Frontier 13 Collocation Information
Collocation Queue Process

Background

Frontier's queue process applies after Frontier has been unable to accommodate one or more CLEC’s applications for some type of physical collocation, traditional physical, caged or cageless, because:

- A CLEC has requested more space than is currently available in an office; or
- there is no collocation space in that office.

As additional space becomes available, either through new construction, removal of equipment, reconfiguration of the office, or other means, Frontier uses the queue process to distribute additional collocation space in a nondiscriminatory, first come, first served manner.

Objective

- The objective of the queue process is to allocate available collocation space among requesting CLECs in a fair and timely manner.

Method

1. Frontier establishes a “queue” of physical collocation requests that have been submitted, and not satisfied, in chronological order.
2. As new space becomes available, Frontier will identify the quantity of space available and the type or types of physical collocation that can be accommodated in that space.
3. Via a series of e-mails, Frontier will contact the CLECs in queue order* for the central office in question.

The e-mail will state the type of collocation available, along with the:
- date Frontier received the CLECs original application

The e-mail will ask the CLEC whether it is interested in the type of collocation that is available in the office, and the CLEC's minimum space requirement. A CLEC must respond to the e-mail within five business days to preserve its place in the queue.

*If Frontier has enough space to fulfill the requirements of the CLECs in queue, all CLECs in queue will be e-mailed simultaneously. If it is not clear whether the available space is sufficient to meet the requirements of all pending requests, Frontier will send out e-mails serially until the available space is depleted.

4. When a CLEC responds affirmatively and indicates its minimum space requirement, Frontier will then investigate if it can be accommodated. The results of the investigation will be shared with the CLEC in step 5 below.

5. Frontier will send an e-mail to the CLEC either:
   - confirming the CLEC's refusal of the offer of space and asking whether the CLEC wants to remain in the queue for that office, or
   - informing the CLEC that Frontier can accommodate its request for collocation and asking the CLEC to re-submit an application for the available space.

6. If additional space is available after meeting the previous CLEC's request, Frontier will send an e-mail to the next CLEC in the queue as indicated in step 3 above. This process will continue until no more space is available or there are no more CLECs in the queue.

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