Frontier Communications provided notification of the February 2017 Local Release that includes a new version of LSR Business Rules, Version 9.30.15. This notice is to remind customers of a process change due to the business rule changes included in the new version.

Effective February 19, 2017, Platform full account disconnect requests (DB/D) in the Connecticut* and Frontier 13** Service Territories, will require that the Network Channel Code (NC) and the Network Channel Interface Code (NCI) fields are populated. For direction on the correct NC and NCI to populate, please refer to the NC/NCI Matrix for the respective service territory on our website, as listed below.

- **Connecticut Service Territory**: The ‘Connecticut Service Territory’ refers to the AT&T SNET Connecticut properties acquired by Frontier in 2014.
  - Wholesale Platform NC/NCI Matrix (CT) is available online at: [https://wholesale.frontier.com/wholesale/local-services/connecticut-local-service-information](https://wholesale.frontier.com/wholesale/local-services/connecticut-local-service-information)

- **Frontier 13 Service Territory**: The 'Frontier 13 Service Territory' refers to the former GTE (Verizon West) properties acquired by Frontier in 2010 (AZ, CA, ID IL, IN, MI, NV, NC, OH, OR, SC, WA, WI) and in 2016 (CA, TX, FL).


If you have questions regarding the information provided in this notice, please email carriernotifications@ftr.com.