Frontier Communications is providing notification of an exception to the System Availability Schedule which can be viewed from the Frontier Operational Support System Availability page at: https://wholesale.frontier.com/wholesale/oss-interface-change-management/system-availability. The exceptions below identify the system unavailability in addition to the normally scheduled maintenance windows.

Applications:

- Virtual Front Office (VFO) - Access Module for ASR Transactions
- E-Bonded Applications – UOM for ASR Transactions

Exception Periods:

Exception Begins: Friday, September 18, 2020 – 20:00 ET
Exception Ends: Saturday, September 19, 2020 – 22:00 ET

Note: The published maintenance window begins when this exception period ends. The published maintenance window will be immediately followed by the exception noted below.

Exception Begins: Sunday, September 20, 2020 – 09:00 ET
Exception Ends: Monday, September 21, 2020 – 07:00 ET

If you have questions regarding the information provided in this notice, please send your emails to carrier.notifications@ftr.com.