Frontier Communications is providing notification that Mason-Oceana Central Dispatch and Newaygo County Central Dispatch in Michigan are changing their 9-1-1 Service Provider from Frontier Communications to Peninsula Fiber Network (PFN) within the next 45 to 60 calendar days.

ILECs, CLECs, Wireless, and VoIP providers who require 9-1-1 service for their customers in Mason, Oceana and Newaygo County Michigan must establish new 9-1-1 trunks to the PFN Selective Routers. Once new 9-1-1 trunks to PFN are turned up, disconnect requests of the existing 9-1-1 trunks may be submitted to Frontier.

The change impacts ILECs, CLECs, Wireless and VoIP providers connected to either of the following Selective Routers:

- Muskegon DMS100 Selective Router: MSKGMIXG5ED
- Muskegon/Skyline ECS1000 Router: MSKGMIXH3ED

The default ESN’s for Mason-Oceana Central dispatch are 265, 266,267.
The default ESN’s for Newaygo 145,146,147

Contact information to the PFN Project Manager is provided below:

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