Frontier Communications provided notification in the June 2017 Local Release Overview, of SR 54048 implementing new validation to ensure correct combinations of the Type of Service (TOS), Network Channel Code (NC), Network Channel Interface Code (NCI) and Secondary Network Channel Interface Code (SECNCI) fields are populated on Wholesale Platform requests (REQTYP = DB). SR 54048 was implemented to ensure that DB LSRs are only accepted when submitted with a correct combination of these fields, and if invalid combinations of these fields are submitted, the LSR would be systemically rejected.

This notice is to advise that the systemic reject error code implemented with SR 54048 is not firing as expected. LSRs with invalid combinations of the TOS, NC, NCI and SECNCI should receive an automated error code 39623 accompanied by the associated error message “The TOS/NC/NCI/SECNCI/SLI combination is not valid for PON”. Due to the misfiring of the systemic error, any LSRs received with the invalid combinations at this time, will receive a manual reject error.

Frontier has planned a code fix for the July 16, 2017 release, to correct the issues with the systemic error code 39623. Confirmation will be provided once the systemic error code 39623 is corrected.

If you have questions regarding the information provided in this notice, please send your emails to FTR-CMP-Team@ftr.com.