FRONTIER 9.30.20
Appointment Scheduling (TXTYP - D)
PRE-ORDER RESPONSE

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## Response Fields:

<table>
<thead>
<tr>
<th>Field</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>TXNUM</td>
<td>TXNUM</td>
</tr>
<tr>
<td>D/TSENT</td>
<td>D/TSENT</td>
</tr>
<tr>
<td>TXTYP</td>
<td>TXTYP</td>
</tr>
<tr>
<td>TXACT</td>
<td>TXACT</td>
</tr>
<tr>
<td>CC</td>
<td>CC</td>
</tr>
<tr>
<td>TOS</td>
<td>TOS</td>
</tr>
<tr>
<td>REOTYP</td>
<td>REOTYP</td>
</tr>
<tr>
<td>ACT</td>
<td>ACT</td>
</tr>
<tr>
<td>STATE</td>
<td>STATE</td>
</tr>
<tr>
<td>APPTIME</td>
<td>APPTIME</td>
</tr>
<tr>
<td>AAL</td>
<td>AAL</td>
</tr>
<tr>
<td>APPTRESID</td>
<td>APPTRESID</td>
</tr>
<tr>
<td>APPRES</td>
<td>APPRES</td>
</tr>
<tr>
<td>QR</td>
<td>QR</td>
</tr>
<tr>
<td>MSG</td>
<td>MSG</td>
</tr>
<tr>
<td>SLI</td>
<td>SLI</td>
</tr>
<tr>
<td>NC</td>
<td>NC</td>
</tr>
<tr>
<td>NCI</td>
<td>NCI</td>
</tr>
<tr>
<td>SECNCI</td>
<td>SECNCI</td>
</tr>
<tr>
<td>PRESPC</td>
<td>PRESPC</td>
</tr>
<tr>
<td>PRESPD</td>
<td>PRESPD</td>
</tr>
<tr>
<td>Field</td>
<td>Field Description</td>
</tr>
<tr>
<td>--------</td>
<td>--------------------------------------------------------</td>
</tr>
<tr>
<td>TXNUM</td>
<td>Transaction Number-Identifies the customer provided tracking number to link the inquiry with the response.</td>
</tr>
<tr>
<td>D/TSENT</td>
<td>Date and Time Sent-Identifies the date and time the transaction is sent.</td>
</tr>
<tr>
<td>TXTYP</td>
<td>Transaction Type-Identifies the type of transaction.</td>
</tr>
<tr>
<td>TXACT</td>
<td>Transaction Activity-Identifies the transaction activity.</td>
</tr>
<tr>
<td>CC</td>
<td>Company Code-Identifies the exchange carrier initiating the transaction.</td>
</tr>
<tr>
<td>TOS</td>
<td>Type of Service Identifies the type of service for this inquiry.</td>
</tr>
<tr>
<td>Field</td>
<td>Field Description</td>
</tr>
<tr>
<td>---------</td>
<td>----------------------------------------------------------------------------------</td>
</tr>
</tbody>
</table>
| REQTYP  | Request Type- Identifies the designated service type for appointment scheduling status. | R           | 1            | A               | A – Loop 
B – Loop with Number Port 
D – Retail/Bundled 
E - Resale                                                                 |                  |       |
| ACT     | Activity- Identifies the activity involved in this scheduling request.             | R           | 1            | A               | N – New 
C – Add new additional line 
T – Move of end user location                                                   |                  |       |
| STATE   | State/Province- Identifies the abbreviation for the state or province.             | R           | 2            | A               | AZ, CA, CT, ID, IL, IN, MI, NC, NV, OH, OR, SC, WA, WI, WV                  |                  |       |
| APPTIME | Appointment Time- Identifies the time period during which the end user’s service will be established and/or a technician is scheduled to visit the end user’s premises. | C           | 9            | N               | 0800-1200 
1300-1700                                                               |                  |       |
<table>
<thead>
<tr>
<th>Field</th>
<th>Field Description</th>
<th>Field Usage</th>
<th>Field Length</th>
<th>Characteristics</th>
<th>Valid Entries</th>
<th>Edit Usage Notes</th>
</tr>
</thead>
<tbody>
<tr>
<td>AAL</td>
<td>Appointment Availability List- Identifies a list of available appointments when a requested appointment time is not available.</td>
<td>C</td>
<td>18</td>
<td>N</td>
<td></td>
<td>Appointment date and appointment time will be provided in concatenated format; Example CCYYMMDD 0800-1200. All day availability is displayed without a time value, Example CCYYMMDD. Format includes space and hyphen. If the APPRES field is populated then this field will be left blank. When a requested APPRD is not available a list of available appointment options will be provided in this field. A maximum of four appointment dates and appointment time combinations may be provided. User may select an available appointment and resubmit their request.</td>
</tr>
<tr>
<td>APPTRESID</td>
<td>Appointment Response Identifier- Identifies the appointment response number assigned by the provider to relate associated transactions.</td>
<td>R</td>
<td>10</td>
<td>AN</td>
<td></td>
<td>The APPTRESID value will be used to populate the RESID field on the Appointment Scheduling inquiry screen. In order to associate the reserved Appointment Schedule date with the Order request, the APPTRESID number must be populated on the associated LSR. The Appointment Schedule date is reserved when a valid APPTRESID is returned. When an APPTRESID is not provided on response it indicates the requested appointment date has not been reserved.</td>
</tr>
<tr>
<td>Field</td>
<td>Field Description</td>
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<td>Field Length</td>
<td>Characteristics</td>
<td>Valid Entries</td>
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</tr>
<tr>
<td>APPRES</td>
<td>Appointment Response Date-Identifies if the date is available at the time the inquiry is received.</td>
<td>R</td>
<td>8</td>
<td>N</td>
<td>CCYYMMDD &lt;br&gt; CC = 00-99 &lt;br&gt; YY = 00-99 &lt;br&gt; MM = 01-12 &lt;br&gt; DD = 01-31</td>
<td>If the APPRD field is not populated on inquiry then the first available appointment date will be returned in the APPRES field. &lt;br&gt; Valid format = CCYYMMDD</td>
</tr>
<tr>
<td>QR</td>
<td>Quantity Requested-Identifies the quantity of telephone numbers or loops requested in this inquiry.</td>
<td>C</td>
<td>1</td>
<td>N</td>
<td></td>
<td></td>
</tr>
<tr>
<td>MSG</td>
<td>Informational Message-Contains supplemental message text.</td>
<td>C</td>
<td>78</td>
<td></td>
<td>Contains supplemental message text for the values returned in the AAL and APPRES fields.</td>
<td></td>
</tr>
<tr>
<td>SLI</td>
<td>Sub Loop Indicator-Identifies the type of Sub-Loop the customer is requesting.</td>
<td>C</td>
<td>1</td>
<td>A</td>
<td>B-Sub Loop Distribution &lt;br&gt; C-PART and Virtual Circuit &lt;br&gt; H-House &amp; Riser Cable &lt;br&gt; V-PART and Virtual Circuit &amp; Voice (CLEC Voice &amp; Data) &lt;br&gt; S-Standard (Full) Loop – not applicable</td>
<td></td>
</tr>
<tr>
<td>NC</td>
<td>Network Channel Code-Identifies the network channel code for the circuit(s) involved. The network channel code describes the channel being requested.</td>
<td>C</td>
<td>4</td>
<td>AN</td>
<td></td>
<td></td>
</tr>
<tr>
<td>NCI</td>
<td>Network Channel Interface Code-Identifies the electrical conditions on the circuit at the ACTL/Primary location.</td>
<td>C</td>
<td>12</td>
<td>AN</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Field</td>
<td>Field Description</td>
<td>Field Usage</td>
<td>Field Length</td>
<td>Characteristics</td>
<td>Valid Entries</td>
<td>Edit Usage Notes</td>
</tr>
<tr>
<td>---------</td>
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<td>-------------------------------------------------------------------------------</td>
<td>---------------------------------------------------------------------------------</td>
</tr>
<tr>
<td>SECNCI</td>
<td>Secondary Network Channel Interface Code- Identifies the electrical conditions on</td>
<td>C</td>
<td>12</td>
<td>AN</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>the circuit at secondary ACTL or end user location.</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>PRESPC</td>
<td>Provider Response Code- Identifies a provider specific code on the response</td>
<td>C</td>
<td>14</td>
<td>AN</td>
<td>Required if error condition exists, otherwise prohibited.</td>
<td>For full list of edits, See Pre-Order Error Code Matrix.</td>
</tr>
<tr>
<td></td>
<td>transaction that represents what occurred on the associated inquiry transaction.</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td>The occurrence of error fields overrides the return of other fields stated in</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td>the response.</td>
</tr>
<tr>
<td>PRESPD</td>
<td>Provider Response Description- Identifies the provider’s text used to clarify the</td>
<td>C</td>
<td>264</td>
<td>AN</td>
<td>Optional if PRESPC field is populated, otherwise prohibited.</td>
<td>Identifies the provider's text used to clarify the response for the associated</td>
</tr>
<tr>
<td></td>
<td>response for the associated inquiry transaction.</td>
<td></td>
<td></td>
<td>&amp; * : , $ - # (</td>
<td></td>
<td>inquiry transaction.</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td>% . + &quot; ; / space</td>
<td></td>
<td>Returned with error explanation or non-error related supplemental data.</td>
</tr>
<tr>
<td></td>
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<td></td>
<td></td>
<td></td>
<td>The occurrence of error fields overrides the return of other fields stated in</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td>the response.</td>
</tr>
</tbody>
</table>

Appendix A – Change Log

<table>
<thead>
<tr>
<th>Date</th>
<th>Release</th>
<th>Field Name</th>
<th>Change Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>11/23/2016</td>
<td>February 2017</td>
<td>n/a</td>
<td>Update version to 9.30.15</td>
</tr>
<tr>
<td>03/24/2017</td>
<td>June 2017 Release</td>
<td>n/a</td>
<td>Update version to 9.30.16</td>
</tr>
<tr>
<td>06/19/2017</td>
<td>n/a</td>
<td>n/a</td>
<td>Add Response Fields table of contents</td>
</tr>
<tr>
<td>07/26/2017</td>
<td>October 2017 Release</td>
<td>n/a</td>
<td>Update version to 9.30.17</td>
</tr>
<tr>
<td>03/27/2018</td>
<td>June 2018 Release</td>
<td>n/a</td>
<td>Update version to 9.30.18</td>
</tr>
<tr>
<td>03/27/2018</td>
<td>June 2018 Release</td>
<td>APPTIME</td>
<td>Remove Valid Entries: 0800-1100, 1500-1900 - These values are not available</td>
</tr>
<tr>
<td>07/11/2018</td>
<td>October 2018 Release</td>
<td>n/a</td>
<td>Update version to 9.30.19</td>
</tr>
<tr>
<td>03/25/2019</td>
<td>June 2019 Release</td>
<td>n/a</td>
<td>Update version to 9.30.20</td>
</tr>
</tbody>
</table>