LSR Status Email Notification

LSR Status Email Notification

Frontier Communications provides the option of LSR status notifications to be provided via email to our local wholesale customers processing LSR order transactions.

Status Types Available for Email Notification:

Status Type	Description
LR	Local Response/Confirmation (FOC)
ERROR	Error/Reject Notification
JEOPARDY	Jeopardy Notification
LSRPCM	Provisioning Completion Notice (PCN)
LSRBCM	Billing Completion Notice (BCN)

Status Email Notification Recipient Options:

- LSR Initiator Email Address (As populated on LSR)
- Other Email Address (As specified on Connectivity Form)
- Combination of Both Options Above

Registration for the LSR Email Notification option is required via the Connectivity Form available on our website at:

https://wholesale.frontier.com/resources/local-services/get-connected.html

The LSR Status Email Notification subject line will include the status type and the PON of the impacted Local Service Request (LSR). The subject line will also contain a message to check the OSS system for details. No additional information will be provided in the body of the status email notification.

Once the LSR Status Email Notification is received, the user may log in to the Virtual Front Office (VFO) to view the new status details.

Sample Email Notifications

LR – Local Response/Confirmation (FOC)

From: prod_ep@frontier.com
Sent: Wednesday, October 03, 2012 1:03 PM
To: abccompany@test.com
Subject: %LR Response was generated on the PON 1003-4. Please check your OSS system for details.

ERROR – Error/Reject Notification

From: prod_ep@frontier.com
Sent: Wednesday, October 03, 2012 1:03 PM
To: abccompany@test.com
Subject: %ERROR Response was generated on the PON 1003-2. Please check your OSS system for details

JEOPARDY – Jeopardy Notification

From: prod_ep@frontier.com
Sent: Wednesday, October 03, 2012 1:03 PM
To: abccompany@test.com
Subject: %JEOPARDY Response was generated on the PON 1003-2. Please check your OSS system for details.

LSRPCM – Provisioning Completion Notice (PCN)

From: prod_ep@frontier.com
Sent: Wednesday, October 03, 2012 1:03 PM
To: abccompany@test.com
Subject: %LSRPCM Response was generated on the PON 1003-4. Please check your OSS system for details.

LSRBCM – Billing Completion Notice (BCN)

From: prod_ep@frontier.com
Sent: Wednesday, October 03, 2012 1:03 PM
To: abccompany@test.com
Subject: %LSRBCM Response was generated on the PON 1003-4. Please check your OSS system for details.

Date	Page Number	Change

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