD
FTRRS089	COIN MUST BE ON STAND ALONE ACCOUNT
FTRRS090	RCF MUST BE ON STAND ALONE ACCOUNT
FTRRS091	TC OPT VALID VALUE = N FOR STATE OF TX
FTRRS092	
FTRRS093	SSIG IS PROHIBITED
FTRRS094	SSIG VALID VALUE = LS, GS
FTRRS095	LSCP VALID VALUE = B IS PROHIBITED WHEN LNA IS NOT C
FTRRS096	LSCP IS PROHIBITED
FTRRS097	LSCP VALID VALUE = A, B
FTRRS098	BA VALID VALUE = A WHEN LNA = N, T
FTRRS099	BA IS REQUIRED
FTRRS100	BA IS PROHIBITED
FTRRS101	BA VALID VALUE = A, D, N, E, Z
FTRRS102	BLOCK IS REQUIRED
FTRRS103	BLOCK IS PROHIBITED
FTRRS104	BLOCK VALID VALUE = 1 ALPHA, NUMERIC
FTRRS105	LNA VALID VALUE = N,D,T WHEN DDDO IS POPULATED
FTRRS106	OPRSVC IS PROHIBITED FOR FRONTIER
FTRRS107	TNS MUST = A WHEN ACT = Y
FTRRS108	FA VALID VALUE = N, C, D
FTRRS109	FA VALID VALUE = N, C, D WHEN LNA = C
FTRRS110	FA VALID VALUE = N WHEN LNA = N, T
FTRRS111	FA VALID VALUE = N, V WHEN LNA = V
FTRRS112	FA IS PROHIBITED
FTRRS113	FA IS PROHIBITED
FTRRS114	FA VALID VALUE = N, C, D, V
FTRRS115	FEATURE IS PROHIBITED
FTRRS116	FEATURE IS REQUIRED
FTRRS117	FEATURE VALID VALUE 1-6 ALPHA, NUMERIC, PLUS SIGN, HYPHEN, NUMBER SIGN, VIRGULE, ASTERISK
FTRRS118	FEATURE DETAIL IS PROHIBITED
FTRRS119	FEATURE DETAIL VALID VALUE = 1-200 ALPHA, NUMERIC, AMPERSAND, APOSTROPHE, ASTERISK, COLON, COMMA, DOLLAR SIGN, HYPHEN, NUMBER SIGN, PARENTHESES, PERCENT SIGN, PERIOD, PLUS SIGN, QUOTATION MARKS, SEMICOLON, SPACE, VIRGULE, EQUAL SIGN
FTRRS120	TSP VALID VALUE FOR POSITION 11 MUST = E, 0, 1, 2, 3, 4, 5
FTRRS121	TSP VALID VALUE FOR POSITION 12 MUST = 0, 1, 2, 3, 4, 5
FTRRS122	TCID 2 MUST BE SEQUENTIAL
FTRRS123	IWJK IS PROHIBITED
FTRRS124	IWJQ IS PROHIBITED
FTRRS125	TNS IS REQUIRED
FTRRS126	NIDR VALID VALUE = Y



Error Message Number	Error Message Text
FTRRS127	BA=N PROHIBITED WHEN LNA=V
FTRRS128	LNA CANNOT = N,D WHEN REQ TYP=EB, ACT=V AND POSITION 2 OF TOS=C
FTRRS129	
FTRRS130	TNS MUST BE DIFFERENT THAN OTN
FTRRS131	
FTRRS132	TNS CANNOT = N
FTRRS133	TNS REQUIRED
FTRRS134	PIC 0000 INVALID
FTRRS135	
FTRRS136	
FTRRS137	
FTRRS138	
FTRRS139	
FTRRS140	BA IS PROHIBITED
FTRRS141	
FTRRS142	
FTRRS143	
FTRRS144	
FTRRS145	
FTRRS146	
FTRRS147	IWJQ VALID RANGE = 01-99
FTRRS148	BA IS REQUIRED
FTRRS149	FA=C, V, N PROHIBITED WHEN LNA=X
FTRRS150	FA=V PROHIBITED
FTRRS151	FA=C PROHIBITED
FTRRS152	FA REQUIRED
FTRRS153	FA VALID VALUE = N,C,D,V
FTRRS154	FA=V PROHIBITED
FTRRS155	

APPENDIX B - CHANGE CONTROL LOG

DATE	FIELD	REVISION NUMBER	CHANGE
03/17/2023	All	June 2023 Release	Update version to 9.30.26
07/12/2024	All	October 2024 Release	Update version to 9.30.28
7/29/2024	Block-051	October 2024 Release	Added rule: 4. If populated and block not equal to 1 and the 4th character of TOS= B, then return error: FTRRS022 INVALID BLOCK VALUE
07/29/2024	PIC-027	October 2024 Release	Added rule: 6. If populated and vv does not = NONE and position 4 of LSR.TOS = B return error FTRRS032 PIC VALID VALUE = NONE



DATE	FIELD	REVISION NUMBER	CHANGE
07/29/2024	LPIC-028	October 2024 Release	Added rule: 6. If populated and vv does not = NONE and position 4 of LSR.TOS = B return error FTRRS034 LPIC VALID VALUE = NONE
7/29/2024	TC OPT-30	October 2024 Release	Added rule: 5. If populated and vv does not = N and the EU State = TX return error FTRRS091 TC OPT VALID VALUE = N FOR STATE OF TX
11/18/2024	All	February 2025 Release	Updated version to 9.30/29
12/4/2024	TNS-15	February 2025 Release	Changed rule from 1.If populated and vv = N and ((LNA not = C, N, X) and (position 2 of LSR.TOS not = D, E, J or position 4 of LSR.TOS not = F, R, W,)) or EU.AAI does not = NEW ADDR, return error: FTRRS026 TNS VALID VALUE = N IS PROHIBITED To: 1.If populated and vv = N and ((LNA not = C, N, X) and (position 2 of LSR.TOS not = D, E, J or position 4 of LSR.TOS not = F, R, W, B)) or EU.AAI does not = NEW ADDR, return error: FTRRS026 TNS VALID VALUE = N IS PROHIBITED
7/18/2025	All	October 2025 Release	Update version to 9.30.30