



# ICSC Job Aid

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Jurisdiction: Footprint  
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## ICSC Job Aid

### Purpose

The purpose of the job aid is to provide the ICSC(s) available for use with ordering for Frontier. The Interexchange Carrier Service Code (ICSC) identifies the provider service center designated to handle negotiating, provisioning and billing inquiries for access services.



## ICSC Job Aid

### Frontier ICSC, OCN, VTA and Tariff Reference

Company	STATE	OCN	ICSC Code	Tariff Reference	Former Company Name	Internal Company Entity Legacy/ Frontier 13/ WV
Frontier Communications of Alabama, LLC	AL	0306	MR01	FCC #2	fCitizens	Legacy
Frontier Communications of Lamar County, LLC	AL	0301	IS14	FCC#10	fCitizens	Legacy
Frontier Communications of the South, LLC - AL	AL	4464	SL01	FCC #2	fCitizens	Legacy
Citizens Tel Co of White Mt dba Frontier Comm of White Mt	AZ	4426	CZ05	FCC #1 RG 1	fCitizens	Legacy
Navajo Comm. Co, Inc. dba Frontier Navajo Comm. - AZ	AZ	4449	CZ05	FCC #1 RG 2	fCitizens	Legacy
Citizens Util Rural Co, Inc. dba Frontier Citizens Util Rural	AZ	2172	CU03	FCC #1 RG 1	fCitizens	Legacy
Frontier Communications of the Southwest Inc. - AZ	AZ	4419	FV04	FCC #6	fVerizon fCONTEL (ICSC GT60)	Frontier 13
Frontier California Inc (NOOF)	CA	7534	GT10	Contract	fVerizon	CTF
Citizens Utilities Co of California	CA	2308	CZ02	FCC #1 RG 1	fCitizens	Legacy
Citizens Telecommunications Co of Tuolumne	CA	2342	CZ05	FCC #1 RG 2	fCitizens	Legacy
Citizens Telecommunications Co of the Golden State	CA	3402	CZ05	FCC #1 RG 2	fCitizens	Legacy
Global Valley Networks	CA	2315	IW29	FCC #1 RG 5	fCitizens	Legacy
Frontier Communications West Coast, Inc.	CA	2344	FV02	FCC #5	fVerizon fGTE and ALLTEL (ICSC GT61 or GT12)	Frontier 13
FRONTIER CALIFORNIA INC.-CA (GTE)	CA	2319	GT10	FCC #14	fVerizon fGTE and ALLTEL	CTF
FRONTIER CALIFORNIA INC.-CA (CONETL)	CA	4420	GT11	FCC #13	fVerizon fContel	CTF
Frontier Communications of the Southwest, Inc.	CA	863F	FV04	FCC #6	fVerizon fCONTEL (ICSC GT60)	Frontier 13
The Southern New England Telephone Company d/b/a Frontier	CT	9147	SN01	FCC #11	fSO New England Tel	CT



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Company	STATE	OCN	ICSC Code	Tariff Reference	Former Company Name	Internal Company Entity Legacy/ Frontier 13/ WV
Communications of Connecticut						
Frontier Communications of the South, Inc.	FL	4465	SL01	FCC #2	fCitizens	Legacy
FRONTIER FLORIDA INC	FL	0328	GT10	FCC #14	fVerizon	CTF
Frontier Communications of Georgia, Inc.	GA	0387	ST03	FCC #10	fCitizens	Legacy
Frontier Communications of Fairmount,	GA	0362	IS36	FCC #2	fCitizens	Legacy
Frontier Communications of Iowa, Inc.	IA	1127	VI20	FCC #3	fCitizens and fGTE	Legacy
Frontier Communications of Illinois, Inc.	IL	1038	IB94	FCC #2	fCitizens	Legacy
Frontier Communications of DePue, Inc.	IL	0998	IB79	FCC#3	fCitizens	Legacy
Frontier Communications of Lakeside, Inc.	IL	1011	IB97	FCC #2	fCitizens	Legacy
Frontier Communications - Midland, Inc.	IL	1055	IA04	FCC #2	fCitizens	Legacy
Frontier Communications of Mt. Pulaski, Inc.	IL	1061	IA07	FCC #2	fCitizens	Legacy
Frontier Communications of Orion, Inc.	IL	1067	IA13	FCC #2	fCitizens	Legacy
Frontier Communications - Prairie, Inc.	IL	1073	IA14	FCC #2	fCitizens	Legacy
Frontier Communications - Schuyler, Inc.	IL	1079	IA16	FCC #2	fCitizens	Legacy
Citizens Telecommunications Co of Illinois	IL	1183	CZ05	FCC #1 RG 4	fCitizens	Legacy
Frontier North, Inc.	IL	1036	FV06	FCC #6	fVerizon fCONTEL (ICSC GT60)	Frontier 13
Frontier North, Inc.	IL	1015	FV06	FCC #5	fVerizon fGTE and ALLTEL (ICSC GT61 or GT12)	Frontier 13
Frontier Communications of the Carolinas, Inc.	IL	1000	FV05	FCC #5	fVerizon fGTE and ALLTEL (ICSC GT61 or GT12)	Frontier 13
Frontier Communications of Indiana, Inc.	IN	0750	ID35	FCC#10	fCitizens	Legacy
Frontier Communications of Thorntown, Inc.	IN	0828	ID60	FCC #2	fCitizens	Legacy



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Frontier Midstates, Inc.	IN	0831	FV07	FCC #5	fVerizon fGTE and ALLTEL (ICSC GT61 or GT12)	Frontier 13
Frontier North, Inc.	IN	0772	FV06	FCC #5	fVerizon fGTE and ALLTEL (ICSC GT61 or GT12)	Frontier 13
Frontier North, Inc.	IN	0779	FV06	FCC #6	fVerizon fCONTEL (ICSC GT60)	Frontier 13
Frontier Communications of Michigan, Inc.	MI	4417	CI75	FCC #2	fCitizens	Legacy
Frontier Midstates, Inc.	MI	0681	FV07	FCC #5	fVerizon fGTE and ALLTEL (ICSC GT61 or GT12)	Frontier 13
Frontier North, Inc.	MI	0695	FV06	FCC #5	fVerizon fGTE and ALLTEL (ICSC GT61 or GT12)	Frontier 13
Frontier Communications of Minnesota, Inc.	MN	1367	VI10	FCC #3	fCitizens and fGTE	Legacy
Citizens Telecommunications Co of Minnesota	MN	1123	CZ05	FCC #1 RG 4	fCitizens	Legacy
Frontier Communications of Mississippi, Inc.	MS	0460	IS88	FCC #10	fCitizens	Legacy
Frontier Communications of the Carolinas, Inc.	NC	4334	FV05	FCC #5	fVerizon fGTE and ALLTEL (ICSC GT61 or GT12)	Frontier 13
Frontier Communications of the Carolinas, Inc.	NC	0509	FV05	FCC #6	fVerizon fCONTEL (ICSC GT60)	Frontier 13
Citizens Telecommunications of Nebraska	NE	1128	CZ05	FCC #1 RG 4	fCitizens	Legacy
Citizens Telecommunications of New Mexico	NM	4450	CZ05	FCC #1 RG 2	fCitizens	Legacy
Citizens Telecommunications CO of NV	NV	2354	CZ05	FCC #1 RG 2	fCitizens	Legacy
Frontier Communications of the Southwest, Inc.	NV	4421	FV04	FCC #6	fVerizon fCONTEL (ICSC GT60)	Frontier 13



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Company	STATE	OCN	ICSC Code	Tariff Reference	Former Company Name	Internal Company Entity Legacy/ Frontier 13/ WV
Frontier Communications of New York, Inc.	NY	0100	HT05	FCC #2	fCitizens	Legacy
Frontier Communications of Sylvan Lake, Inc.	NY	0128	SL02	FCC #2	fCitizens	Legacy
Frontier Communications of Ausable Valley, Inc.	NY	0072	AU01	FCC #2	fCitizens	Legacy
Frontier Communications of Seneca Gorham, Inc.	NY	0122	SG01	FCC #2	fCitizens	Legacy
Frontier Telephone of Rochester	NY	0121	RT01	FCC #2	fCitizens	Legacy
Citizens Telecommunications of New York	NY	0096	CZ05	FCC #1 RG 1	fCitizens	Legacy
Ogden Telephone dba Frontier Telecommunications	NY	0110	OT01	FCC #1 RG 3	fCitizens	Legacy
Frontier Communications of Michigan, Inc. - OH	OH	4418	IB37	FCC #2	fCitizens	Legacy
Frontier North, Inc.	OH	0615	FV06	FCC #5	fVerizon fGTE and ALLTEL (ICSC GT61 or GT12)	Frontier 13
Frontier Communications of Pennsylvania, Inc.	PA	0168	EN01	FCC #2	fCitizens	Legacy
Frontier Communications of Breezewood, Inc.	PA	0149	BT02	FCC #2	fCitizens	Legacy
Frontier Communications of Canton, Inc.	PA	0152	CA03	FCC #2	fCitizens	Legacy
Frontier Communications - Lakewood, Inc.	PA	0178	LR01	FCC #2	fCitizens	Legacy
Frontier Communications - Oswayo River, Inc.	PA	0194	OR03	FCC #2	fCitizens	Legacy
Commonwealth of PA	PA	0161	CT99	FCC #10	fCitizens	Legacy
CTSI/CLEC Commonwealth	PA	7513	CS35	PA PUC No. 2 CTSI FCC# 7 Contractual	CLEC	CLEC
Frontier Communications of the Carolinas, Inc.	SC	0526	FV05	FCC #5	fVerizon fGTE and ALLTEL (ICSC GT61 or GT12)	Frontier 13
Frontier Communications of the Carolinas, Inc.	SC	4335	FV05	FCC #5	fVerizon fGTE and ALLTEL (ICSC GT61 or GT12)	Frontier 13



## ICSC Job Aid

Company	STATE	OCN	ICSC Code	Tariff Reference	Former Company Name	Internal Company Entity Legacy/ Frontier 13/ WV
Citizens Telecommunications of the Volunteer State	TN	0577	CZ05	FCC #1 RG 2	fCitizens	Legacy
Citizens Telecommunications of the Tennessee	TN	4336	CZ05	FCC #1 RG 1	fCitizens	Legacy
Frontier Southwest Incorporated d/b/a Frontier Comm of Texas (GTE)	TX	4344	GT10	FCC #14	fVerizon	CTF
Frontier Southwest Incorporated d/b/a Frontier Comm of Texas (Contel)	TX	2154	GT11	FCC #13	fVerizon	CTF
Frontier Southwest Incorporated d/b/a Frontier Communication (NOOF)	TX	0701	GT10	Contract	fVerzion	CTF
Citizens Tel. Co. of UT dba Frontier Comm. of UT	UT	4429	CZ05	FCC #1 RG 1	fCitizens	Legacy
Navajo Comm. Co, Inc. dba Frontier Navajo Comm. - UT	UT	4451	CZ05	FCC #1 RG 2	fCitizens	Legacy
Frontier Communications of Wisconsin, Inc.	WI	0964	CI60	FCC #2	fCitizens	Legacy
Frontier Communications of Mondovi, Inc.	WI	0912	CI24	FCC #2	fCitizens	Legacy
Frontier Communications - St. Croix, Inc.	WI	0944	CI42	FCC #10	fCitizens	Legacy
Frontier Communications of Viroqua, Inc.	WI	0967	CI63	FCC #10	fCitizens	Legacy
Rhinelander Telephone, LLC dba Frontier Rhinelander Tel. Co.	WI	0870	CI38 CI39	FCC #1 RG 1	fCitizens	Legacy
Frontier North, Inc.	WI	0886	FV06	FCC #5	fVerizon fGTE and ALLTEL (ICSC GT61 or GT12)	Frontier 13
Citizens Mountain State Telephone	WV	0270	CZ05	FCC #2	fCitizens	Legacy
Citizens Telecommunications Co of West Virginia	WV	0270	CZ05	FCC #1 RG 1	fCitizens	Legacy
Frontier West Virginia Inc.	WV	9214	FV01	FCC #4	Former Verizon WV (ICSC of CP88, CP37)	WV Acquired



## ICSC Job Aid

### CALIFORINA, TEXAS, FLORIDA Conversion Mapping

OCN Name	STATE	OLD ICSC	NEW ICSC	OCN	CABS CO
Frontier California Inc. (Contel)	CA	GT11	GT11	4420	7002
Frontier California Inc. (GTE)	CA	GT10	GT10	2319	7002
Frontier Florida LLC d/b/a Frontier Comm of Florida	FL	GT10	GT10	0328	5700
Frontier Southwest Incorporated d/b/a Frontier Comm of Texas (GTE)	TX	GT10	GT10	4344	5701
Frontier Southwest Incorporated d/b/a Frontier Comm of Texas (Contel)	TX	GT11	GT11	2154	5701
ATM, Frame Relay and Ethernet	All	VW01**	GT10 or GT11	ALL	State Level

\*\*Please Note VW01 will no longer be supported by Frontier. All orders pending at time of conversion will be updated to either GT10 or GT11





## ICSC Job Aid

### Change Log

Date	Page Number	Change
10/01/2011		Effective Date/Original Document
9/27/2011	6 & 7	IN and IL ICSCs and OCNs corrected
3/1/2012	6 & 7	Added Effective date of ICSC change and combined all FTR13 states into single table
8/3/2012	4,5,6,7 & 8	Updated ICSC with Tariff Reference and VTA Applicable
8/15/2012	4	Correction to OCN 1015 (IL) to ICSC FV06
8/20/2012	all	Document Clean-up
5/15/2013	All	Added Legacy or Frontier 13 or WV Acquired to all ICSCs
7/24/2013	Page 7	Removed CZ04/OCN=0156, does not belong to Frontier. Corrected CS35 Tariff Reference
10/01/2014	Page 3	Added SN01
02/18/2015	All	Correction to Tariff reference
03/31/2016	ALL	Updated with CTF ICSC Codes
08/09/2017	Page 4	Updated FRONTIER FLORIDA INC from FCC #13 to FCC#14
08/30/2017	Page, 3,4 and 8	Corrected OCN 2319, 4420 and 4344 & 2154 FCC # References
3/9/2020	Page 8	Removed WA FCC#5 4321
2/21/2021	Various	Removed FV03
08/11/2022	5,3,7	Correct Company Name for OCN 1015 in Illinois, NOOF in CA and TX

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