Frontier is pleased to introduce Switched Ethernet Combination Ordering (EVCI = B) for UNI and EVC for Records Activity (ACT = R). Allowable fields to change on Records Activity Purchase Order Numbers (PONs) are PNUM, VTA and CKR changes.

The implementation of Combination Records Activity PONs eliminates the requirement for the customer to submit two separate ASRs when a UNI and EVC need to be re-term at the end of the term. Combination Records Activity PONs also ensure the UNI and EVC are on the same PNUM and VTA which ensures accurate billing.

Frontier has published the Ethernet COMBO Ordering Process ACT R Customer Job Aid with Samples job aid to assist with correctly formatting these types of ASRs. Please visit the Ethernet Order Samples page for this and other Ethernet job aids at: https://wholesale.frontier.com/wholesale/access-services/ethernet-order-samples.

If you have questions regarding the information provided in this notice, please contact your Frontier Account Manager.