Testing Contact Information

Before a Tester has been assigned:

The CLEC Test Management team will accept questions and comments via email prior to the assignment of your Tester.

Please include the following information in an email and send to:
ftr-ftrcarriercertification@verizon.com

Indicate one of the following: CLEC Testing / Test Deck / Other
Contact Name:
Contact Phone Number: Company:
E-Mail Address:
Comments:

During Testing and Friendly Production Period

All questions and comments at the beginning and during the CLEC Test and Friendly Production Period should be referred to your Tester.

After Production Release

After the Production release, all troubles should be reported to **LSR VFO Helpdesk at:** FTR-Local.Carrier.Services.Support@verizon.com

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