On May 25, 2017 the California Public Utilities Commission (CPUC) in Decision 17-05-019 approved an all-services overlay as the relief method for the 805 NPA. The area served by the 805 NPA includes small portions of Monterey and Kern Counties and most of San Luis Obispo, Santa Barbara and Ventura Counties. The new 820 NPA will serve the same geographic area currently served by the existing 805 NPA.

An area code overlay allows a new area code to be assigned over the same geographic area as an existing area code, which means any customer requesting additional or new service (e.g., landline, wireless, etc.) could have a different area code for the new number. The overlay results in the need for 1 + area code + telephone number dialing for all local calls.

**Beginning December 1, 2017:**
Permissive 1 + area code + telephone number dialing in the 805 area code will begin on December 1, 2017. During the permissive dialing period, subscribers may dial local calls within the overlay area on either a 7-digit or 11-digit (1 + area code + telephone number) basis, but will be encouraged to dial 1 + area code + telephone number. After the permissive period ends, all calls must be dialed using 1 + area code + telephone number.

**Prior to June 2, 2018:**
All telecommunications service providers (CLECs, IXCs, Wireless Carriers, and ILECs) must complete the conversion of their networks to send 10-digit signaling of the called-to party for all calls terminating in all Frontier Communications end offices, access tandems and intraLATA tandems in the existing 805 NPA.

Service providers presently utilizing a MF E-911 interconnection in the 805 NPA are strongly advised to convert to SS7. Otherwise, additional Multi Frequency Centralized Automatic Message Accounting (MF CAMA) trunks must be established for the new
Failure to convert to SS7 or establish new MF CAMA trunks in the new 820 NPA by June 2, 2018 may result in E-911 call completion failures.

**Beginning June 2, 2018:**
10-digit signaling is required for all calls terminating in all Frontier Communications end offices, access tandems, and intraLATA tandems in the existing 805 NPA. Failure to comply with the required 10-digit signaling will result in call failures.

Additional information regarding the 805/820 overlay is available on the NANPA website at [http://www.nanpa.com](http://www.nanpa.com). (See Planning Letter Number PL-509.)

A sample customer letter has been developed in [English](http://www.nanpa.com) and [Spanish](http://www.nanpa.com) to assist with communicating permissive and mandatory dialing time frames to end user customers. Please adjust the contact information accordingly.

The 805/820 overlay will not affect existing local calling areas or rates. No existing 805 NPA numbers will be changed and all existing 805 NPA numbers will retain the existing NPA.

If you have questions regarding the information provided in this notice, please contact your Frontier Account Manager.