Frontier Communications continues to make progress towards a full recovery in Southeast Texas. As of this week, some Frontier service areas in Southeast Texas returned to normal intervals, including those areas served by NPAs 325, 512, 830, 903, 956 and 979. Other Frontier service areas in Southeast Texas remain in recovery mode including areas served by NPAs 281, 361, 409, 832 and 936. In these areas, a target date for completion of recovery efforts is not yet available.

At this time, Access, Local and ISP customers operating in the areas of Southeast Texas served by NPAs 281, 361, 409, 832 and 936 will continue to see longer Service Order intervals and delayed Firm Order Commitments. Expedites are not being accepted in these areas unless it is a Medical Emergency, a Hazardous Condition, or is Telecom Service Priority (TSP) related.

Additional updates will be provided as available.

If you have questions regarding the information provided in this notice, please email carrier.notifications@ftr.com.