## Contents

<table>
<thead>
<tr>
<th>Section</th>
<th>Page</th>
</tr>
</thead>
<tbody>
<tr>
<td>Government Section Listings</td>
<td>3</td>
</tr>
<tr>
<td>Overview</td>
<td>3</td>
</tr>
<tr>
<td>Government Section Description</td>
<td>4</td>
</tr>
<tr>
<td>Government Section Listing Placement</td>
<td>4</td>
</tr>
<tr>
<td>Government Listings on CSR or DLR</td>
<td>4</td>
</tr>
<tr>
<td>Frequently Asked Questions</td>
<td>5</td>
</tr>
<tr>
<td>Change Log</td>
<td>5</td>
</tr>
</tbody>
</table>
Government Section Listings

Overview

This document provides information about the directory listings that appear in the Government Section of a telephone directory. This information applies to:

- All Frontier directories (all areas)
- All product types whether Resale, Platform, Centrex/Complex, Standalone, or Foreign listings.
The Government Section, sometimes called the “blue pages”, is a separate section of a directory composed of listings for federal, state, county or local agencies. It may also include school districts. Frontier provides this section as a courtesy to local patrons.

Not all directories have a Government Section. A list of directories can be found on the Government Section Book ID Matrix.

Listings are extracted from Frontier’s database using keywords that indicate an appearance in the Government section will be helpful to directory users.

**Keyword List:**

- AMBULANCES
- BOROUGHS
- CITY HALLS
- CITIES
- COUNTIES
- COURTS
- DEPARTMENT OF
- FIRE DEPARTMENTS
- MUNICIPALITIES
- PARKS & RECREATION
- POLICE DEPARTMENTS
- POST OFFICES
- PUBLIC SERVICES
- PUBLIC UTILITIES
- SHERIFFS
- STATES
- TOWNS
- TOWNSHIPS
- TRIBAL GOVERNMENTS
- UNITED STATES GOVERNMENT
- VILLAGES

Note: Frontier may make adjustments to this list.

Directory listings returned on CSR and DLR are white page listings. A Government Section listing appearance is not identified on CSR or DLR pre-order transactions.

*Continued on next page*
Frequently Asked Questions

Q. How can a CLEC tell if the listing on the CSR or DLR is listed in the Government section?

A. Frontier does not tag a listing as Government in our database. The listing detail returned on a CSR or DLR is a white page listing only. Please refer to the finding work list to determine if the white page listing record will appear in the government section.

Q. Will listings changes made via LSR ACT N, C and D activity be reflected on government section listings?

A. Yes.

Q. If a CLEC makes a change to a Government section listing is it necessary to notify Frontier?

A. No. Placement is determined by the finding word in the listing submitted.

Change Log

<table>
<thead>
<tr>
<th>Date/Time</th>
<th>Description of Change Made</th>
</tr>
</thead>
<tbody>
<tr>
<td>Jan 20, 2015</td>
<td>Initial posting</td>
</tr>
<tr>
<td>10/25/17</td>
<td>Updated embedded links to secured URLs</td>
</tr>
<tr>
<td>07/31/2018</td>
<td>Change in process DDM</td>
</tr>
</tbody>
</table>

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