Carrier Customer Bulletin

Date of Bulletin: May 20, 2016
Notice #: CCBFTR01226
Audience: Customers Transmitting Data to Frontier VPN Appliance at IP Address 65.73.204.44
Subject: Decommission of Frontier VPN Appliance (IP 65.73.204.44)
Date Effective: Immediately

Frontier Communications is providing notification that Frontier will decommission the existing Frontier VPN Appliance at IP Address 65.73.204.44. Customers who currently transmit data to Frontier’s VPN Appliance at IP Address 65.73.204.44 will be required to implement an update to transmit to the new Frontier VPN Appliance at IP Address 50.121.76.91. Impacted customers are required to complete the Frontier Business Partner VPN Profile Form.

Frontier Business Partner VPN Profile Form Instructions:
- Please complete all blue shaded fields.
- IKE Parameters and IPSec Parameters fields not populated will default to Frontier default/recommended parameters.
- Forms must be completed and submitted to Frontier no later than June 10, 2016.
- Email completed forms to IT-DataTransmissionsSupport@ftr.com
- All IP changes must be completed during a scheduled cutover window with Frontier.
- Available cutover window timeframes are Monday through Friday, 6:00 p.m. ET through 11:59 p.m. ET, excluding holidays.
- At the time of form submission, please identify your preference for cutover date and time.
- Please submit completed form a minimum of seven days prior to your requested cutover date.

If you have questions, please contact Travis Reiling at 260-449-2261 or Scott Lebredo at 682-217-5520.

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