Frontier Communications is providing notification of a Virtual Front Office (VFO) Local Module appearance update, effective May 21, 2017.

Beginning May 21, 2017, Local Wholesale and ISP customers utilizing the Local Module in VFO will be able to view the Firm Order Confirmation Due Date (FOC DD) from the Order List Screen. With this updated view, customers will be able to see the confirmed due date without the additional step of opening the confirmation response to view the confirmed due date.

As with the existing columns available from the Order List screen in VFO, the column header will be a hyperlink allowing sorting of the column. As a reminder, the first time the user clicks a column header, the column will be sorted in descending order. The second time the user clicks a column header, the column will be sorted in ascending order. The Return to Default sort icon will also be applicable to return your Order List screen display after utilizing the FOC DD column sort feature.
The VFO Order List Filter will also be updated to allow filtering by a confirmed due date range.

Please note that beginning May 21, 2017, exported files will be adjusted to show ‘FOC DD’ in column L on the excel file.

If you have questions regarding the information provided in this notice, please email carrier.notifications@ftr.com.