Effective at 12:00 a.m. Eastern Time on May 1, 2020, Frontier’s divestiture of Idaho, Montana, Oregon and Washington (the Northwest Four States) is complete, and Ziply Fiber has acquired the operations and associated assets in the Northwest Four States.

The Operating Company Numbers (OCNs) for the divested properties in the Northwest Four States are:

- Citizens Telecommunications Company of Idaho - OCN 4427
- Frontier Communications Northwest Inc. (Idaho) - OCN 4321
- Citizens Telecommunications Company of Montana - OCN 4322
- Citizens Telecommunications Company Oregon - OCN 3401
- Frontier Communications Northwest Inc. (Oregon) - OCN 4323
- Frontier Communications Northwest Inc. (Washington) - OCN 4324, 4423

Effective immediately, access and local service requests for Idaho, Montana, Oregon and Washington submitted to Frontier operational support systems (OSS) will be rejected. Frontier’s OSS, including its online ordering application Virtual Front Office (VFO), will be adjusted to reflect divestiture of the Northwest Four States. For example, those states will no longer be available options in pull-down menus. References to state-specific information for the Northwest Four States in OSS, business rule documentation and published online reference materials will no longer apply and will be removed.

The Interexchange Customer Service Center (ICSC) code of FV03, the Service Provider Identification Number (SPID) of 0615 and the Carrier Identification Code (CIC) of 6763 have transferred to Ziply Fiber.

For information on submitting wholesale transactions to, and doing business with, Ziply Fiber, please visit: https://wholesale.ziplyfiber.com.