On May 19, 2016 the Washington Utilities and Transportation Commission in its order of Docket Number: UT-143787, Order Number 01, approved an all-services overlay as the relief method for the 360 NPA. The new 564 NPA will serve the western Washington area currently served by the existing 360 NPA. Additionally, the order specifies that mandatory 10-digit local dialing will be implemented in the 206, 253, 360, and 425 NPAs. The 564 NPA will be assigned in the 206, 253, and 425 NPAs when these NPAs are nearing exhaust.

An area code overlay allows a new area code to be assigned over the same geographic area as an existing area code, which means any customer requesting additional or new service (e.g., landline, wireless, etc.) could have a different area code for the new number. The overlay results in the need for 10-digit (area code + telephone number) dialing for all local calls.

Permissive 10-digit dialing in the 206, 253, 360, 253 and 425 area codes begins on January 28, 2017. During the permissive dialing period, subscribers may dial local calls within the overlay area on either a 7-digit or 10-digit basis, but are encouraged to dial 10-digits. After the permissive period ends, all calls must be dialed using 10-digits.

Prior to July 29, 2017:
All telecommunications service providers (CLECs, IXCs, Wireless Carriers, and ILECs) must complete the conversion of their networks to send 10-digit signaling to the called-to party for all calls terminating in all Frontier Communications end offices, access tandems and intraLATA tandems in the existing 360, 206, 253, and 425 NPAs.

Service providers presently utilizing a MF E-911 interconnection in the 360, 206, 253 and 425 NPAs are strongly advised to convert to SS7. Otherwise, additional
Multi Frequency Centralized Automatic Message Accounting (MF CAMA) trunks must be established for the new 564 NPA. Failure to convert to SS7 or establish new MF CAMA trunks in the new 564 NPA by July 29, 2017, may result in E-911 call completion failures.

**Beginning July 29, 2017:**
10-digit signaling is required for all calls terminating in all Frontier Communications end offices, access tandems, and intraLATA tandems in the existing 360, 206, 253 and 425 NPAs. Failure to comply with the required 10-digit signaling will result in call failures.

**Beginning August 28, 2017:**
New telephone lines or services may be assigned numbers using the new 564 NPA.

Additional information regarding the 360/564 overlay is available on the NANPA website at [http://www.nanpa.com](http://www.nanpa.com). (See Planning Letter Number PL-492.)

A [sample customer letter](#) has been developed to assist with communicating permissive and mandatory dialing time frames to end user customers. Please adjust the contact information accordingly. Notification to your customers is recommended to occur 30 days prior to the permissive dialing effective date.

The 360/564 overlay will not affect existing local calling areas or rates. No existing 360 NPA numbers will be changed and all existing 360 NPA numbers will retain the existing NPA.