As an update to the previous notification, the **Thomas Fire**, currently 45% contained, has caused damage to cables and poles in the Santa Paula, Camarillo, Carpinteria, Fillmore, Summerland, Montecito and Santa Barbara areas. Some mandatory and voluntary evacuations have been lifted while other new evacuations have been ordered. Frontier construction and installation teams will continue their damage assessments as safety officials open fire damaged areas for access and remain focused on restoral efforts. Further updates will be provided on Frontier’s restoration progress.

The **Creek Fire**, currently 98% contained, caused damage in the areas of Sunland and Sylmar. Frontier construction and installation teams are focusing their efforts on restoral efforts in the impacted areas which are now accessible. Frontier restoral efforts are in progress with no firm ETA available at this time.

Access, Local and ISP customers operating in the impacted areas of California should expect to see longer Service Order intervals and delayed Firm Order Commitments. Expedites are not being accepted in the affected areas of California unless it is a Medical Emergency, a Hazardous Condition, or is Telecom Service Priority (TSP) related. Acceptable expedites will be worked on a case-by-case basis.

If you have questions regarding the information provided in this notice, please email carrier.notifications@ftr.com.