On October 12, 2016, Alpena County Michigan Central Dispatch has changed their 9-1-1 Service provider to Peninsula Fiber Networks [PFN]. As of August 31, 2017, Frontier Communications will be discontinuing traffic for Alpena County Michigan for all subscribers in exchanges that currently default route to Alpena.

On August 31, 2017, Alpena County 9-1-1 traffic currently being handled by Frontier’s selective routers will be cut off and no longer be routed to PFN, nor any other 9-1-1 entity. ILECs, CLECs, Wireless, and VoIP providers who require 9-1-1 service for their customers in the exchanges of Lachine, Alpena, Hubbard Lake and Ossineke, in Alpena County Michigan, must establish new 9-1-1 trunks to the PFN Selective Routers immediately to mitigate impacting 9-1-1 service for their customers.

The change impacts ILECs, CLECs, Wireless and VoIP providers connected to either of the following Frontier Selective Routers:
- Alma DMS100 Selective Router: ALMAMIXG5ED
- Roscommon/Skyline ECS1000 Router: RSCMMIXH2ED

For any further information, please contact PFN at the following:

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