Date of Bulletin: August 18, 2016
Notice #: CCBFTR01268
Audience: Carrier, IXC, Wireless, CLEC, Reseller, ISP
Subject: Blue Cut Fire in California Impacting Frontier Services
Date Effective: Immediately

Frontier is providing notification that due to the Blue Cut fire in San Bernardino County, California, Frontier’s services in this geographic area are currently affected. At this time, law enforcement officials have ordered evacuations and are restricting access preventing Frontier to determine the extent of the impacts to the network.

Restoring cell sites is a top priority once access to the area is granted. Once it is safe for our personnel to lawfully access the impacted area, Frontier will immediately begin damage assessments and repair/restoration efforts.

Frontier teams are currently identifying and procuring materials expected to conduct restoration. These efforts will expedite having the materials on hand once access to the burn area is gained. Frontier will provide additional updates when restoration efforts begin.

If you have questions regarding the information provided in this notice, please send your emails to carrier.notifications@ftr.com.