Frontier Communications is providing notification that Otsego County, Michigan Central Dispatch is changing their 9-1-1 Service Provider from Frontier Communications to Peninsula Fiber Network (PFN) within the next 45 to 60 calendar days.

ILECs, CLECs, Wireless, and VoIP providers who require 9-1-1 service for their customers in Otsego County Michigan must establish new 9-1-1 trunks to the PFN Selective Routers. Once new 9-1-1 trunks to PFN are turned up, disconnect requests of the existing 9-1-1 trunks may be submitted to Frontier.

The change impacts ILECs, CLECs, Wireless and VoIP providers connected to either of the following Selective Routers:

- Alma DMS100 Selective Router: ALMAMIXG5ED
- Roscommon/Skyline ECS1000 Router: RSCMMIXH2ED

The default ESN for Otsego County Michigan is 170.

Contact information to the PFN Project Manager is provided below:
Becky Holloway
214-316-1247
bholloway@pfnllc.net

If you have questions regarding the information provided in this notice, please send your emails to carrier.notifications@ftr.com.