The Frontier Communications Change Management monthly meeting was held on Wednesday, August 14, 2019. The following information was reviewed.

Prior Month Activities

System Availability Exceptions are available online at: https://wholesale.frontier.com/wholesale/oss-interface-change-management/system-availability.

- CCBFTR01670A - VFO Verification Code Email Receipt Issues 07/22/19 *FINAL
  - Root Cause Readout: An outgoing firewall issue was identified as the cause. Manual assistance was provided until final issue resolution.
- CCBFTR01675 - System Issue Impacting All Modules of VFO All Users - 08/01/19 *FINAL
  - Root Cause Readout: A bug in the VFO application caused the flux scheduler to kick off queries that perform full table scans resulting in blocked sessions at the database. A temporary resolution was implemented to quickly resolve the issue. A permanent code fix was implemented during the standard maintenance window on the evening of August 7, 2019.

Release notifications are available online at: https://wholesale.frontier.com/wholesale/oss-interface-change-management/release-notifications.

- CCBFTR01680 - October 2019 Local Release - No CLEC Impacts

Upcoming Activities

- The LSR Business Rules Version 9.30.20 will remain in effect after the October 2019 Local Release date.
• Coming Soon! 2020 Release Forecast with 2020 Local Release dates will be published at the beginning of 4Q.

Change Request Tracking Updates

No open change requests.

Please visit the OSS Interface Change Management page of our website at: https://wholesale.frontier.com/wholesale/oss-interface-change-management.

If you have questions regarding the information provided in this notice, please send your emails to FTR-CMP-Team@ftr.com.

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