Frontier Communications previously announced the new Firm Order Confirmation Due Date (FOC DD) column available in the Local Module of Virtual Front Office (VFO), effective May 21, 2017. This notice is to advise of a known defect.

As announced previously, the VFO Order List Filter will be updated to allow filtering by the confirmed due date range and beginning May 21, 2017, filtered views will show the new ‘FOC DD’ column header, as well as the firm order confirmation data in that column.

Defect: Beginning May 21, 2017, exported files will correctly show the new ‘FOC DD’ column, however, the firm order confirmation data will not be provided in the new column. The data fields in the new FOC DD column will be blank.

Further notification will be provided once the defect is cleared.

If you have questions regarding the information provided in this notice, please email carrier.notifications@ftr.com.