Effective June 30, 2016, Frontier will implement the following Access Custom Business Rule:

1. Special character issue impacts the UOM direct interfaces. Special characters in the XML message are causing the DLR to not be sent.

   ' = &apos;
   < = &lt;
   > = &gt;
   " = &quot;
   & = &amp;

New Rule

| ASR | FTR7597 | Special characters in the Remarks field are not supported by Frontier. |

If you have questions regarding the information provided in this notice, please contact carrier.notifications@ftr.com.