Effective November 21, 2017, Frontier will modify its interstate access tariffs to implement certain aspects of Report and Order of the Federal Communications Commission (“FCC”) in its Business Data Services (BDS) proceedings. Specifically, beginning on that date, Frontier will provide all interstate special access services under the Metropolitan Statistical Area (“MSA”) Services sections of its interstate tariffs for FCC Tariffs 4, 5, 11, and 14, with the following exceptions: (i) Frontier will continue to provide end user channel terminations (and their optional features) in Non-Competitive markets under the Special Access Services (“Price Cap”) sections of the tariffs; and (ii) until February 1, 2018, end user channel terminations (and their optional features) that did not qualify for Phase II, Level 2 pricing flexibility prior to June 1, 2017 will be rated according to Price Cap rates. Price changes for the affected rate elements may not be reflected on the first bill cycle after November 21, and future bills may include a true-up amount (credit or incremental charge, as appropriate) back to November 21, 2017.

Also, effective November 21, 2017, Frontier will make modifications to its term and volume discount plans for BDS services. In order to prepare for mandatory detariffing, Frontier will “grandfather” term and volume discount plans. The plans will be closed to new subscribers and existing subscribers will be able to carry out the remainder of their terms.

The following tariffs will have existing plans grandfathered:

- Frontier FCC 4
- Frontier FCC 5
- Frontier FCC 6
- Frontier FCC 11
- Frontier FCC 13
- Frontier FCC 14

Frontier may modify or cancel the information in this Carrier Customer Bulletin. If Frontier does so, carriers will be notified via a subsequent Bulletin. Frontier shall incur no liability as a result of such modification or cancellation. If you have questions regarding the information provided in this notice, please contact your Frontier Account Manager.

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