As an update to the previous notification, the Liberty Fire, which is now 100% contained, caused damage in the Murrieta and Temcula areas. Frontier anticipates access to the areas by Monday, December 11, 2017 and expect restoration efforts to complete this week.

The Thomas Fire, currently 15% contained, has caused damage to cables and poles in the Santa Paula, Camarillo, Carpinteria, Summerland, Montecito and Santa Barbara areas. Some mandatory and voluntary evacuations have been lifted while other new evacuations have been ordered. Once areas become accessible, Frontier construction and installation teams continue their damage assessments and remain focused on restoral efforts. Further updates will be provided on Frontier’s restoration progress.

The Creek Fire, currently 90% contained, caused damage in the areas of Sunland and Sylmar. Frontier construction and installation teams are focusing their efforts on restoral efforts in the impacted areas which are now accessible. Frontier restoral efforts are targeted for completion by January 12, 2018.

Access, Local and ISP customers operating in the impacted areas of California should expect to see longer Service Order intervals and delayed Firm Order Commitments. Expedites are not being accepted in the affected areas of California unless it is a Medical Emergency, a Hazardous Condition, or is Telecom Service Priority (TSP) related. Acceptable expedites will be worked on a case-by-case basis.

If you have questions regarding the information provided in this notice, please email carrier.notifications@ftr.com.